NHS Register with a GP surgery

Register with a GP surgery: Trinity Court Surgery (Demo GP Practice), Leeds

Use this service to register with a GP surgery for the first time or to change your current GP surgery.

If you think you need medical help right now visit NHS 111 online (opens in a new tab).

If you are already registered with a GP surgery you can access some health and prescription services using NHS online services (opens in a new tab).

How long it takes

It takes around 15 minutes to complete a registration. You need to complete the process in one session. If you are registering more than one person make sure to give yourself enough time.

Your chosen GP surgery should register you within 5 days of receiving your details.

Temporary registrations

You can temporarily register with a GP surgery for up to 3 months. This can be helpful if you're living away from home for a short period and do not want to change your existing GP surgery.

You should visit the GP surgery you want to register with and ask them for a temporary services form, also called a GMS3.

Find out about temporary registrations (opens in a new tab).

If you are registering more than one person

For multiple or family registrations you need to complete a registration for each person before submitting them all at once.

If you are registering children aged 15 years and under it is important that you register yourself first.

Before you start

You do not need your NHS number, but it could make registration easier.

We may ask you for:

- details of previous GP surgery
- basic health and medical information

The information you provide will be used to identify the correct medical records. It will also help the GP surgery to offer relevant and appropriate healthcare services.

Start now

Other ways to register

- Fill in the Register with a GP surgery paper form (PDF, 199 KB, 8 pages) and take it to the surgery you want to join.
- Contact the surgery you want to join directly.

You can view guidance about how to register with a GP (opens in a new tab).

By using this service you are agreeing to our terms of use (opens in a new tab) and privacy policy (opens in a new tab).

Would you like to give feedback (opens in a new tab) about this page?

Register with a GP Surgery Service

- National NHS Online Solution -

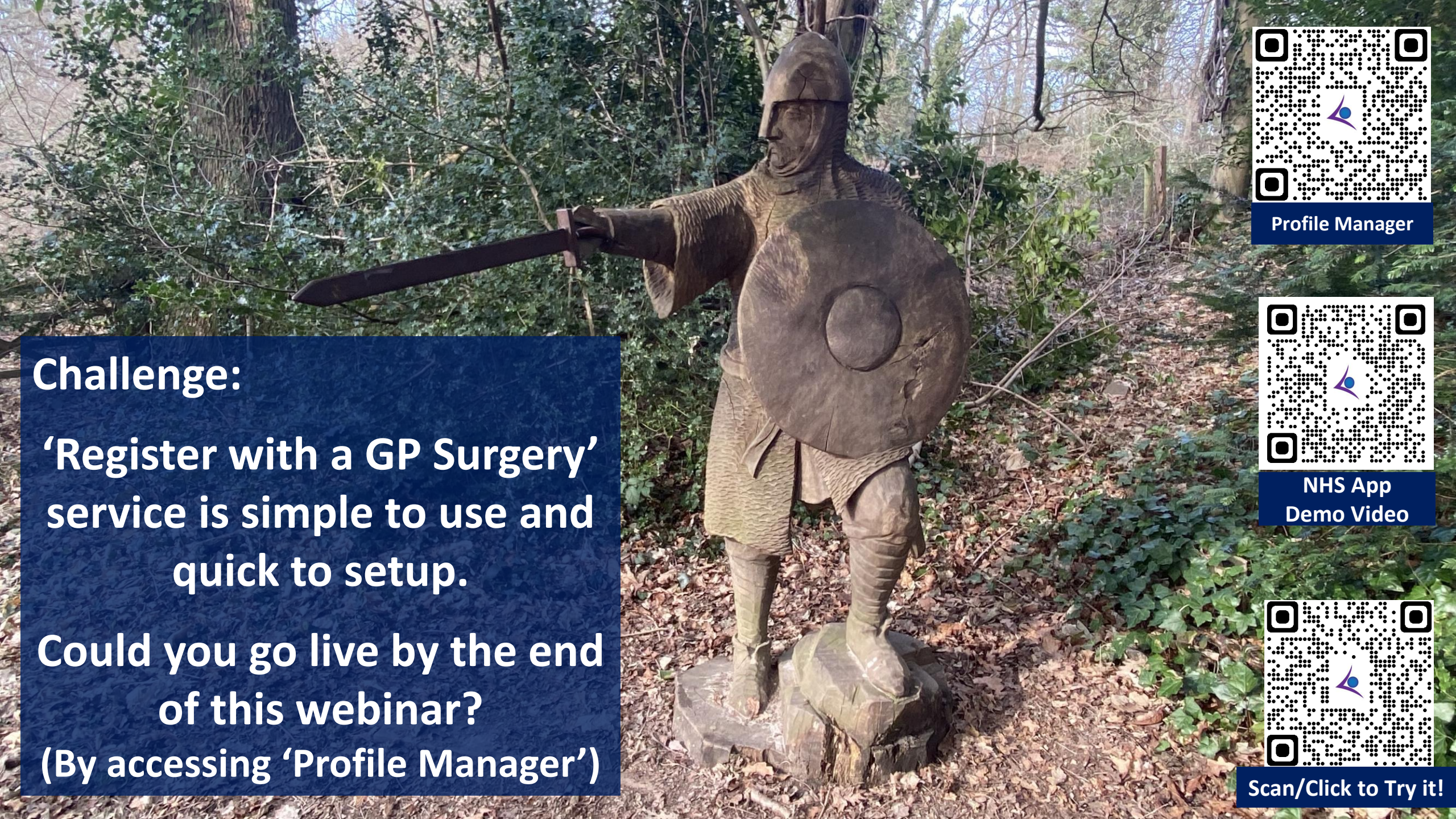
Scan/ Click for More Info

Scan/Click to Try it!

Dr Shanker Vijay - GP Lead, Digital Transformation, NHS England (London)

reason.tv

reason.tv



Challenge:

‘Register with a GP Surgery’ service is simple to use and quick to setup.

Could you go live by the end of this webinar?
(By accessing ‘Profile Manager’)

Profile Manager

NHS App
Demo Video

Scan/Click to Try it!

Several practices
'hit the target' by going
live during these webinars,
using 'Profile Manager'.

Perhaps just to avoid
hearing from me again??!!

Profile Manager

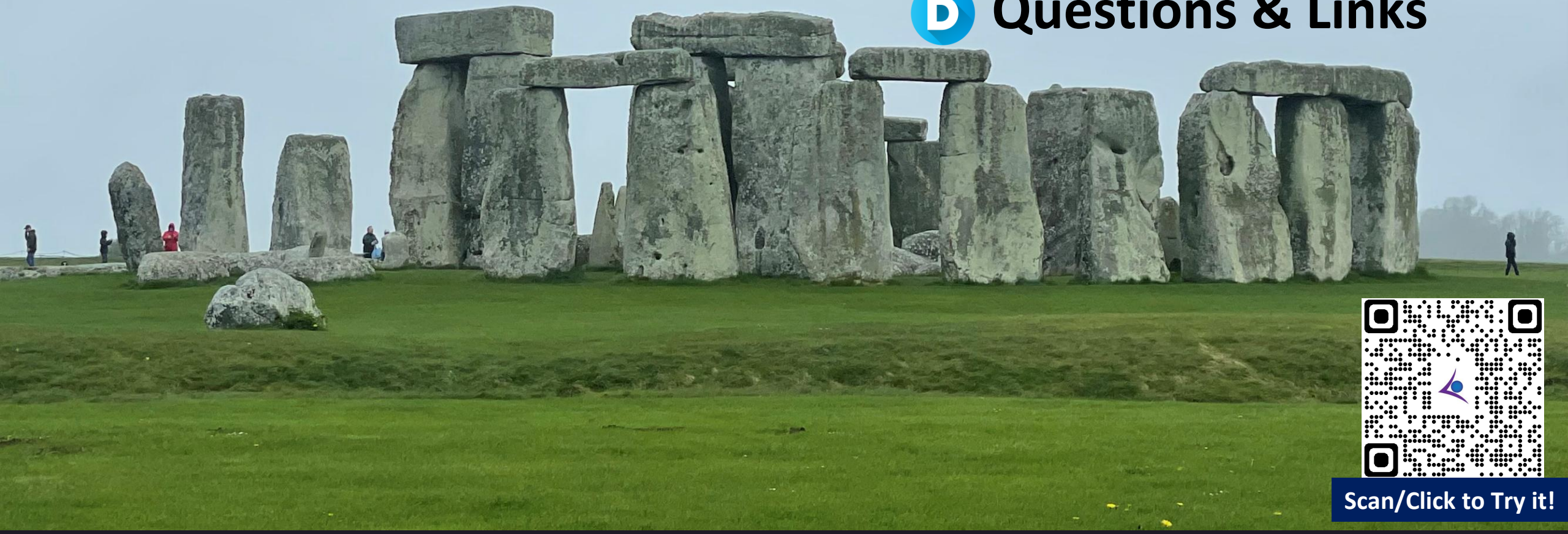
NHS App
Demo Video

Scan/Click to Try it!

Register with a GP Surgery Service

Structure of Webinar:

- **A** How does it work?
- **B** Why should we use it?
- **C** How do we set it up?
- **D** Questions & Links

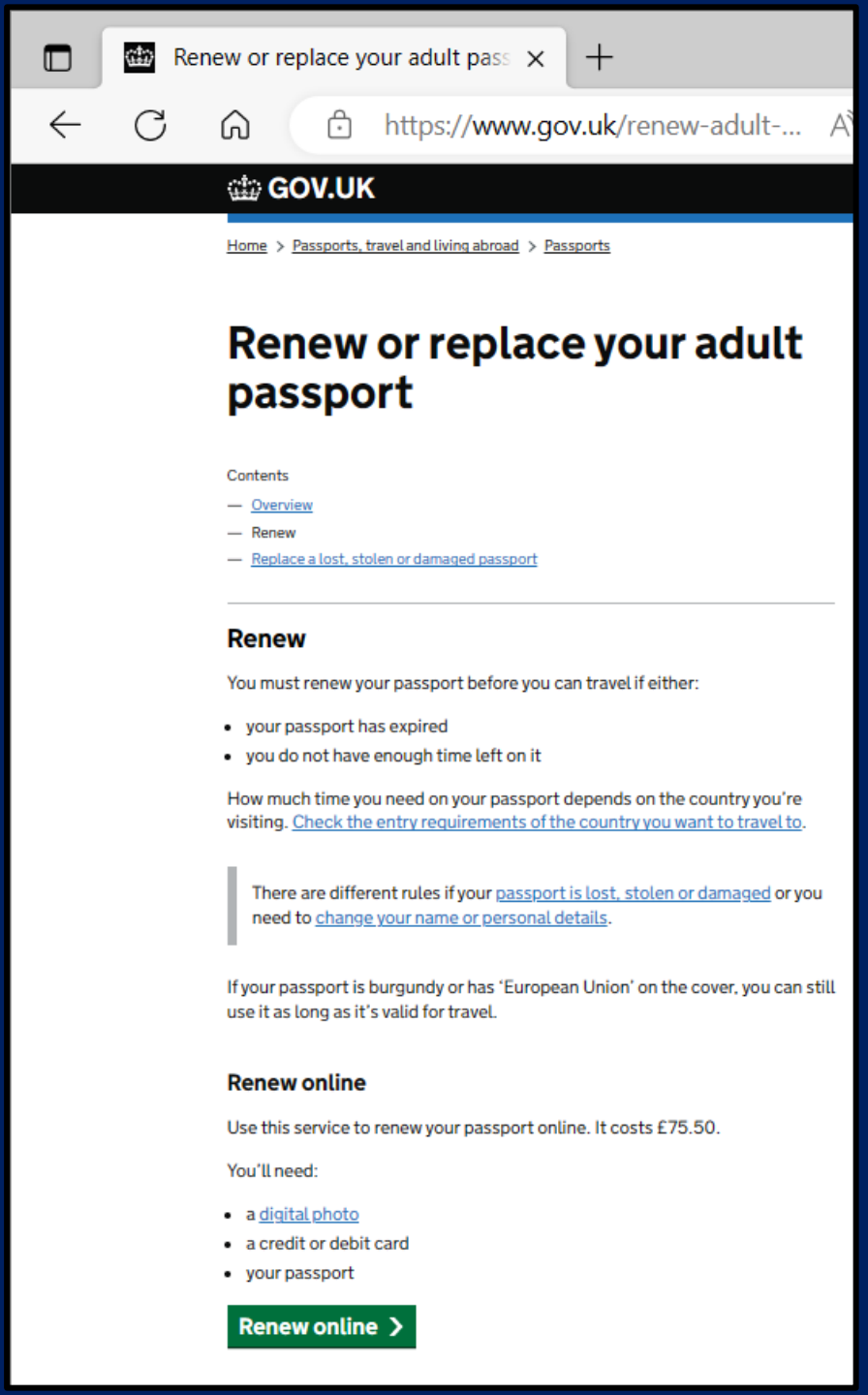


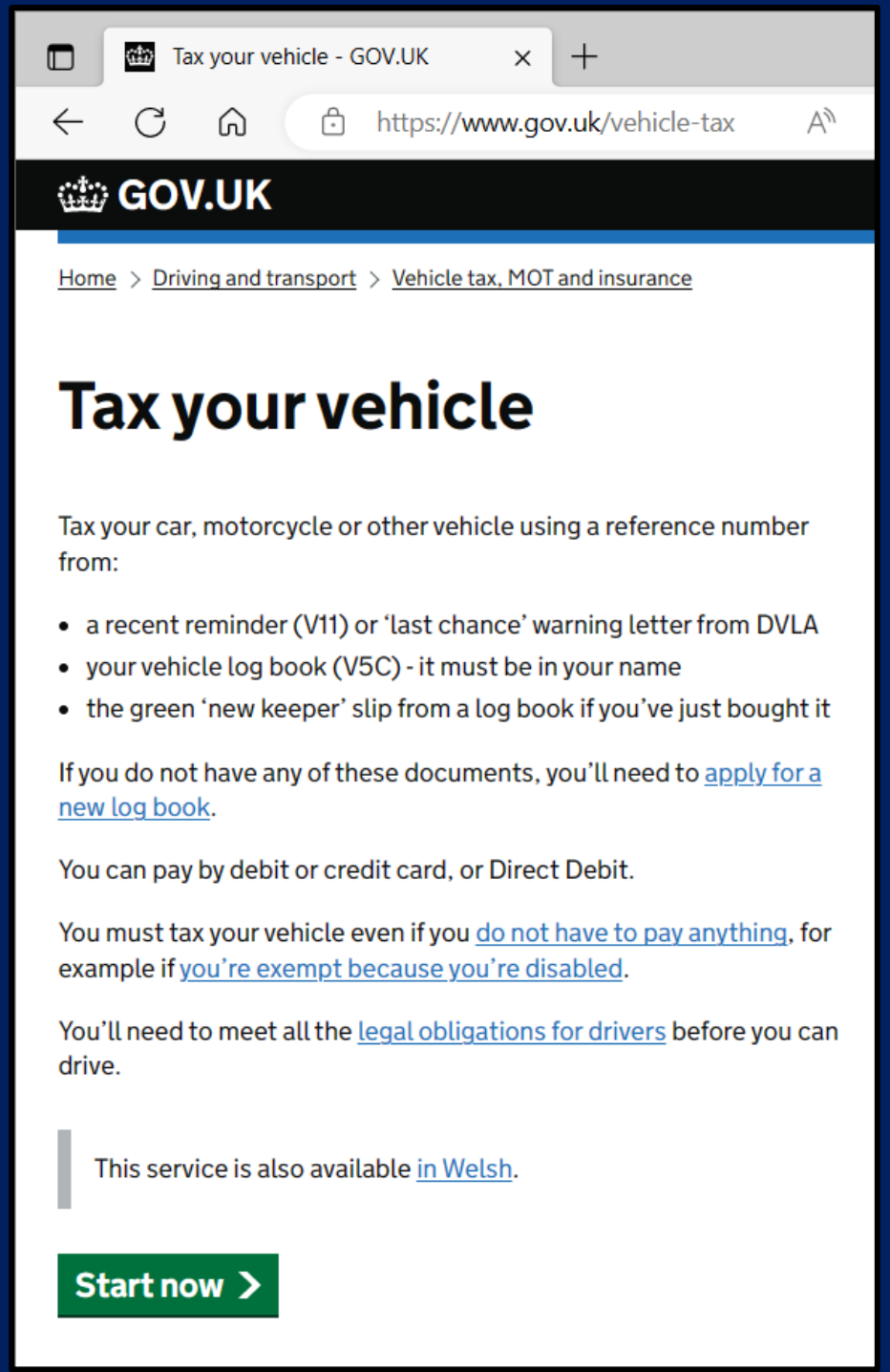
Scan/Click to Try it!

How does it work?

NHS App
Demo Video

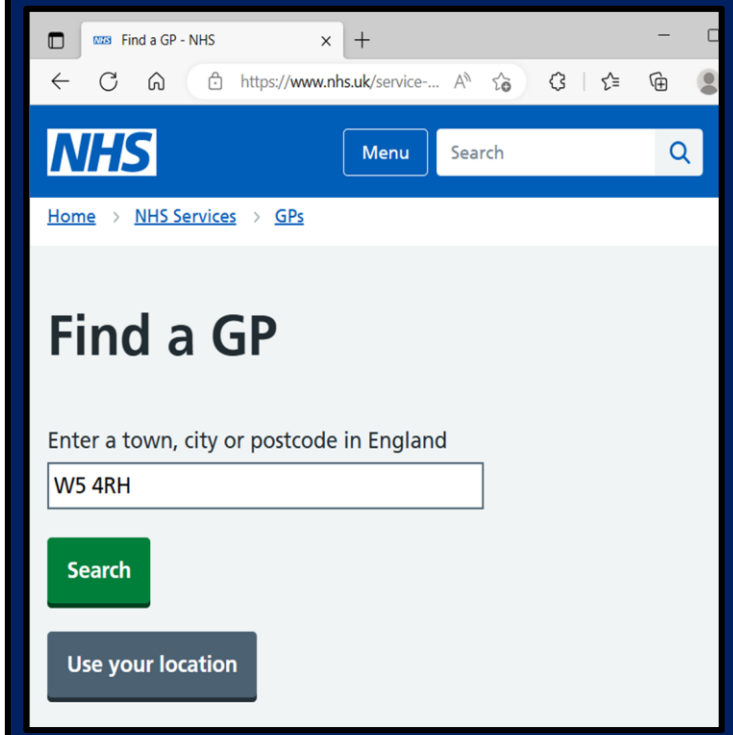
Scan/Click to Try it!



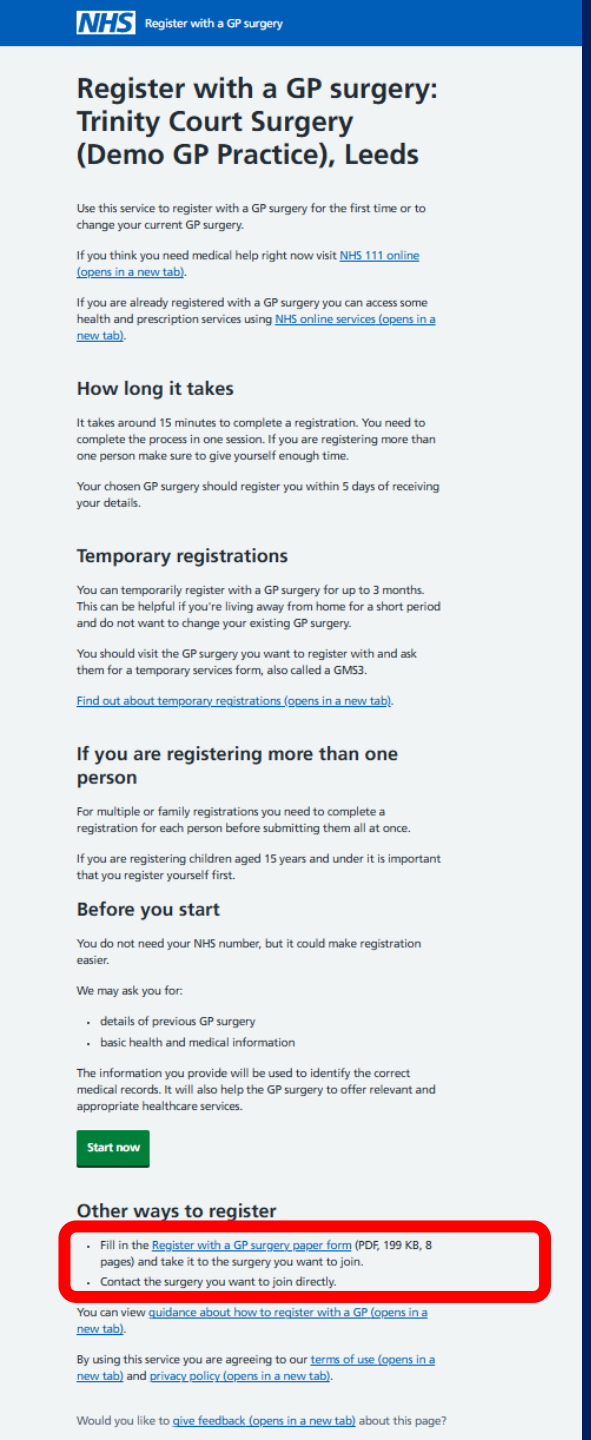


Online Approach

- GOV.UK and NHS.UK
- Accessibility Standards (WCAG 2.2 AA)
- Common, clear design
- Transactions online



WCAG



Overview: 'Register with a GP Surgery' service

1. Free online patient registration service for practices in England
2. Access service via NHS 'Find a GP' webpage, NHS App & Practice Website/Poster/Message with URL link
3. Reduce admin burden for practices
   - Manages Catchment area
   - 92.4% patient matched to NHS record
   - Fewer avoidable exceptions/rejections
4. Digital Exclusion: Link to 'Paper' version of form

71.4% of GP registrations in England came through the service in the last 3 months

93% of patients are matched to their NHS record

Try it:

98.8% of GP practices in England use the service

86% positive GP satisfaction score

5.3m patients have submitted a registration (all time)

42% of patients use NHS login

94.4% positive patient satisfaction score

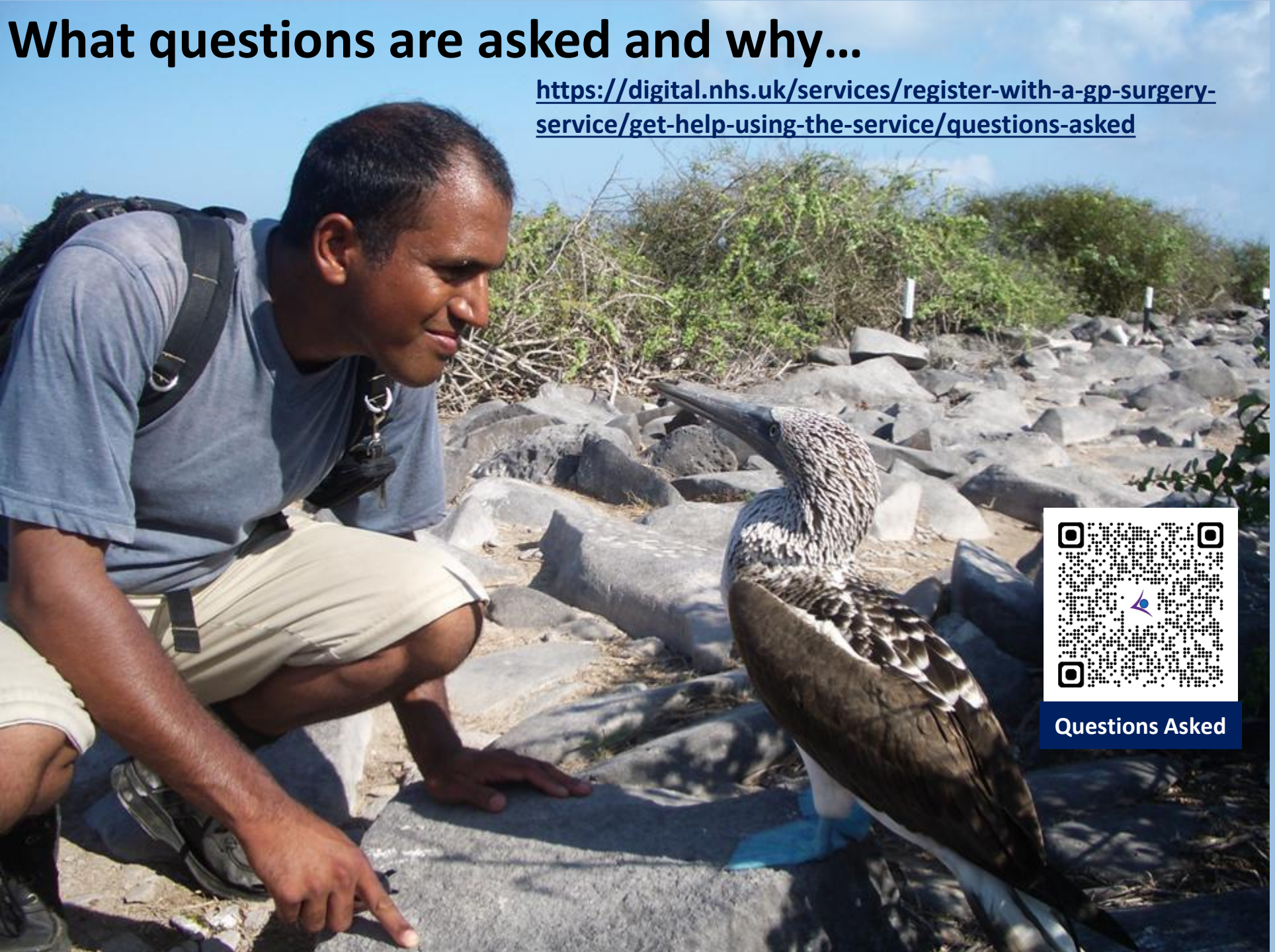
12 minutes 31 seconds average patient completion time

71.2% completion rate

Scan/Click to Try it!

What questions are asked and why…

https://digital.nhs.uk/services/register-with-a-gp-surgery-service/get-help-using-the-service/questions-asked



Questions Asked

- Questions include everything needed to register a patient
- Few optional questions that practices can control
- Since 23/10/24: Able to add link to continue with additional local online form/questions
- Chosen based on insights from:
  1) GP practice staff
  2) NHS digital teams
  3) Patients
- Questions are continuously added, changed or removed based on user feedback if it will improve the service.

Register with a GP Surgery Service

Quick Slide through Slides of Questions!

NHS App Demo Video

Scan/Click to Try it!

NHS
Register with a GP Surgery

< Go back

Who is registering with a GP?

- (●) Myself
- ( ) Someone else
  You are registering your child or someone else who needs help completing the form.

Continue

Would you like to give feedback (opens in new tab) about this page?

Myself

NHS
Register with a GP surgery

< Go back

Use your NHS account to apply

Using your NHS account means you:

- answer fewer questions as you will not be asked for some of the information you have already shared with the NHS
- may save time completing this application

Would you like to use your NHS account?

You'll have an account if you signed up for the **NHS App** or other online health services that use NHS login.

Use NHS account

Do not use account

Would you like to give feedback (opens in a new tab) about this page?

Continue without

1. **Single form – Questions adjusts to patient's profile (i.e. adult vs child) & situation**

2. **No need for separate GMS1 form**

3. **NHS account (optional)**

Scan/Click to Try it!

NHS
Register with a GP surgery

< Go back

Step 1 of 3 - Matching you to your record

What is your name?

Title

-- Select title --

First name

Middle name(s)

This is an optional field.

Last name

Previous last name

This is an optional field.

Continue

NHS
Register with a GP Surgery

< Go back

Step 1 of 3 - Matching you to your record

What is your date of birth?

For example, 15 3 1984.

Day Month Year

Continue

Would you like to give feedback (opens in new tab) about this page?

Adult Registration

Scan/Click to Try it!

NHS

Register with a GP surgery

< Go back

Step 1 of 3 - Matching you to your record

Do you know your NHS number?

This is a 10 digit number, like 485 777 3456.

It can be found on any letter the NHS has sent you, on a prescription, in the NHS App or by asking your GP. It will be used to match you to your NHS record.

- ◯ Yes, I know my NHS number
- ◯ No, continue without

Continue

Would you like to give feedback (opens in a new tab) about this page?

Yes

NHS

Register with a GP surgery

< Go back

Step 1 of 3 - Matching you to your record

What is your NHS number?

Your NHS number is a 10 digit number. For example 485 777 3456.

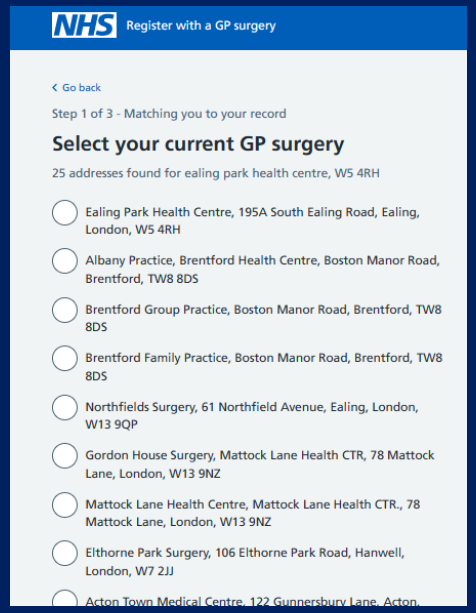
Continue

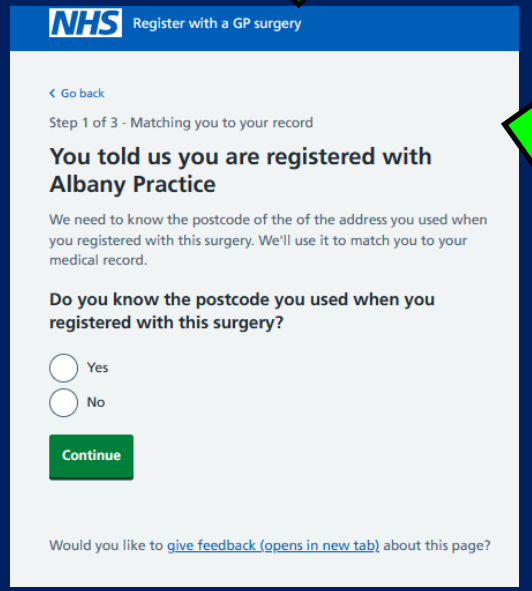
Would you like to give feedback (opens in a new tab) about this page?

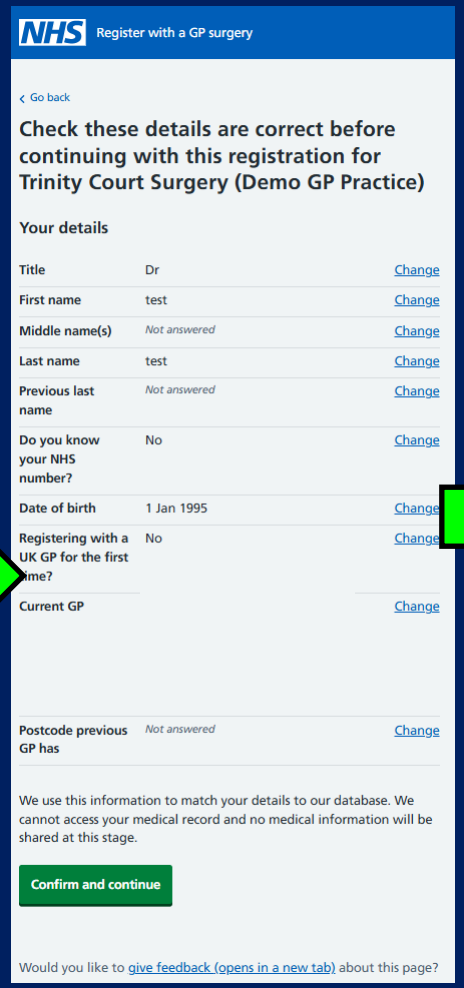
If know NHS number

Scan/Click to Try it!

NO







If previously registered with a UK GP

Scan/Click to Try it!

OPTIONAL: University Students - 1

NHS Register with a GP surgery

NEW SERVICE Your feedback (opens in a new tab) will help us to improve it.

< Go back

Step 2 of 3 - Personal Details

Are you a student at a UK university?

- ( ) Yes
- ( ) No

Continue

Yes

Scan/Click to Try it!

OPTIONAL: University Students - 2

NHS Register with a GP surgery

NEW SERVICE Your feedback (opens in a new tab) will help us to improve it.

Go back

Step 2 of 3 - Personal Details

Do you know your student ID number?

Student ID numbers can usually be found on official documentation from the university

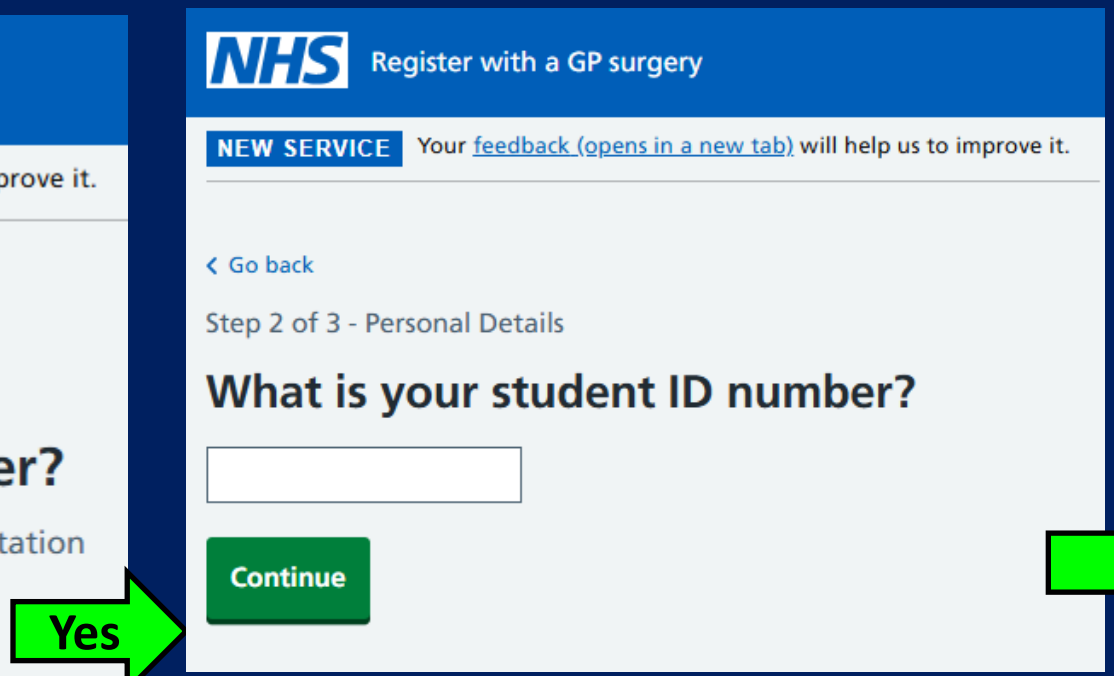
- Yes
- No

▼ Why are you asking this?

This information will be used to confirm you are a student.

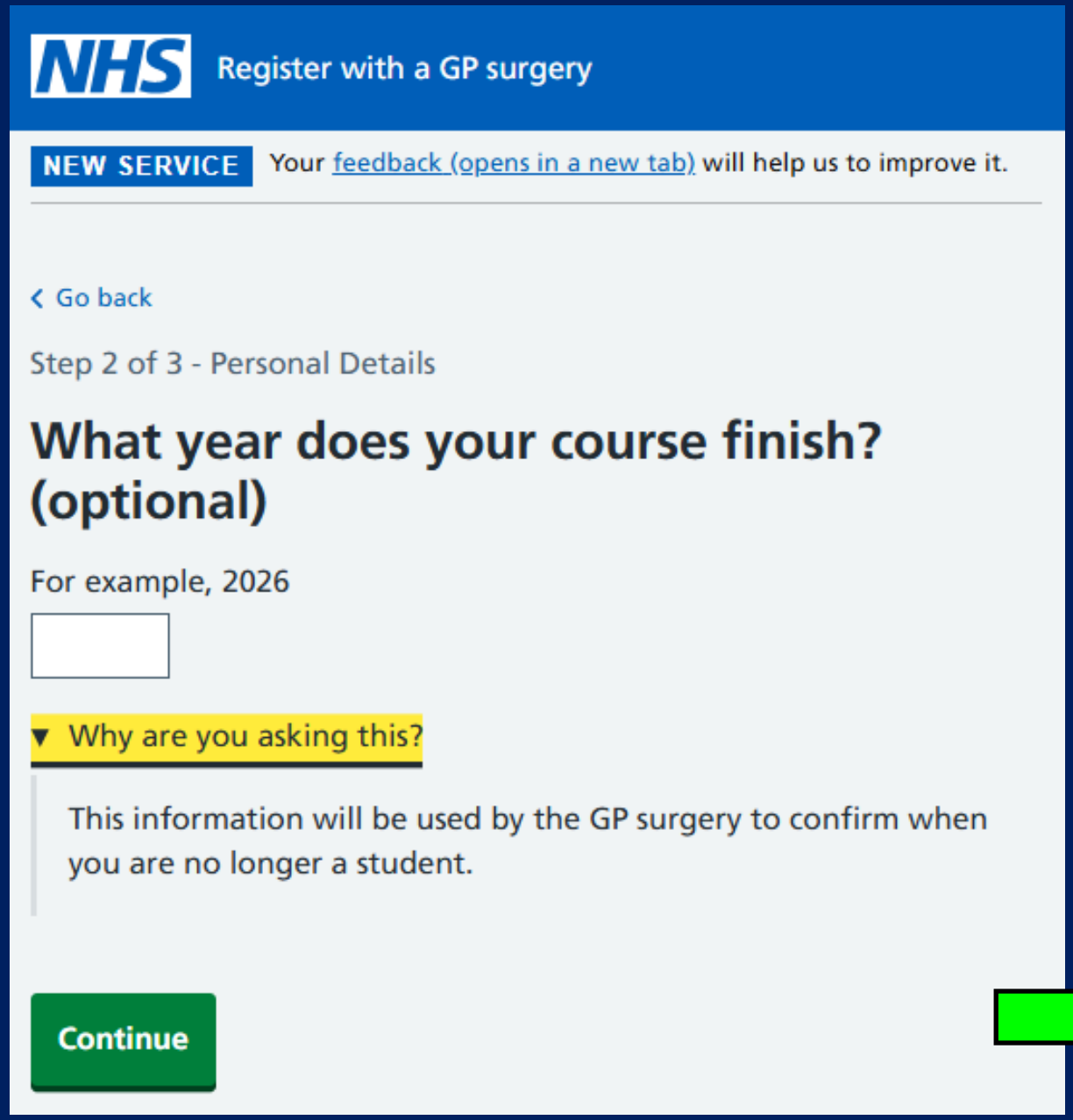
Continue

Yes



Scan/Click to Try it!

OPTIONAL: University Students - 3



Scan/Click to Try it!

OPTIONAL: University Students - 4

Catchment area check done at this stage (covered later)

Scan/Click to Try it!

OPTIONAL: University Students - 5

NHS Register with a GP surgery

NEW SERVICE Your feedback (opens in a new tab) will help us to improve it.

< Go back

Step 2 of 3 - Personal Details

Do you have a room number?

- Yes
- No

Continue

Yes

NHS Register with a GP surgery

NEW SERVICE Your feedback (opens in a new tab) will help us to improve it.

< Go back

Step 2 of 3 - Personal Details

What is your room number?

Continue

Scan/Click to Try it!

Current UK address

NHS Register with a GP surgery

‹ Go back

Step 2 of 3 - Personal Details

Your address

Tell us where you are living. This could be a permanent or a temporary address such as a shelter, hostel or friend's house.

Your GP surgery can use your address to:

- contact you about your appointments, prescriptions and other things relating to your health
- check if you are living within the area it covers

Do you have an address in the UK?

(•) Yes
( ) No

Continue

Would you like to give feedback (opens in a new tab) about this page?

Yes

NHS Register with a GP surgery

‹ Go back

Step 2 of 3 - Personal Details

What is your address?

House number or name (optional)

For example, flat 20A

Postcode

Continue

Would you like to give feedback (opens in new tab) about this page?

Scan/Click to Try it!

a If practice does not accept out of catchment area

NHS
Register with a GP Surgery

< Go back

Step 2 of 3 - Personal Details

Select an address

1 address found for SE1 8UG

- DEPARTMENT OF HEALTH, WELLINGTON HOUSE 133-155, WATERLOO ROAD, LONDON, SE1 8UG

or

- I cannot find the address on the list.

Enter the address manually

Continue

Would you like to give feedback (opens in new tab) about this page?

NHS
Register with a GP surgery

[redacted] Health Centre is not accepting registrations from this address

Some GP surgeries will only accept patients that live within the area they cover.

Use the Find a GP service to look for a GP surgery that covers your postcode or is accepting out of area registrations.

Find a GP

Scan/Click to Try it!

NHS

Register with a GP Surgery

< Go back

Step 2 of 3 - Personal Details

Select an address

1 address found for SE1 8UG

- DEPARTMENT OF HEALTH, WELLINGTON HOUSE 133-155, WATERLOO ROAD, LONDON, SE1 8UG

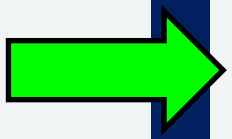
or

- I cannot find the address on the list.

Enter the address manually

Continue

Would you like to give feedback (opens in new tab) about this page?



NHS

Register with a GP Surgery

< Go back

Step 2 of 3 - Personal Details

This address is outside the area for this GP surgery

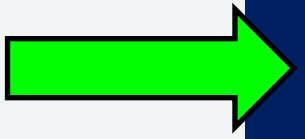
Some GP surgeries will only accept patients that live within their catchment areas. You can continue with this registration, but it may not be accepted.

By using the Find a GP service you can find a surgery for this address.

- Continue with this registration
  If the surgery are not accepting out of area registrations they could reject this application.
- Cancel this registration and use Find a GP
  This will end this registration and you will be sent to Find a GP. Any answers given so far will not be saved and a new registration will have to be submitted.

Continue

Would you like to give feedback (opens in new tab) about this page?



If practice might accept out of catchment area

Scan/Click to Try it!

Contact Details

NHS Register with a GP surgery

< Go back

Step 2 of 3 - Personal Details

What are your contact details?

The NHS and your GP surgery can use these details to call, text or email you about health care services.

Home telephone number (optional)

Mobile telephone number (optional)

Email address (optional)

Continue

Would you like to give feedback (opens in a new tab) about this page?

If not entered

NHS Register with a GP Surgery

< Go back

Step 2 of 3 - Personal Details

Are you sure that you have no access to a phone or email?

It's important that the NHS and your GP surgery have a convenient way of contacting you about this application, appointments, prescriptions or other health services.

- Yes, I don't have access to a phone or email
- No

Continue

Would you like to give feedback (opens in new tab) about this page?

Scan/Click to Try it!

Gender

NHS Register with a GP surgery

< Go back

Step 2 of 3 - Personal Details

What is your sex as recorded on your NHS record?

This information will be used to match you to your healthcare record.

- ( ) Female
- ( ) Intersex
- ( ) Male
- ( ) Not specified or known

Continue

Would you like to give feedback (opens in a new tab) about this page?

Scan/Click to Try it!

Ethnicity

NHS Register with a GP surgery

< Go back

Step 2 of 3 - Personal Details

What is your ethnic group?

Select one option

- ( ) Asian or Asian British
  Includes any Asian background, for example, Bangladeshi, Chinese, Indian, Pakistani.
- ( ) Black African, Black British or Caribbean
  Includes any Black background.
- ( ) Mixed or multiple ethnic groups
  Includes any Mixed background.
- ( ) White
  Includes any White background.
- ( ) Another ethnic group
  Includes any other ethnic background, for example, Arab.

or

- ( ) Prefer not to say

▼ Why are you asking this?

We collect this information to better tailor healthcare services to your needs. We do not discriminate on grounds of ethnicity.

Continue

Would you like to give feedback (opens in new tab) about this page?

NHS Register with a GP Surgery

< Go back

Step 2 of 3 - Personal Details

Which of the following best describes your Asian or Asian British background?

- ( ) Indian
- ( ) Pakistani
- ( ) Bangladeshi
- ( ) Chinese
- (•) Any other Asian background

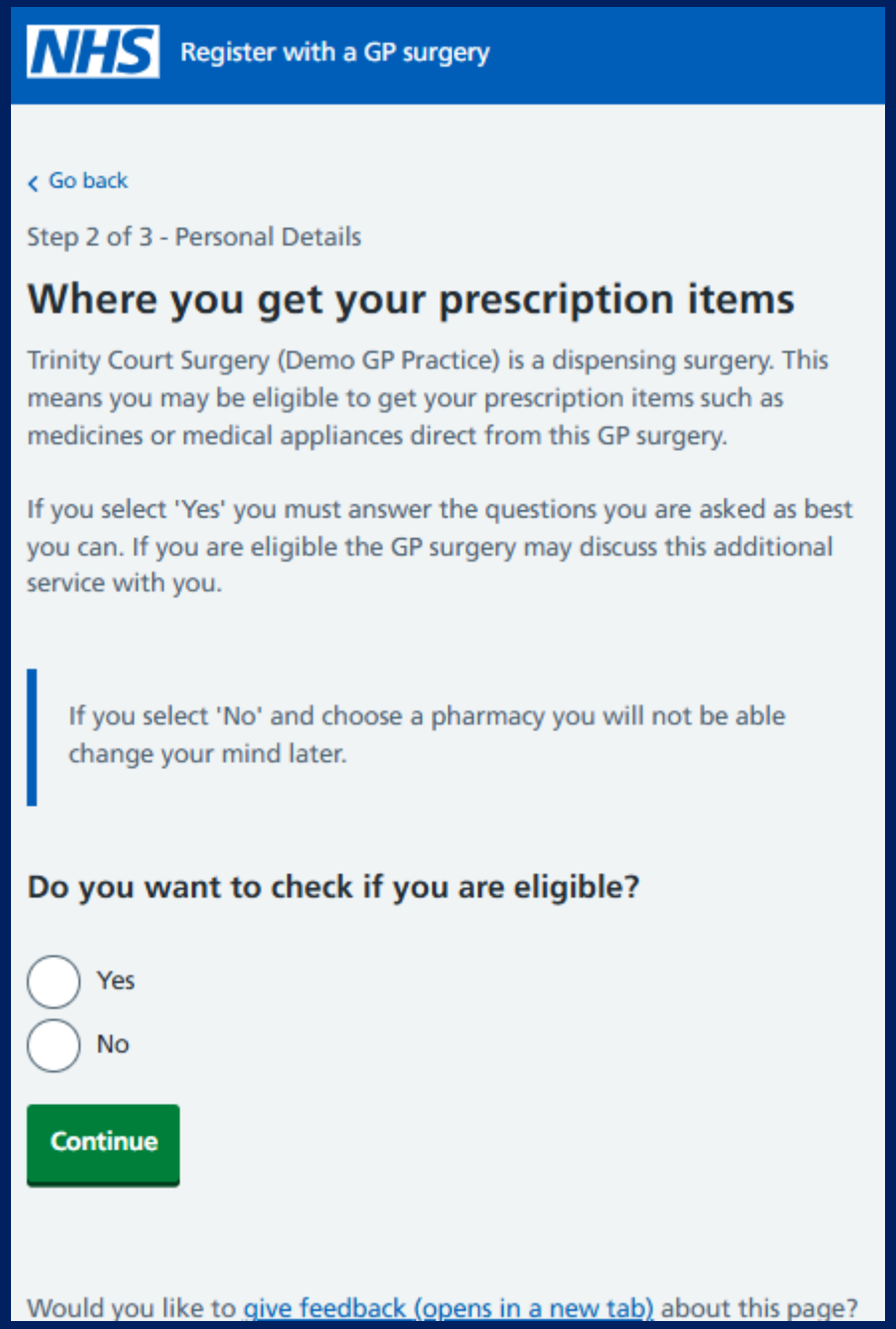
or

- ( ) Prefer not to say

Continue

Would you like to give feedback (opens in new tab) about this page?

Scan/Click to Try it!



Yes

OPTIONAL: Dispensing surgeries - 1

Scan/Click to Try it!

NHS Register with a GP surgery

Go back

Step 2 of 3 - Personal Details

Do you live more than 1 mile from your nearest pharmacy?

One mile is the same as 1.6 kilometres. It would take about 20 minutes to walk this distance, 7 minutes in a car or bus or 10 minutes to cycle.

- Yes
- No

▼ Why are you asking this?

If a patient has to travel more than 1 mile or 1.6 kilometres in a straight line to their nearest pharmacy, they may be able to get their medicines or medical appliances direct from their GP surgery.

Continue

Would you like to give feedback (opens in a new tab) about this page?

No

NHS Register with a GP surgery

Go back

Step 2 of 3 - Personal Details

Would you have serious difficulty travelling to or communicating with your nearest pharmacy?

Serious difficulty could be because of the distance needed to travel to the nearest pharmacy or in communicating with them.

- Yes
- No

▼ Why are you asking this?

If a patient has serious difficulty travelling to or communicating with their nearest pharmacy, they may be able to get their medicines or medical appliances direct from this GP surgery.

Continue

Would you like to give feedback (opens in a new tab) about this page?

No

NHS Register with a GP surgery

Go back

Step 2 of 3 - Personal Details

You are not able to get your prescription items direct from Trinity Court Surgery (Demo GP Practice)

To get prescription items such as medicines or medical appliances direct from a GP surgery a patient must either:

- live more than 1 mile from their nearest pharmacy, or
- have serious difficulty travelling to or communicating with their nearest pharmacy

Continue

Would you like to give feedback (opens in a new tab) about this page?

OPTIONAL: Dispensing surgeries - 2

Scan/Click to Try it!

Interpreter

NHS Register with a GP surgery

< Go back

Step 2 of 3 - Personal Details

Do you need a language interpreter?

The GP surgery might arrange an interpreter for appointments in person, over the phone or video call.

- ( ) Yes
- ( ) No

Continue

Would you like to give feedback (opens in new tab) about this page?

Yes

NHS Register with a GP surgery

< Go back

Step 2 of 3 - Personal Details

Which language do you need an interpreter for?

- ( ) British Sign Language
- ( ) Arabic
- ( ) Bengali - Chatgaya
- ( ) Bengali - Sylheti
- ( ) Chinese - Mandarin
- ( ) Chinese - Cantonese
- ( ) Farsi
- ( ) French
- ( ) Gaelic
- ( ) German
- ( ) Gujarati
- ( ) Italian
- ( ) Lithuanian
- ( ) Polish
- ( ) Portuguese
- ( ) Punjabi
- ( ) Somali
- ( ) Spanish
- ( ) Tamil
- ( ) Turkish
- ( ) Urdu

or

- ( ) Other

Continue

Scan/Click to Try it!

NHS
Register with a GP surgery

Go back

Step 2 of 3 - Personal Details

Would you like to choose a pharmacy for your prescriptions?

Choosing a pharmacy means your GP surgery will send prescriptions directly to this pharmacy.

- (●) Yes, choose a pharmacy
- ( ) No

Continue

Would you like to give feedback (opens in a new tab) about this page?

Yes

NHS
Register with a GP Surgery

Go back

Step 2 of 3 - Personal Details

Choose type of pharmacy

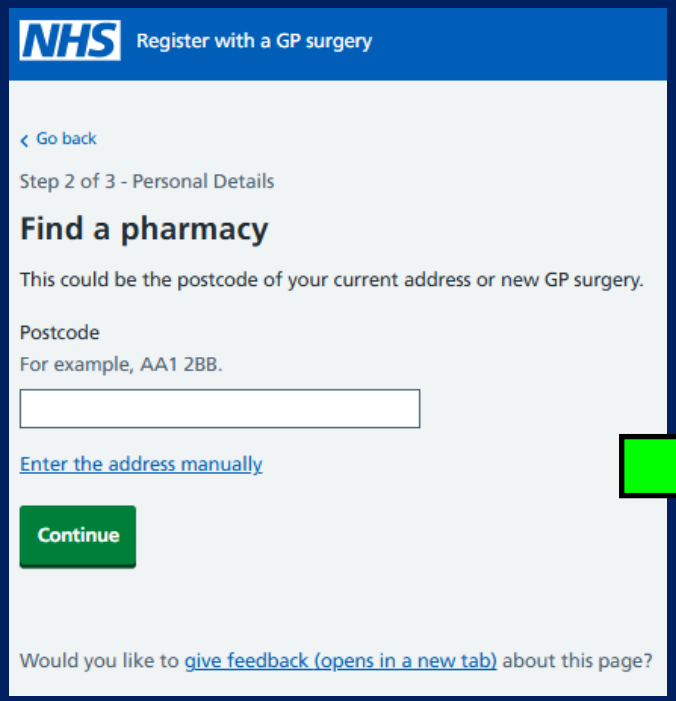
- ( ) High Street Pharmacy
  You can collect your prescription items in person from a pharmacy near to you. They may also deliver.
- ( ) Online-only Pharmacy
  These send your prescription items to you in the post. It's not possible for you to choose an online-only pharmacy during this registration process. You need to register directly with them instead.

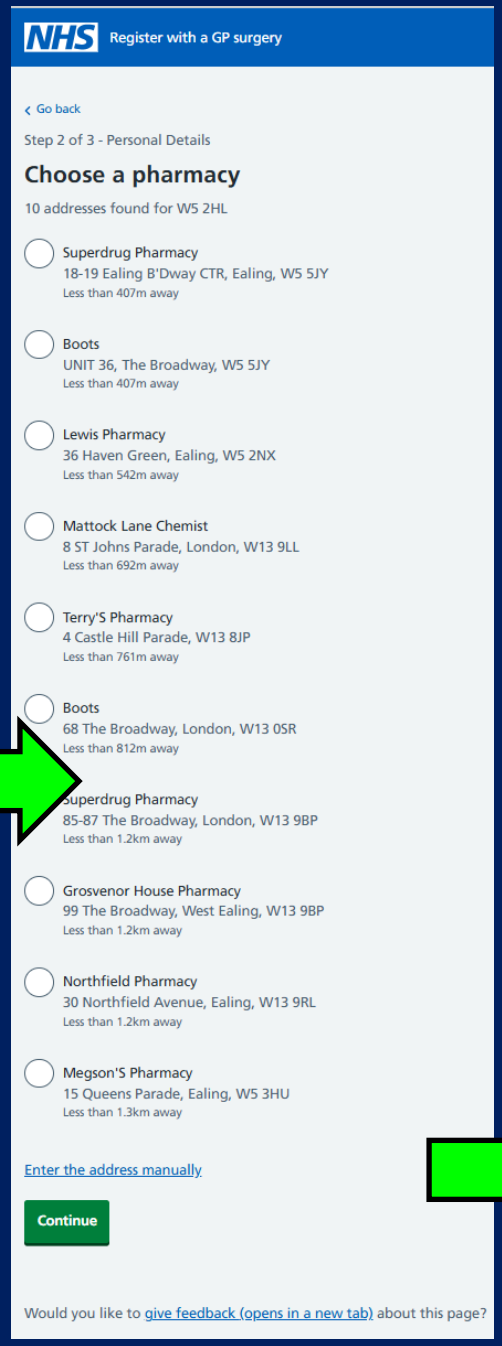
Continue

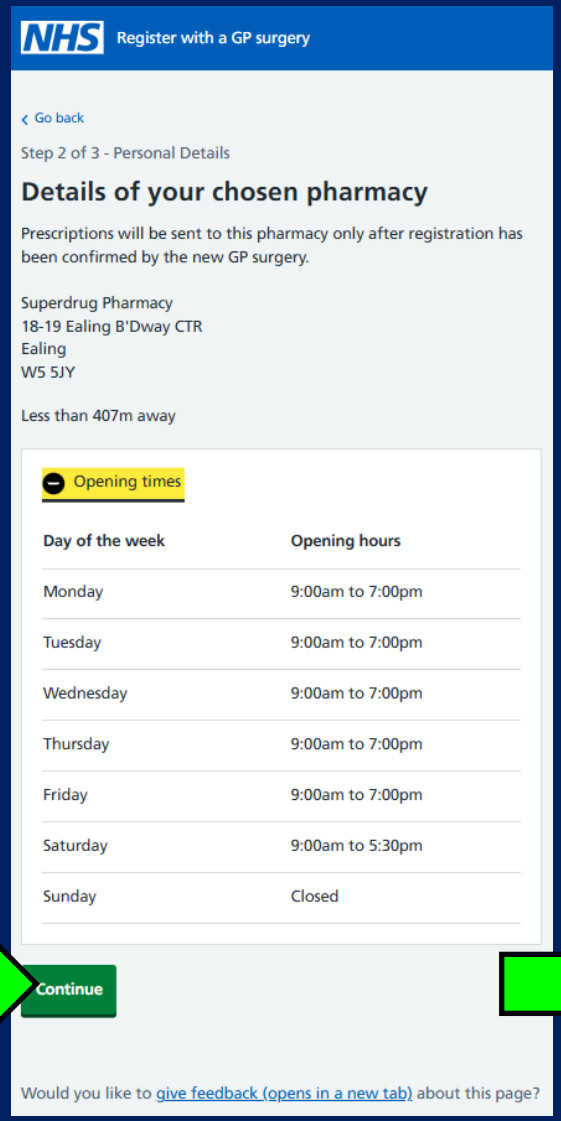
Would you like to give feedback (opens in new tab) about this page?

OPTIONAL: Choose/ Change Pharmacy - 1

Scan/Click to Try it!







OPTIONAL: Choose/ Change Pharmacy - 2

Scan/Click to Try it!

NHS Register with a GP surgery

< Go back

Step 2 of 3 - Personal Details

Are you registered with the Defence Medical Services?

You may be registered with the Defence Medical Services (DMS) if you or a family member were in the UK armed forces and this is the first time you are registering with an NHS GP since you or they left service.

- ( ) Yes
- ( ) No

▼ Why are you asking this?

This helps us understand where to request your medical records from.

If you have previously been a member of the UK armed forces you may also be able to access additional services for former service members.

Continue

Would you like to give feedback (opens in new tab) about this page?

Yes

NHS Register with a GP surgery

< Go back

Step 2 of 3 - Personal Details

Leaving the Defence Medical Services

Depending on your type of service or your relationship to a former member of the armed forces you may need to do one of the following when you leave the Defence Medical Services (DMS):

- **Former regulars**
  You should have been given a FMED133A form (sometimes called an FMED1 form) when you left the UK armed forces. You should give this to your GP at the earliest opportunity. Your GP will then arrange for your records to be transferred.
- **Former reservists**
  If you had previously received healthcare from the DMS you should have been given an FMED133A form. If you haven't receive one and think you should have you can follow the NHS Step by step guide for service leavers.
- **Family of former members of UK armed forces**
  You should inform your GP surgery who will arrange the transfer of your medical records from the DMS.
- **All other former regulars and reservists**
  If you have previously been in the UK armed forces, but your care has recently been with an NHS GP, your records will be transferred from your previous GP to your new one.

Continue

Would you like to give feedback (opens in new tab) about this page?

Member of UK Armed Forces / Family member registered with Defence Medical Services

Scan/Click to Try it!

NHS

Register with a GP Surgery

< Go back

Step 2 of 3 - Personal Details

Do you have an emergency contact?

This can be someone like a family member, friend or support worker.

- ( ) Yes
- ( ) No

Continue

Would you like to give feedback (opens in new tab) about this page?

Yes

NHS

Register with a GP Surgery

< Go back

Step 2 of 3 - Personal Details

What are the details of your emergency contact?

Full name

Relationship to you

[ ] This person is my next of kin

Contact telephone number

For international number include the country code

By continuing you are confirming that is ok to contact this person in an emergency.

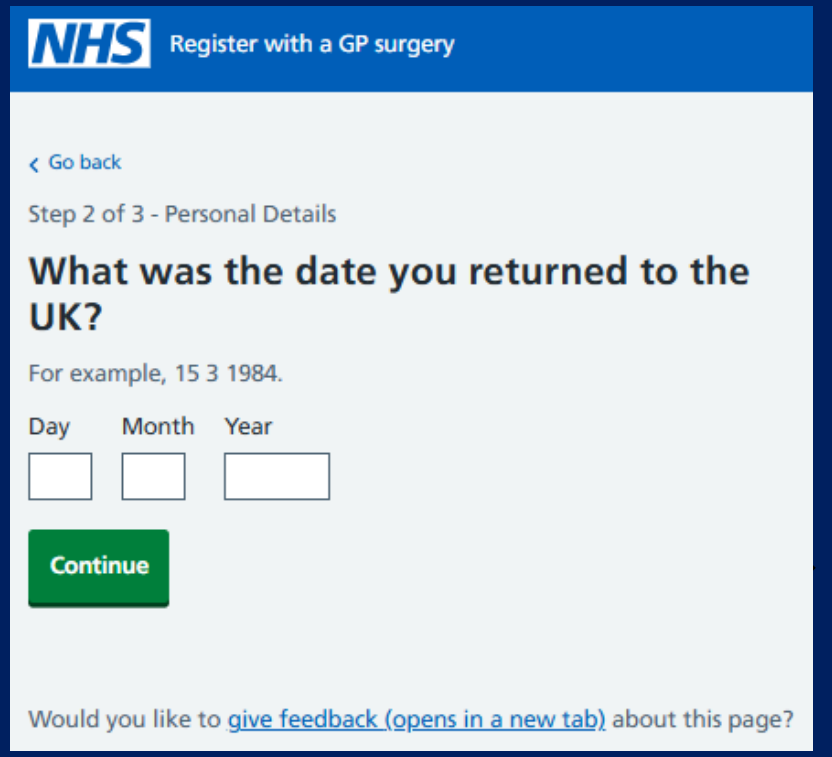
Continue

Would you like to give feedback (opens in new tab) about this page?

Emergency Contact

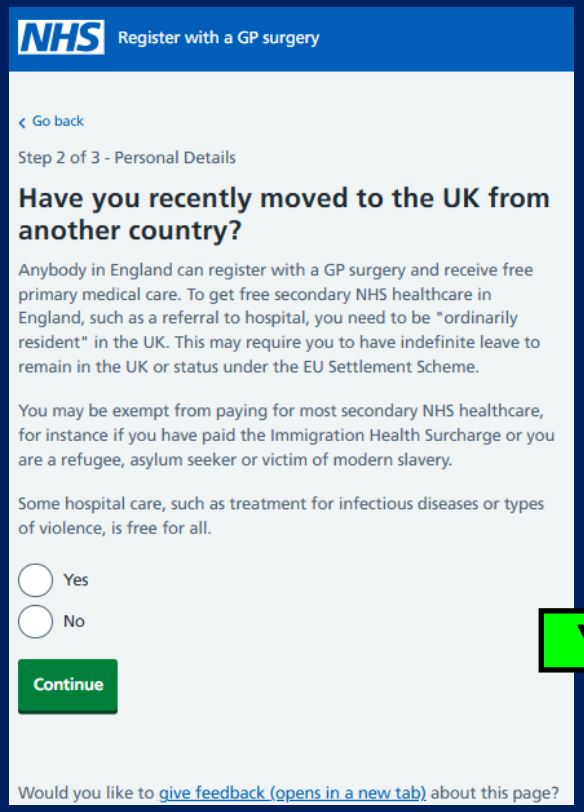
Scan/Click to Try it!

Recent move to UK



Scan/Click to Try it!

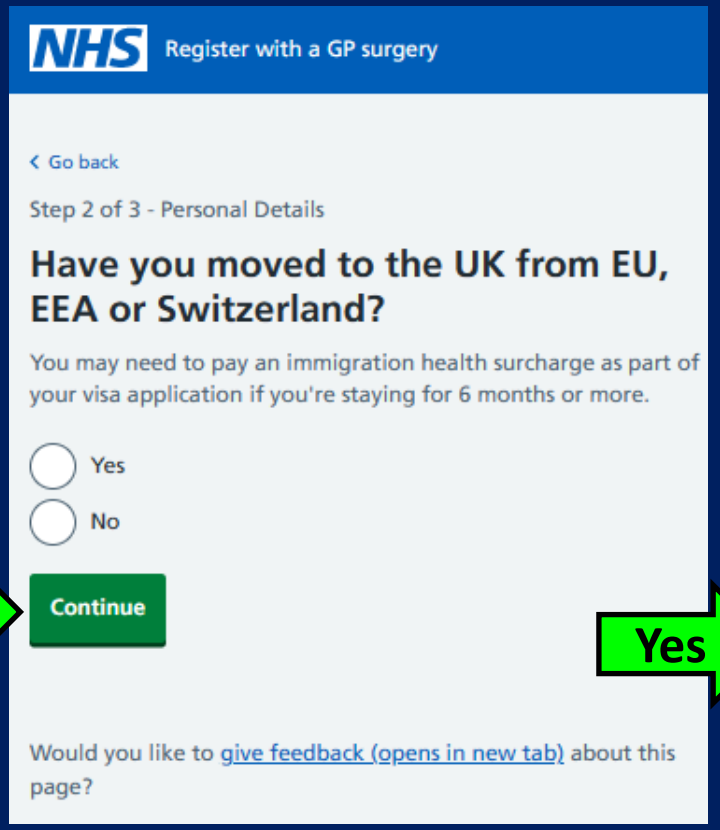
Recent move to UK



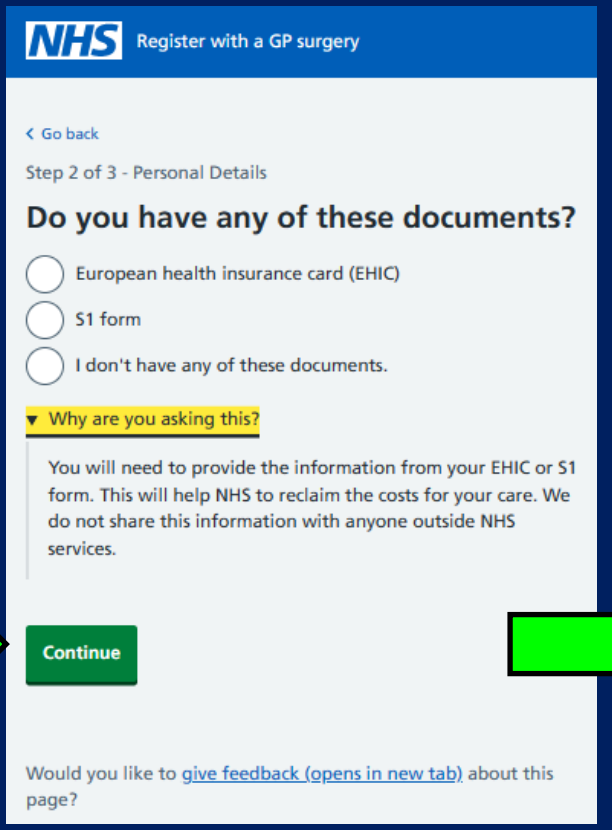
Yes

Scan/Click to Try it!

Yes



Yes



Recent move to UK

Scan/Click to Try it!

NHS Register with a GP surgery

Go back

Step 2 of 3 - Personal Details

Have you recently moved to the UK from another country?

Anybody in England can register with a GP surgery and receive free primary medical care. To get free secondary NHS healthcare in England, such as a referral to hospital, you need to be "ordinarily resident" in the UK. This may require you to have indefinite leave to remain in the UK or status under the EU Settlement Scheme.

You may be exempt from paying for most secondary NHS healthcare, for instance if you have paid the Immigration Health Surcharge or you are a refugee, asylum seeker or victim of modern slavery.

Some hospital care, such as treatment for infectious diseases or types of violence, is free for all.

- ○ Yes
- ○ No

Continue

Would you like to give feedback (opens in a new tab) about this page?

No

NHS Register with a GP surgery

Go back

Step 2 of 3 - Personal Details

Where were you born?

- ◉ England
- ○ Wales
- ○ Isle of man
- ○ Scotland
- ○ Northern Ireland

or

- ○ None of these

Continue

Would you like to give feedback (opens in new tab) about this page?

NHS Register with a GP surgery

Go back

Step 2 of 3 - Personal Details

What town or city were you born in?

Enter the name of the town or city nearest to where you were born.

Continue

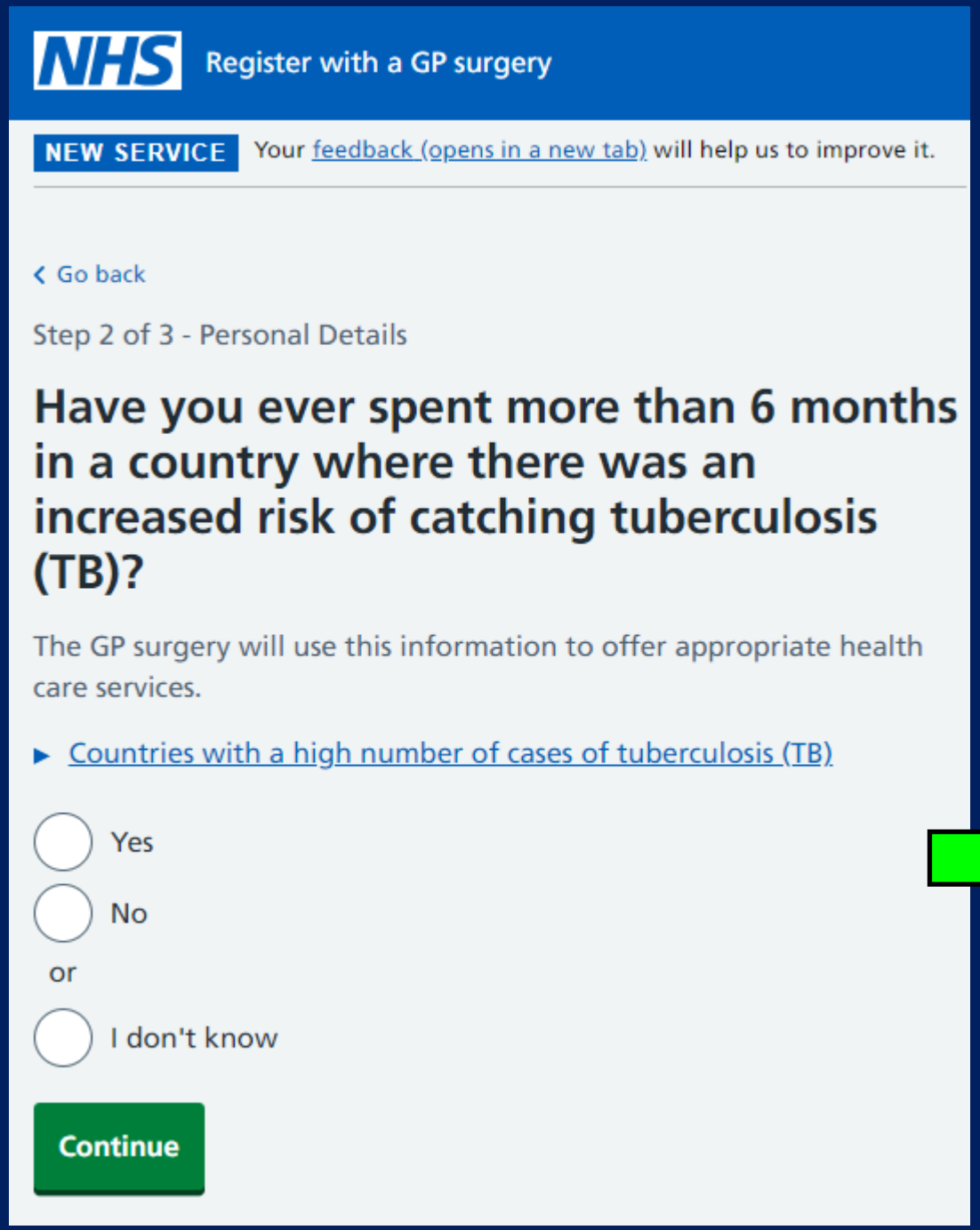
Would you like to give feedback (opens in a new tab) about this page?

Where Born

Scan/Click to Try it!

Previous UK address

Scan/Click to Try it!



OPTIONAL:
TB Screening

Scan/Click to Try it!

NHS Register with a GP Surgery

< Go back

Step 3 of 3 - Health questions

Do you have any existing or pre-existing medical conditions?

Conditions include asthma, dementia, diabetes, cancer or heart disease. This will help the GP give the right treatment.

- (•) Yes
- ( ) No

or

- ( ) Prefer not to say

Continue

Would you like to give feedback (opens in new tab) about this page?

Yes

NHS Register with a GP Surgery

< Go back

Step 3 of 3 - Health questions

Do you have any existing or pre-existing medical conditions?

Please provide as many details as possible about your existing conditions.

- [ ] Alzheimer's disease or dementia
- [ ] Asthma
- [ ] Cancer
- [ ] Diabetes
- [ ] Epilepsy
- [ ] Heart disease
- [ ] High blood pressure (hypertension)
- [ ] Stroke
- [ ] Thyroid disease
- [ ] Other

Continue

Would you like to give feedback (opens in new tab) about this page?

NHS Register with a GP Surgery

< Go back

Step 3 of 3 - Health questions

About your current and pre-existing medical conditions

Give a brief description of current and pre-existing medical conditions (optional)

Continue

Would you like to give feedback (opens in new tab) about this page?

Medical Conditions

Scan/Click to Try it!

NHS Register with a GP Surgery

< Go back

Step 3 of 3 - Health questions

Do you have any allergies?

This may include food, drug, and environmental allergies.

- (●) Yes
- ( ) No

or

- ( ) Prefer not to say

Continue

Would you like to give feedback (opens in new tab) about this page?

Yes

NHS Register with a GP Surgery

< Go back

Step 3 of 3 - Health questions

About your allergies

Give a brief description of the condition (optional)

Continue

Would you like to give feedback (opens in new tab) about this page?

Allergies

Scan/Click to Try it!

Mental Health conditions

NHS Register with a GP Surgery

< Go back

Step 3 of 3 - Health questions

Do you have any mental health conditions?

It is important to tell us about all existing or pre-existing mental health conditions you may have, so your GP can ensure you are given the necessary treatment.

- ○ Yes
- ○ No

or

- ○ Prefer not to say

Continue

Would you like to give feedback (opens in new tab) about this page?

Yes

NHS Register with a GP surgery

< Go back

Step 3 of 3 - Health questions

About your mental health conditions

Give us a short description of any mental health conditions you have (optional)

Continue

Would you like to give feedback (opens in a new tab) about this page?

Scan/Click to Try it!

Disabilities

NHS Register with a GP Surgery

< Go back

Step 3 of 3 - Health questions

Do you have any disabilities?

It is important to tell us about any disabilities you may have, so your GP can ensure you are given the necessary treatment.

- ○ Yes
- ○ No

or

- ○ Prefer not to say

Continue

Would you like to give feedback (opens in new tab) about this page?

Yes

NHS Register with a GP surgery

< Go back

Step 3 of 3 - Health questions

About your disabilities

Give us a short description of any disabilities you have (optional)

Continue

Would you like to give feedback (opens in a new tab) about this page?

Scan/Click to Try it!

NHS
Register with a GP Surgery

Go back

Step 3 of 3 - Health questions

Do you have a carer?

A carer looks after you because you are not able to look after yourself. This could be because of illness, disability or addiction. Your carer can be an adult or child, family member or friend. They can be paid or unpaid, but may get benefits.

- ◯ Yes
- ◯ No

Continue

Yes

NHS
Register with a GP Surgery

Go back

Step 3 of 3 - Health questions

What type of carer do you have?

- ◯ Young carer, under 18
- ◯ Paid as a job
- ◯ Unpaid, but may get benefits
- ◯ Foster carer
- ◯ None of the above

Continue

Would you like to give feedback (opens in new tab) about this page?

NHS
Register with a GP Surgery

Go back

Step 3 of 3 - Health questions

What are your carer's details?

These details are optional, but the GP may ask for more information.

First name

Last name

Relationship to you
For example, they are a family member or friend.

Contact telephone number

Add additional carer

Continue

Would you like to give feedback (opens in new tab) about this page?

Have a Carer

Scan/Click to Try it!

NHS Register with a GP Surgery

< Go back

Step 3 of 3 - Health questions

Are you a carer?

A carer looks after someone who is not able to look after themselves. This could be because of illness, disability or addiction. Carers can be adults or children. They can be paid or unpaid, but may get benefits.

- ( ) Yes
- ( ) No

or

- ( ) Prefer not to say

Continue

Yes

NHS Register with a GP Surgery

< Go back

Step 3 of 3 - Health questions

What type of carer are you?

- ( ) Young carer, under 18
- ( ) Paid as a job
- ( ) Unpaid, but may get benefits
- ( ) Foster carer
- ( ) None of the above

Continue

Would you like to give feedback (opens in new tab) about this page?

Would you like to give feedback (opens in new tab) about this page?

Are a Carer

Scan/Click to Try it!

Communication Needs

NHS Register with a GP surgery

‹ Go back

Step 3 of 3 - Health questions

Do you need to be communicated with in an accessible form?

For example, braille, audio, large format or EasyRead.

- ○ Yes
- ○ No

or

- ○ Prefer not to say

Continue

Would you like to give feedback (opens in a new tab) about this page?

NHS Register with a GP surgery

‹ Go back

Step 3 of 3 - Health questions

About your or your carer's communication needs

Tell us about any communication needs you have (optional)

Continue

Would you like to give feedback (opens in a new tab) about this page?

Scan/Click to Try it!

NHS Register with a GP surgery

< Go back

Step 3 of 3 - Health questions

Do you or your carer need any reasonable adjustments to make your visit to the GP surgery accessible?

For example, an audible or visual alert in the waiting room, access to a hearing loop or the support of a note taker.

- ○ Yes
- ○ No

or

- ○ Prefer not to say

Continue

Would you like to give feedback (opens in new tab) about this page?

Yes

NHS Register with a GP surgery

< Go back

Step 3 of 3 - Health questions

About your or your carer's reasonable adjustments

Tell us about any reasonable adjustments you have (optional)

Continue

Would you like to give feedback (opens in a new tab) about this page?

Reasonable Adjustments

Scan/Click to Try it!

NHS Register with a GP Surgery

< Go back

Step 3 of 3 - Health questions

Do you currently take any prescription medication?

This should include prescriptions for contraception or any medicines from abroad. This will help the GP have these ready for you.

- Yes
- No

or

- Prefer not to say

Continue

Would you like to give feedback (opens in new tab) about this page?

Yes

NHS Register with a GP Surgery

< Go back

Step 3 of 3 - Health questions

Can you provide more details about your prescription medication?

Give further information about what medications you are currently taking including the name and the dosage if known.

This question is optional.

Continue

Would you like to give feedback (opens in new tab) about this page?

NHS Register with a GP Surgery

< Go back

Step 3 of 3 - Health questions

Are any of these repeat prescriptions?

This information will help avoid any delays in your medication.

The GP may speak to you about these prescriptions.

- Yes
- No

or

- Prefer not to say

Continue

Would you like to give feedback (opens in new tab) about this page?

Medication

Scan/Click to Try it!

NHS
Register with a GP surgery

< Go back

Step 3 of 3 - Health questions

What is your height?

This question is optional

Feet Inches

Switch to centimetres

▶ Why are you asking this?

Continue

Would you like to give feedback (opens in new tab) about this page?

NHS
Register with a GP surgery

< Go back

Step 3 of 3 - Health questions

What is your weight?

This question is optional

Stone Pound

Switch to kilograms

▶ Why are you asking this?

Continue

Would you like to give feedback (opens in new tab) about this page?

Height & Weight

Scan/Click to Try it!

Alcohol

NHS
Register with a GP Surgery

< Go back

Step 3 of 3 - Health questions

How often do you drink alcohol or have a drink containing alcohol?

This includes wine, beer, spirits, Alcopops, cocktails or hot drinks with spirits such as a coffee with whiskey.

- ○ Never
- ○ Monthly or less
- ○ 2 to 4 times a month
- ○ 2 to 3 times a week
- ○ 4 or more times a week

or

- ○ Prefer not to say

Continue

NHS
Register with a GP surgery

< Go back

Step 3 of 3 - Health questions

How many units of alcohol do you drink on a typical day when you are drinking?

▼ Calculate units for drinks containing alcohol

To calculate number of units, multiply quantity by alcohol content then divide by 1000.
For example,

Drink type	Quantity (mililitres)	Alcohol content (ABV %)	Units
Spirits	25ml (shot)	40	1
Alcopop	275ml (bottle)	5.5	1.5
Wine	125ml (small glass)	12	1.5
Strong lager, beer or cider	440ml (can)	5.5	2
Regular lager, beer or cider	568ml (pint)	4	2.5
Cocktail	75ml (3 shots)	40	3
Wine	750ml (bottle)	12	9

Enter number of units. For example, 2.5.

Continue

NHS
Register with a GP Surgery

< Go back

Step 3 of 3 - Health questions

How often have you had six or more units of alcohol on a single occasion in the last year?

Select one option

- ○ Never
- ○ Less than monthly
- ○ Monthly
- ○ Weekly
- ○ Daily or almost daily

or

- ○ Prefer not to say

Continue

Would you like to give feedback (opens in new tab) about this page?

Smoking

NHS
Register with a GP Surgery

< Go back

Step 3 of 3 - Health questions

Have you ever smoked?

Select one option

- ( ) Yes
- ( ) No

or

- ( ) Prefer not to say

Continue

Would you like to give feedback (opens in new tab) about this page?

Yes

NHS
Register with a GP Surgery

< Go back

Step 3 of 3 - Health questions

What best describes you?

- ( ) I smoke
- ( ) I used to smoke

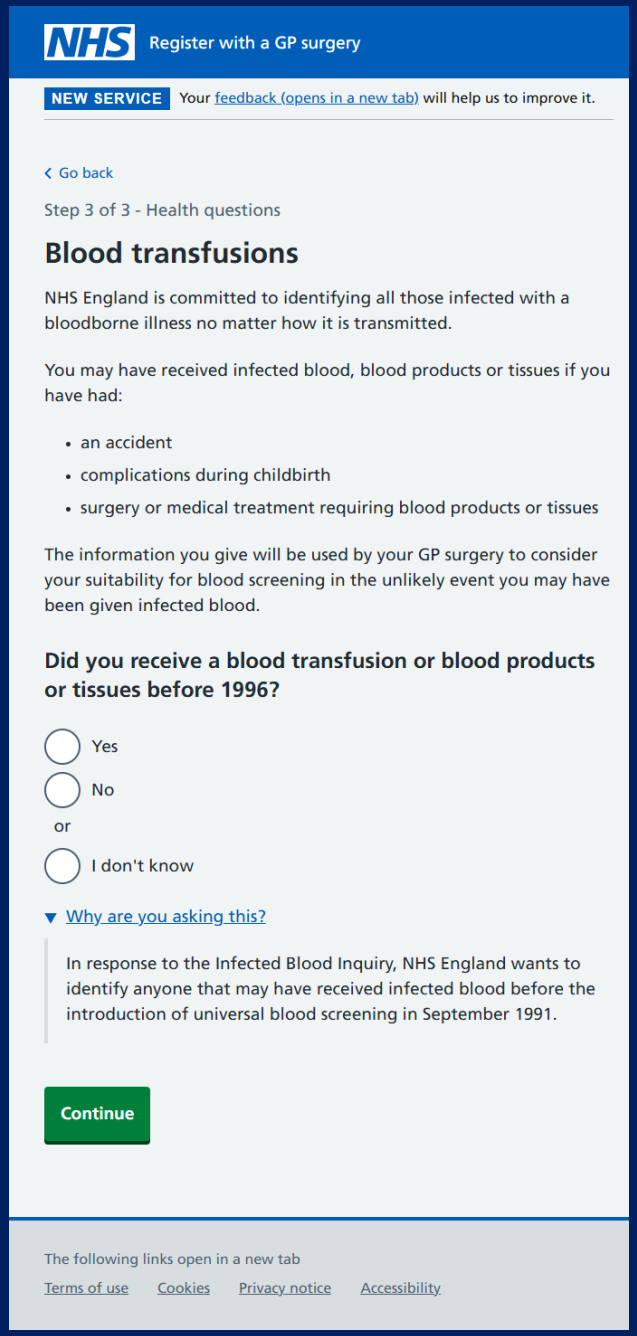
or

- ( ) Prefer not to say

Continue

Would you like to give feedback (opens in new tab) about this page?

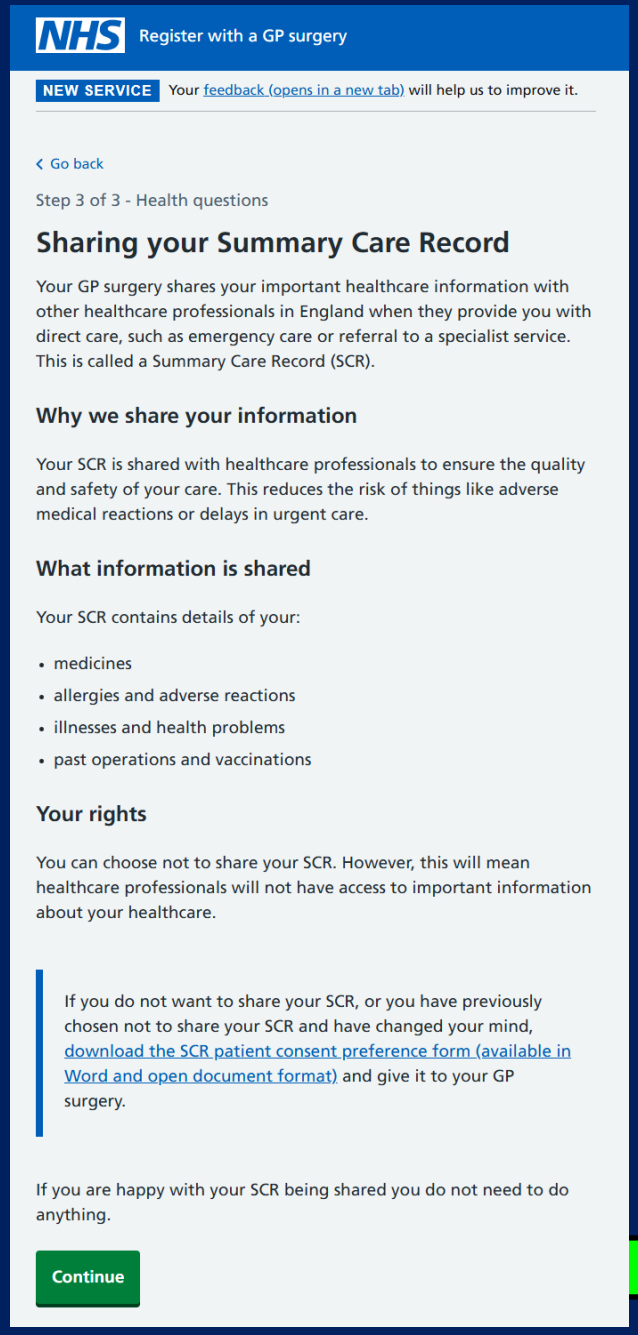
Scan/Click to Try it!



Yes

Blood Transfusions

Scan/Click to Try it!



Summary Care Record

Scan/Click to Try it!

Child Registration

NHS
Register with a GP Surgery

< Go back

What is your relationship to the person being registered?

- (●) Parent or Guardian
- ( ) Carer
  Includes foster parents and carers who are young, paid or unpaid.
- ( ) Other

Continue

Would you like to give feedback (opens in new tab) about this page?

No

NHS
Register with a GP surgery

NEW SERVICE Your feedback (opens in new tab) will help us to improve it.

< Go back

Will you be registering yourself at Trinity Court (Demo) surgery?

- ( ) Yes
- ( ) No

Continue

NHS
Register with a GP surgery

NEW SERVICE Your feedback (opens in new tab) will help us to improve it.

< Go back

Are you currently registered at Trinity Court (Demo) surgery or have you submitted a registration?

- ( ) Yes
- ( ) No

Continue

NHS
Register with a GP Surgery

< Go back

What are your details?

As you have said you are the carer we need your details.

First name

Last name

Relationship to person being registered
For example, you are a family member or friend.

Contact telephone number

Continue

Would you like to give feedback (opens in new tab) about this page?

NHS
Register with a GP surgery

< Go back

Step 1 of 3 - Matching patient to their record

What is the name of the person being registered?

Title
-- Select title --

First name

Middle name(s)
This is an optional field.

Last name

Previous last name
This is an optional field.

Continue

Would you like to give feedback (opens in new tab) about this page?

Scan/Click to Try it!

Education / Other involved in Care

NHS
Register with a GP Surgery

< Go back

Step 2 of 3 - Personal Details

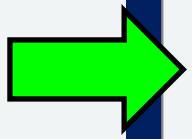
Does Test Patient go to any of the following for their education?

This will help the GP understand what other services the patient has access to.

- [ ] School
- [ ] Nursery
- [ ] Home schooled
- [ ] None of the above

Continue

Would you like to give feedback (opens in new tab) about this page?



NHS
Register with a GP Surgery

< Go back

Step 2 of 3 - Personal Details

Enter details of where Test Patient goes for their education

School details:

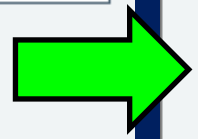
Name of school

Postcode

Telephone number

Continue

Would you like to give feedback (opens in new tab) about this page?



NHS
Register with a GP Surgery

< Go back

Step 2 of 3 - Personal Details

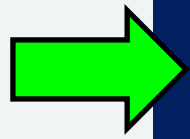
Is anyone else involved in Test Patient's care?

This will help the GP understand the patient's care needs.

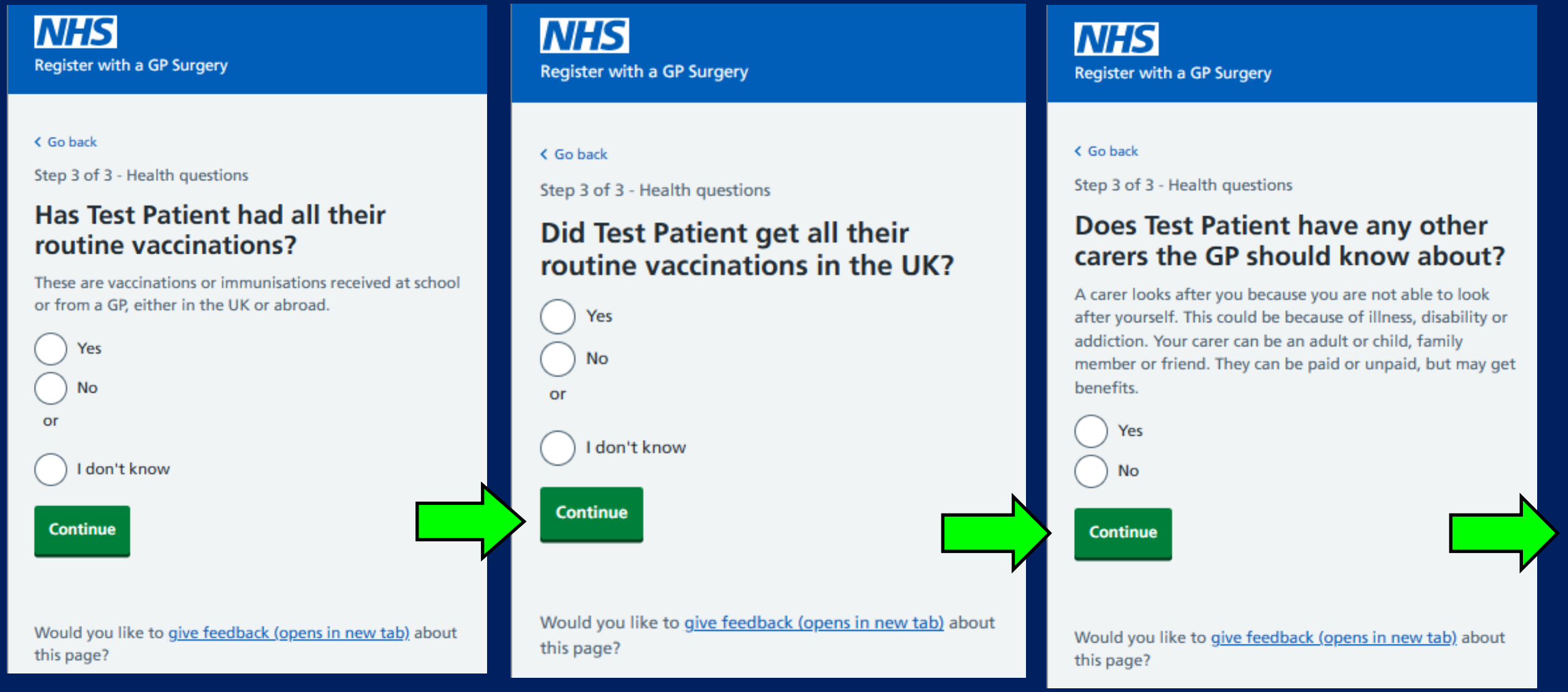
- [ ] Hospital specialist or consultant
- [ ] Health visitor
- [ ] Social worker
- [ ] Other health professional
- [ ] None of the above

Continue

Would you like to give feedback (opens in new tab) about this page?



Vaccinations / Other Carers



NHS Register with a GP surgery

‹ Go back

Check your details before submitting your application to Trinity Court Surgery (Demo GP Practice)

Personal details

Address	I do not have a current UK address	Change
Email	*Not answered*	Change
Mobile	*Not answered*	Change
Home phone	*Not answered*	Change
Sex as recorded on NHS record	Male	Change
Ethnicity	Asian or Asian British, Any other Asian background	Change

Emergency contact

Do you have an emergency contact?	No	Change

Dispensing surgery

Declined dispensing surgery		Change

Nominated pharmacy

Would you like to nominate a pharmacy for your prescriptions?	No	Change

Armed forces

Are you registered with the Defence Medical Services?	No	Change

Registration status

Have you recently moved to the UK from another country?	No	Change
What is your country of birth?	England	Change
What is your place of birth?	Jaffna	Change

Health questions

What is your height?	Not provided	Change
What is your weight?	Not provided	Change
Drinks Alcohol	2 to 3 times a week	Change
Units a day	5	Change
Frequency of 6 or more alcohol units	Prefer not to say	Change

Ever smoked	Prefer not to say	Change
Pre existing medical conditions	No	Change
Allergies	No	Change
Mental health conditions	No	Change
Disabilities	No	Change
Do they have a carer?	No	Change
Are they a carer?	No	Change
Do you or your carer need to be communicated with in an accessible form?	Yes	Change
Accessible format details	*Not answered*	Change
Do you or your carer need any reasonable adjustments to make their visit to the GP surgery accessible?	No	Change
Prescription medication	Yes	Change
Prescription details	*Not answered*	Change
Repeat prescriptions	1	Change
Did you receive a blood transfusion or blood products or tissues before 1996?	No	Change

Submit application

By submitting this application you are confirming that, to the best of your knowledge, the details you are providing are correct.

Accept and submit

Would you like to give feedback (opens in a new tab) about this page?

Pre-check prior to submission

Scan/Click to Try it!

NHS Register with a GP surgery
Application complete
Make a note of this reference number: HDJ2123F
These details have been sent to Lordship Lane surgery. Registration usually takes about 5 days.
If you need non-emergency medical help now visit NHS 111 online.
Registering someone else
If you would like to register a family member or someone else at this surgery, start another registration.
The GP surgery would like to ask a few more questions about your health
This information will help the surgery with your ongoing healthcare.
Answer more health questions
Overall, how did you feel about the service you received today?
Very satisfied
Satisfied
Neither satisfied or dissatisfied
Dissatisfied
Very dissatisfied
How could we improve this service?
Do not include confidential or medical information in your message. For example, your NHS number, date of birth, or medical history.
Send feedback
Save up to nine lives as an organ donor
You can register a decision to donate your organs and tissue when you die, regardless of your age or medical conditions.
Find out more about organ donation (opens in a new tab).
Main Registration application submitted!
Scan/Click to Try it!

Since 23rd Oct 2024:

Optional additional Local form/questions (using 3rd party products)

NHS Register with a GP surgery

Application complete

Make a note of this reference number: **HDJ2123F**

These details have been sent to Lordship Lane surgery. Registration usually takes about 5 days.

If you need non-emergency medical help now visit NHS 111 online.

Registering someone else

If you would like to register a family member or someone else at this surgery, start another registration.

The GP surgery would like to ask a few more questions about your health

This information will help the surgery with your ongoing healthcare.

Answer more health questions

Overall, how did you feel about the service you received today?

- ○ Very satisfied
- ○ Satisfied
- ○ Neither satisfied or dissatisfied
- ○ Dissatisfied
- ○ Very dissatisfied

How could we improve this service?

Do not include confidential or medical information in your message. For example, your NHS number, date of birth, or medical history.

Send feedback

Save up to nine lives as an organ donor

You can register a decision to donate your organs and tissue when you die, regardless of your age or medical conditions.

Find out more about organ donation (opens in a new tab).

You are about to leave the Register with a GP surgery service

If you choose to leave the service you will be taken to the website of the GP surgery you want to register with.

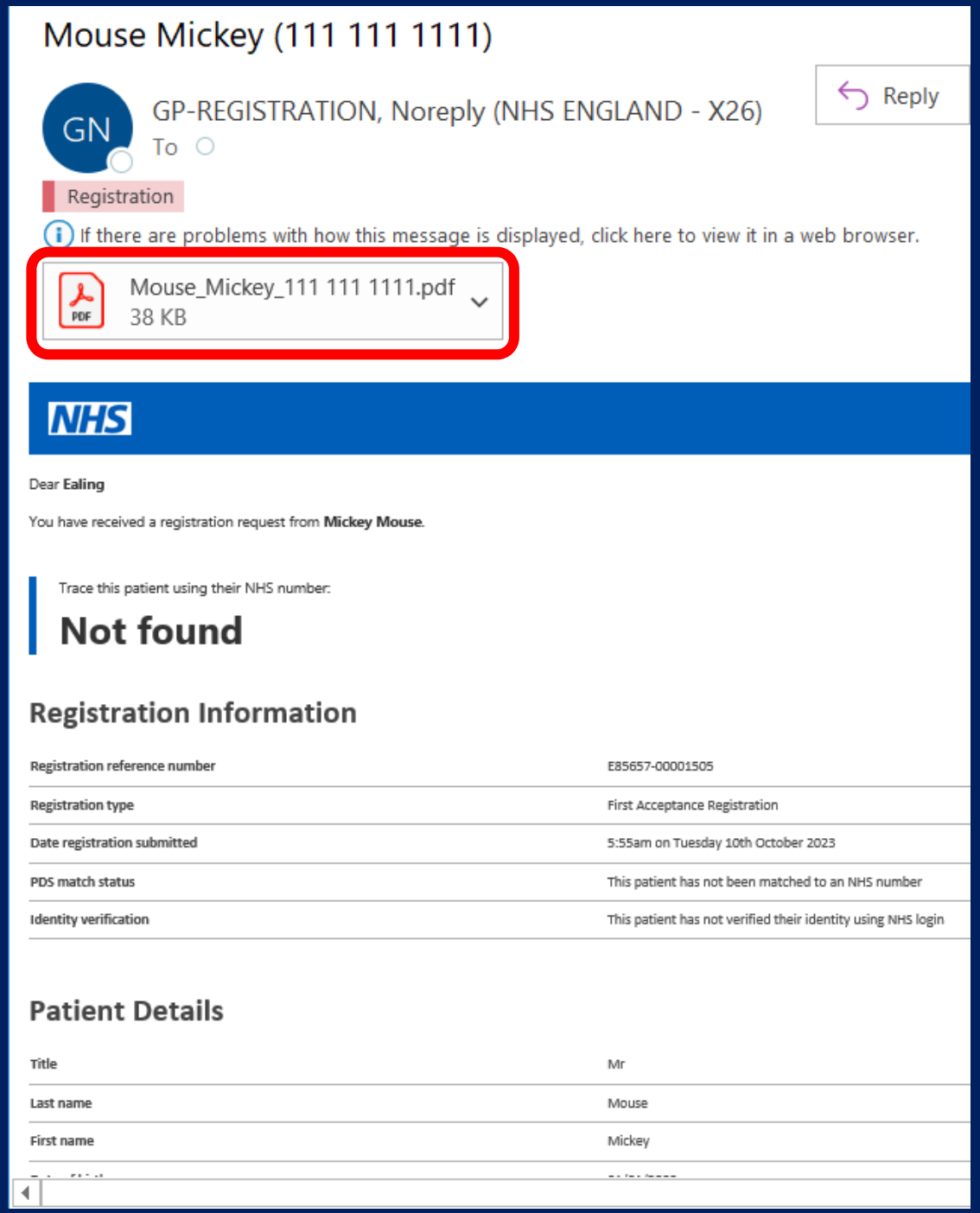
What you need to know

- You do not have to answer these extra questions and this will not affect the GP surgery's decision when considering your registration application.
- We will not share any of your details at this stage, but the information you provide in these extra questions will be linked by the GP surgery to your registration.
- You may be asked for some of the information you have already given us.
- The Register with a GP surgery service cannot help you with these extra questions.
- You should read the Privacy policy and Terms of use on the GP surgery's website.

Leave Register with a GP surgery service

Scan/Click to Try it!

How does the practice receive the completed online registration form?



Registration forms received via NHSmail or direct to GP IT system (if enable auto-registration, explained later)

- Received from: noreply.gp-registration@nhs.net
- Patient information included in BOTH
  1) Body of email 2) Attached PDF
- Important details highlighted at top of email – e.g:
  - Use of NHS account / NHS login
  - Outside Catchment area
- Manual Data Entry (‘Cut and Paste’)
- Optional: Automatic message via NHS Notify to inform patient when registered (explained in later slides)

How do new patients find your practice's 'Register with a GP Surgery' service?

1. Practice Website / Promotion
2. NHS website – Find a GP
3. NHS App
4. 'Paper form' version

NHS App Demo Video

Find a GP

Blackfriars Medical Practice, 45 C

https://blackfriarsmedicalpractice.nhs.uk/...

Language | 020 7928 6216 | Practice News | A Font Size

NHS

Blackfriars Medical Practice, 45 Colombo Street, London, SE1 8EE

Search

Home | Appointments | Prescriptions | Services | Surgery Information | Health Information & Advice | Contact

New Patients - Registration

Practice Catchment Area

The practice area is shown with our practice catchment area page. You can enter your postcode (just below the map) to check if you live within our catchment area. You can only register with the practice if your postcode is within our catchment area.

If you are unsure, you can also contact reception to confirm.

If you change your name and address or telephone number please inform us as soon as possible. If you move out of the practice area, you will be required to register with a new practice local to your new address.

We are a ***Safe Surgery*** - This means that anyone who lives within our catchment area can register with us regardless of immigration status, language or lack of identity (ID) or proof of address. Safe Surgeries translated information: Safe Surgery (EXTERNAL PDF LINK)

How to register with us as a patient

If you live in our practice catchment area then the quickest way to register is online, using the link below:

Register with us online

If you prefer, you can come to the practice and fill in/or collect paper registration forms. Alternatively you can download the National Paper Registration form here: PRF1-050723.pdf (gp-registration.nhs.uk)

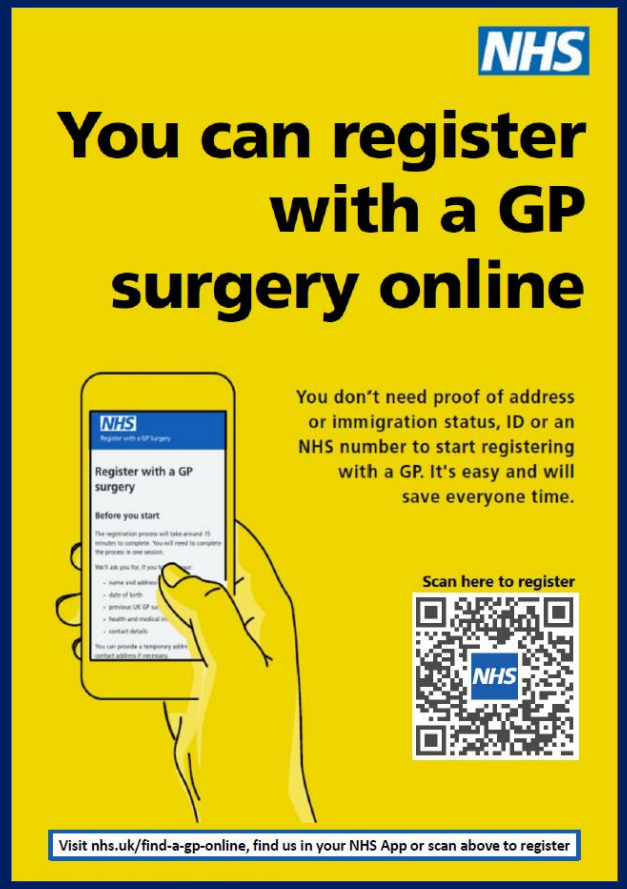
Registrations are usually processed within 2 working days but could take longer if we need to check anything with you from the information that you have provided.

Local Services

- Hearing Advice
- Private Heart Clinic
- Personal Trainer
- Podiatry/ Footcare
- Gym/ Health Club
- MRI Scanning
- Legal Services
- Counselling

1 Practice Website/Promotion

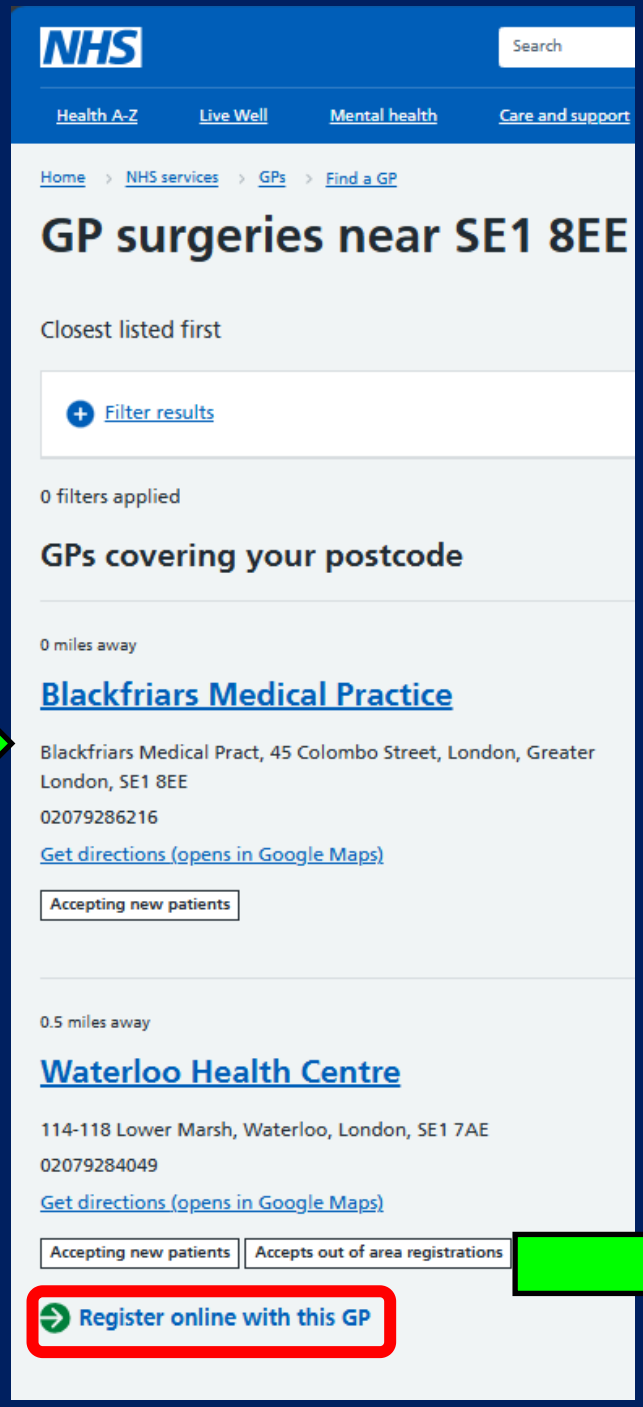
- Add practice's unique registration link to practice website

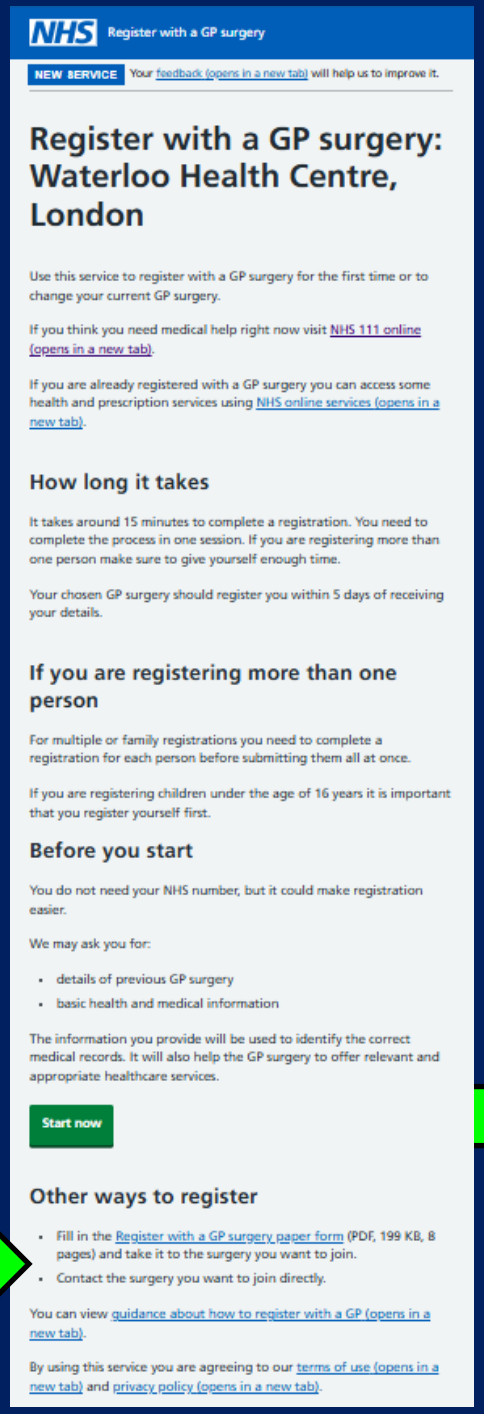


Practice Poster/ Media Screen/ Social Media/ SMS / Email / NHS App messaging

Scan/Click to Try it!

2 NHS website – Find a GP





https://www.nhs.uk/service-search/find-a-gp

Find a GP

‘Register with a GP Surgery’ integrated with NHS App

3 NHS App

Over 33.6 million patients (3 in 4 adults) with NHS App

NHS login

https://youtu.be/TiiEAYIdmIg

Demo Video

NHS Register with a GP Surgery

PRF_0.1

How to register with a GP surgery

To register yourself or someone else with a GP surgery, fill in this form and give it to the surgery you want to register with.

You should:

- use a 'tick' or 'x' for boxes where necessary
- complete all sections that apply to you or the person you are registering
- provide as much information as possible
- use BLOCK CAPITALS
- if you cannot answer a question or it does not apply write 'Not applicable' or 'N/A'
- only use black or blue ink
- ask at the reception desk of the surgery you want to register with if you need help completing this form

Which sections should be completed?

- Part A - all sections that apply.
- Part B - this section is optional, but will help the GP provide the best care.
- Part C - only complete these sections if you do not normally live in the UK.

You may be contacted by the GP surgery if you do not complete all the relevant sections.

Register online
It is quick and secure to register with a new GP surgery online. Check the website of the surgery you want to register with for a link for the 'Register to a GP surgery' service.

PART A

Try to provide as much information as possible. If a question does not apply to you or the person you are registering write 'Not applicable' or 'N/A'.

Section 1 - Who is registering?

1 Are you registering

☐ Yourself (Go to Section 2 - Patient details) ☐ Someone else

Only provide your details if you are registering someone else.

2 Your name

3 Your relationship to the person you are registering

4 Your contact phone number

You can help save lives as a blood or organ donor. Become someone's lifeline.
Visit www.nhsbt.nhs.uk/lifeline or call us on 0300 123 23 23.

Section 2 - Details of patient registering

1 Title

2 First name

3 Last name

4 Middle name (if you have one)

5 Previous last name

6 Date of birth DD MM YYYY

7 What is your sex as recorded on your NHS record?

☐ Female ☐ Male ☐ Intersex ☐ Not specified or known

8 NHS number (if you have it)

9 Village, town or city of birth

10 Country of birth

11 Current address

Postcode

☐ No fixed address

12 What postcode did you give to the last GP surgery you registered with?

13 Name and address of UK GP surgery you registered with

Postcode

14 Have you ever lived somewhere else in the UK?

☐ Yes ☐ No

15 Last address in the UK

Postcode

The NHS and your GP surgery can use these details to call, text or email you about health care services.
All phone numbers must be registered in the UK.

16 Home phone number

17 Mobile phone number

18 Email address

19 Name of emergency contact

20 Phone number of emergency contact

21 Their relationship to you

22 Name of next of kin

23 Phone number of next of kin

24 Their relationship to you

4 Paper Form Version (PRF1)

- Pages 1 & 2

https://organisation.nhswebsite.nhs.uk/

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Section 3 - Patients under 18 years

For children under 12 months only

1 Where were they born?

☐ England ☐ Northern Ireland ☐ Wales
☐ Isle of Man ☐ Scotland ☐ Outside the UK

2 Where was the mother living when the baby was born?

Postcode

For patients under 18 years

1 Do you attend any of the following?

☐ School ☐ Nursery ☐ Home school
☐ None of these

2 Address

Postcode

3 Are any of these involved in your care?

☐ Hospital specialist ☐ Health worker
☐ Social worker ☐ None of these

4 Have you had all your routine vaccinations?

☐ Yes ☐ No ☐ Don't know

5 Did you get your routine vaccinations in the UK?

☐ Yes ☐ No ☐ Don't know

Section 4 - Additional information

1 What is your ethnic group?

Choose one section from A to E, then tick one box to best describe your ethnic group or background.

(A) White

☐ English, Welsh, Scottish, Northern Irish or British
☐ Irish ☐ Gypsy or Irish Traveller

Any other White background

(B) Mixed or multiple ethnic groups

☐ White and Black Caribbean
☐ White and Black African
☐ White and Asian

Any other Mixed or Multiple ethnic background

(C) Asian or Asian British

☐ Indian ☐ Pakistani ☐ Bangladeshi
☐ Chinese

Any other Asian background

(D) Black/African/Caribbean/British

☐ African ☐ Caribbean

Any other Black, African or Caribbean background

(E) Other ethnic group

☐ Arab

Any other ethnic group

☐ Prefer not to say

Section 4 - Additional information

2 Have you registered with a UK GP before?

☐ Yes ☐ No

3 If you have moved to the UK, what date did you arrive?

4 Have you ever served in the UK Armed Forces or were you ever registered with a Ministry of Defence GP in the UK or overseas?

☐ Yes ☐ No ☐ Prefer not to say

If you were given a FMED133A form (sometimes called an FMED1 form) when you left the UK Armed forces, you should give this to your GP surgery.

5 Do you need an interpreter for your appointments?

☐ Yes ☐ No

6 What language?

☐ British Sign Language (BSL)

7 Are you a carer?

☐ Yes ☐ No

8 What is your relationship to the person you are caring for?

9 What type of carer are you?

☐ Young carer, under 18 ☐ Paid as a job
☐ Unpaid, but may get benefits ☐ Foster carer

10 Do you have a carer?

☐ Yes ☐ No

11 What is your relationship to your carer?

12 What type of carer are they?

☐ Young carer, under 18 ☐ Paid as a job
☐ Unpaid, but may get benefits ☐ Foster carer

13 Carer's contact telephone number

14 What pharmacy do you want your prescriptions sent to?

Pharmacy address

Postcode

You can sometimes collect your prescription items from your GP surgery instead of having to go to a pharmacy. Your surgery may discuss this with you

15 Do you live more than 1 mile from your nearest pharmacy?

☐ Yes ☐ No

16 Would you have serious difficulty getting medicines or appliances from your nearest pharmacy?

☐ Yes ☐ No

Do you want important information from your GP record to be available to other health and care professionals?

Your GP surgery needs permission to share important information from your GP record. This is called a Summary Care Record (SCR). Your SCR can only be shared with health and care staff across England who are providing you with direct care. It gives them access to vital information from your GP record.

☐ **Yes, share a Summary Care Record with additional information**
Includes details of your medicines, allergies, adverse reactions and additional information, which includes details of any significant illnesses and health problems, operations and vaccinations

☐ **Yes, share a Summary Care Record without additional information**
Includes details of your medicines, allergies and adverse reactions only

☐ **No, do not share a Summary Care Record**
Details of your medicines, allergies, adverse reactions and any additional information will not be shared with anyone involved in your direct care

Paper Form Version (PRF1)

- Pages 3 & 4

https://organisation.nhswebsite.nhs.uk/

Download from Profile Manager

PART B

You do not have to complete this section. But any information you do give will help the GP give you the best care.

Section 5 - Patient health

1 Have you ever had any of these conditions?

- ☐ Alzheimer's disease or dementia
- ☐ Asthma ☐ Cancer ☐ Diabetes
- ☐ Epilepsy ☐ Heart disease
- ☐ High blood pressure (hypertension)
- ☐ Stroke ☐ Thyroid disease

2 What best describes you?

- ☐ I smoke ☐ I used to smoke
- ☐ I have never smoked ☐ Prefer not to say

3 On average, how many cigarettes do you smoke a day?

4 What date did you stop smoking? DD MM YYYY

5 How often do you drink alcohol?

- ☐ Never ☐ Monthly or less
- ☐ 2 to 4 times a month ☐ 2 to 3 times a week
- ☐ 4 or more times a week ☐ Prefer not to say

6 How many units of alcohol do you drink on a typical day when you are drinking?
1 pint of 4% beer is 2.5 units. a small 125ml glass of wine is 1.5 units and a 25ml shot of spirits is 1 unit.

Units

7 How often have you had six or more units of alcohol on a single occasion in the last year?

- ☐ Never ☐ Less than monthly
- ☐ Monthly ☐ Weekly ☐ Daily or almost daily
- ☐ Prefer not to say

8 What is your weight?

Kilograms Or Stone Pounds

9 What is your height?

Centimetres Or Foot Inches

10 Allergies

11 Mental health conditions

Section 5 - Patient health (continued)

12 Disabilities

13 Other medical conditions

14 Give details of any medication you are taking

Are any of these repeat prescriptions?

☐ Yes ☐ No

15 Do you or your carer need to be communicated in an accessible format?
For example, braille, audio, large format or EasyRead.

Tell us what you need

16 Do you or your carer need any reasonable adjustments to make your visit to the GP surgery accessible?
For example, an audible or visual alert in the waiting room, access to a hearing loop or the support of a note taker.

Tell us what you need

Paper Form Version (PRF1)

- Pages 5 & 6

https://organisation.nhswebsite.nhs.uk/

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PART C

Section 6 - Patients from abroad

Complete this section if you are:

- visiting the UK and do not normally live here.
- currently living in the UK, but do not think of it as your permanent country of residence. For example, you are studying here or have come to the UK as part of your job.
- a permanent resident in the UK and receive a pension or benefit from a European country.

Information on eligibility to free care outside the GP practice

Anyone can register with a GP practice and receive free medical care from that practice. However, should you be referred for treatment outside the practice or need unplanned care, for example at a hospital, charges may apply if you are a visitor or temporary resident.

Some groups of visitors or temporary residents are eligible to receive this care free of charge. Documentation may be required to demonstrate eligibility.

Examples of those eligible include:

- refugees, asylum seekers, those receiving certain forms of state support
- suspected or confirmed victims of modern slavery and human trafficking
- temporary residents with a valid visa of over 6 months. You may have paid the immigration health surcharge with your visa application. Note that assisted conception services remain chargeable to this group
- visitors from the EEA will need to provide their EHIC (European Health Insurance Card), which covers immediately necessary unplanned treatment, or a S2 form which covers planned treatment.

Additionally, some services are free of charge to all visitors, including diagnosis and treatment for infectious diseases and sexually transmitted infections.

Immediate necessary care, maternity care and other urgent care that cannot wait until a chargeable visitor's departure from the UK will not be withheld or delayed due to charges. But non-urgent treatment will not be given until full payment is received.

More information can be found in the patient leaflet available from the GP practice.

Select the statement that applies to you

- ☐ I understand I may have to pay for NHS treatment outside of the GP practice.
- ☐ I do not have to pay for NHS treatment outside of the GP practice and have documents to prove this.
- ☐ I do not know if I have to pay for treatment.

PART C

Section 6 - Patients from abroad (continued)

Giving us this information means that if you need NHS care outside the GP practice and you are entitled to that care without charge, it will be easier for you to demonstrate this entitlement.

We'll use the information to establish your chargeable status in order to recover NHS costs from countries responsible for your healthcare where applicable. This will not impact your entitlement to register with the GP practice or to receive free GP services.

1 Tick one of the following

- ☐ I have an S1 form issued by an EU or EEA member state
- ☐ I am entitled to an EHIC card, but I do not have one
- ☐ I have an EHIC card issued by an EU or EEA member state
- ☐ I am in receipt of a European pension or benefit
- ☐ I am in the UK as part of my employment
- ☐ None of these

Enter details from your EHIC

1 Country code

2 Name

3 Given name

4 Date of birth DD MM YYYY

5 Personal identification number

6 Identification number of the institution

7 Identification number of the card

8 Expiry date DD MM YYYY

How will your EHIC and S1 data be used?

By using your EHIC for NHS treatment costs your EHIC data and GP appointment data will be shared with NHS secondary care (hospitals) and NHS Digital solely for the purposes of cost recovery. Your clinical data will not be shared in the cost recovery process. Your EHIC or S1 information will be shared with Business Service Authority for the purpose of recovering your NHS costs from your home country.

Paper Form Version (PRF1)

- Pages 7 & 8

https://organisation.nhswebsite.nhs.uk/

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Register with a GP Surgery Service

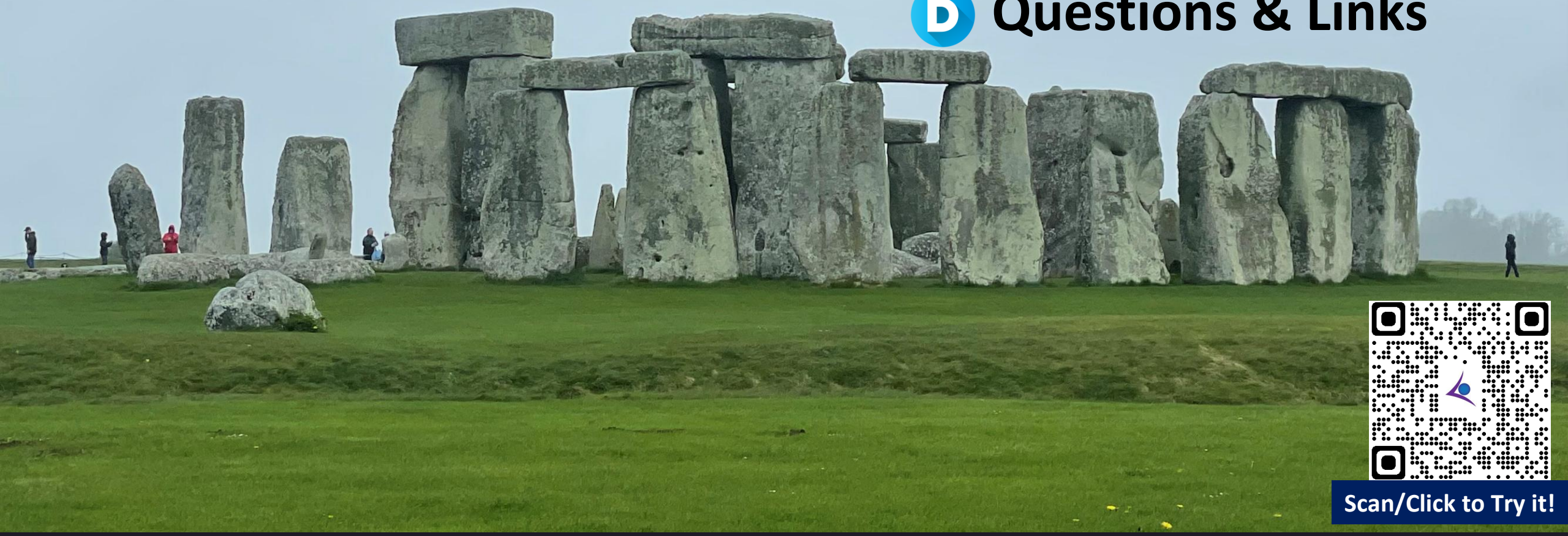
Structure of Webinar:

A ~~How does it work?~~

B Why should we use it?

C How do we set it up?

D Questions & Links



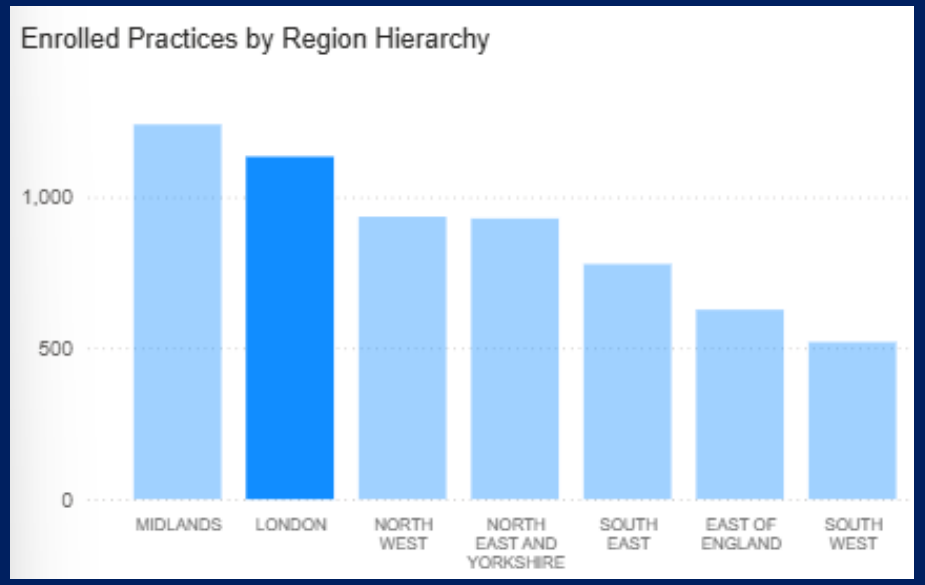
Scan/Click to Try it!

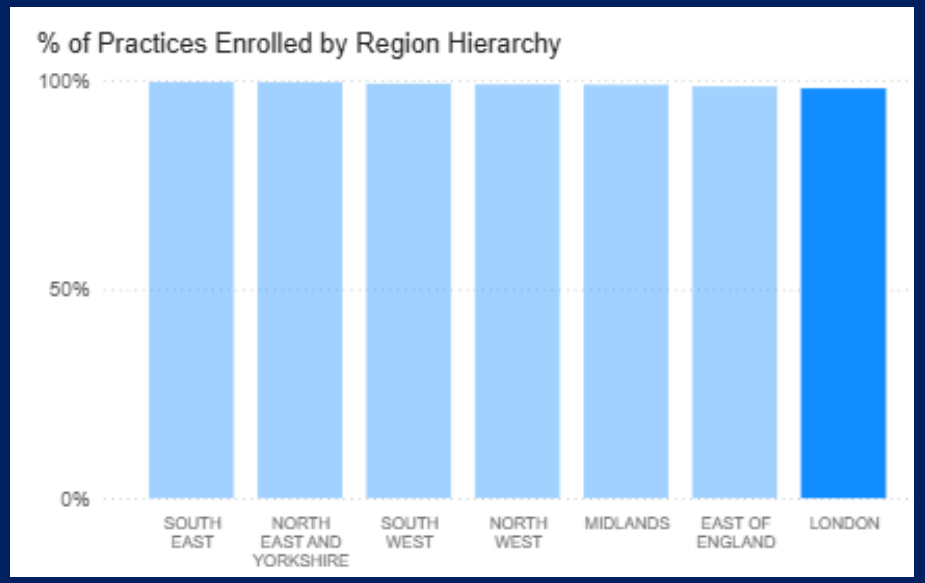
B Why should we use it?

“I can’t see any benefits from the online ‘Register with a GP Surgery’ service.
I’m sticking with our paper registration forms”

Scan/Click to Try it!

Scan/Click for More Info





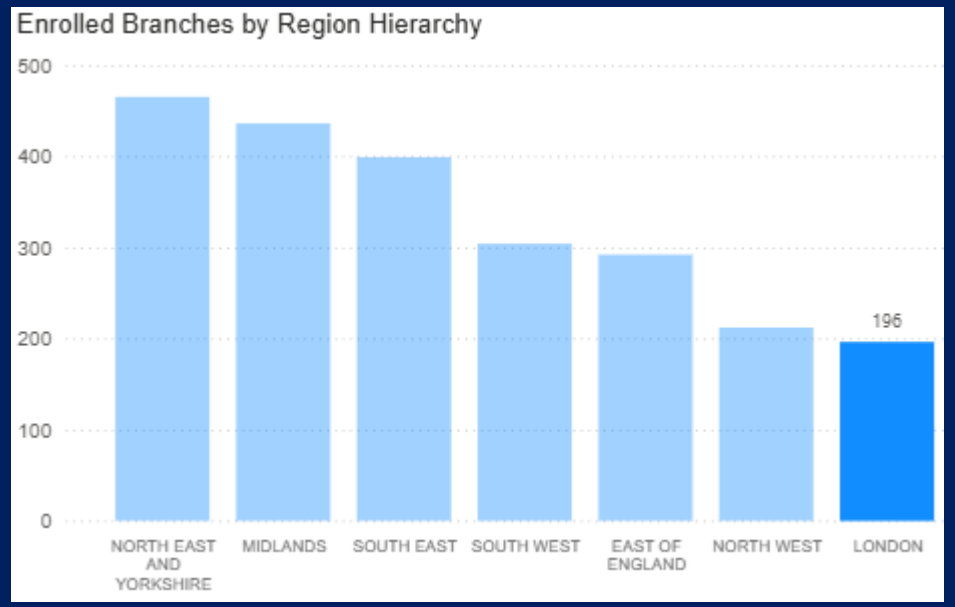
Enrolled Practices across England:

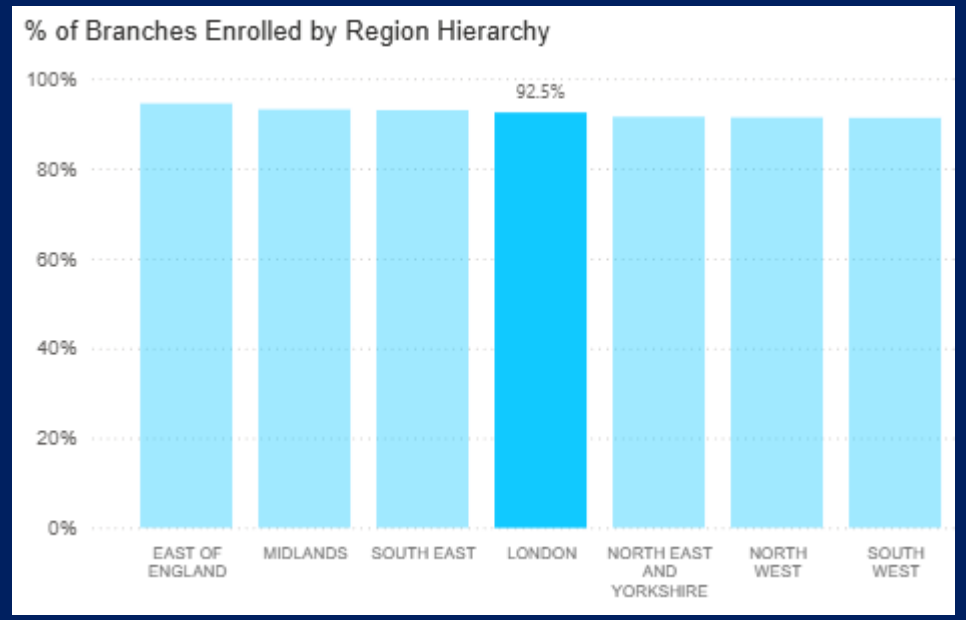
- 6162 practices (99.0%) enrolled (as per 15/10/2025)
- 1133 practices (98.1%) enrolled across London

Region	Total Practices	Enrolled Practices	Difference from Prev Week	% of GPs Enrolled	Current Paused Practices	Not Enrolled Practices
⊞ SOUTH EAST	781	778	0	99.6%	5	3
⊞ NORTH EAST AND YORKSHIRE	933	929	0	99.6%	10	4
⊞ SOUTH WEST	524	520	0	99.2%	1	4
⊞ NORTH WEST	944	935	0	99.0%	9	9
⊞ MIDLANDS	1,253	1,240	0	99.0%	6	13
⊞ EAST OF ENGLAND	636	627	0	98.6%	4	9
⊟ **LONDON**	**1,155**	**1,133**	**0**	**98.1%**	**7**	**22**
⊞ NHS NORTH EAST LONDON	265	262	0	98.9%	2	3
⊞ NHS NORTH WEST LONDON	340	336	0	98.8%	2	4
⊞ NHS SOUTH WEST LONDON	172	169	0	98.3%	1	3
⊞ NHS SOUTH EAST LONDON	197	193	0	98.0%		4
⊞ NHS NORTH CENTRAL LONDON	181	173	0	95.6%	2	8
Total	6,226	6,162	0	99.0%	42	64

Latest uptake data:
https://digital.nhs.uk/services/register-with-a-gp-surgery-service/service-uptake-information

Uptake Data





Enrolled Branch Practices across England:

- 2304 branch practices (92.5%) enrolled (as per 15/10/2025)
- 196 branch practices (92.5%) enrolled across London

Region	Total Branches	Enrolled Branches	Branch Difference from Prev Week	% of Branches Enrolled	Paused Branches	Not Enrolled Branches
EAST OF ENGLAND	309	292	292	94.5%	5	17
MIDLANDS	468	436	436	93.2%	7	32
SOUTH EAST	429	399	399	93.0%	0	30
LONDON	**212**	**196**	**196**	**92.5%**	**1**	**16**
NHS SOUTH WEST LONDON	35	35	35	100.0%	0	0
NHS NORTH CENTRAL LONDON	24	23	23	95.8%	0	1
NHS NORTH EAST LONDON	35	33	33	94.3%	0	2
NHS SOUTH EAST LONDON	68	62	62	91.2%	1	6
NHS NORTH WEST LONDON	50	43	43	86.0%	0	7
NORTH EAST AND YORKSHIRE	508	465	465	91.5%	5	43
NORTH WEST	232	212	212	91.4%	8	20
SOUTH WEST	333	304	304	91.3%	2	29
Total	2,491	2,304	2,304	92.5%	28	187

Latest uptake data:
https://digital.nhs.uk/services/register-with-a-gp-surgery-service/service-uptake-information

Uptake Data

22* London Practices not currently live with ‘Register with a GP Surgery’ (15/10/2025):

Region	ICB Name	Sub-ICB Name/London Borough	Practice
LONDON	NHS NORTH CENTRAL LONDON	NHS NORTH CENTRAL LONDON ICB - 93C	HOMELESS ACTION IN BARNET
LONDON	NHS NORTH CENTRAL LONDON	Camden	CAMDEN HEALTH IMPROVEMENT PRACTICE
LONDON	NHS NORTH CENTRAL LONDON	NHS NORTH CENTRAL LONDON ICB - 93C	NCL COVID MEDICINES DELIVERY UNIT
LONDON	NHS NORTH CENTRAL LONDON	Camden	MEDICUS SELECT CARE
LONDON	NHS NORTH CENTRAL LONDON	NHS NORTH CENTRAL LONDON ICB - 93C	ISLINGTON GP FEDERATION
LONDON	NHS NORTH CENTRAL LONDON	NHS NORTH CENTRAL LONDON ICB - 93C	CAMDEN EXTENDED ACCESS SERVICE
LONDON	NHS NORTH CENTRAL LONDON	NHS NORTH CENTRAL LONDON ICB - 93C	BARNET FEDERATED GPS LIMITED
LONDON	NHS NORTH CENTRAL LONDON	Enfield	MEDICUS SELECT CARE BLMK CCG
LONDON	NHS NORTH EAST LONDON	NHS NORTH EAST LONDON ICB - A3A8R	COMMUNITY DERMATOLOGY CLINIC
LONDON	NHS NORTH EAST LONDON	NHS NORTH EAST LONDON ICB - A3A8R	GYNAECOLOGY SERVICES
LONDON	NHS NORTH EAST LONDON	NHS NORTH EAST LONDON ICB - A3A8R	PATIENT FIRST SOCIAL ENTERPRISE
LONDON	NHS NORTH WEST LONDON	West London	WESTBOURNE GROVE MEDICAL CENTRE
LONDON	NHS NORTH WEST LONDON	Central London (Westminster)	WESTMINSTER SCHOOL
LONDON	NHS NORTH WEST LONDON	West London	ROYAL HOSPITAL CHELSEA
LONDON	NHS NORTH WEST LONDON	Ealing	EALING COMMUNITY PRT - CARE HOME SERVICE
LONDON	NHS SOUTH EAST LONDON	NHS SOUTH EAST LONDON ICB - 72Q	FIVEWAYS PCN EA HUB
LONDON	NHS SOUTH EAST LONDON	NHS SOUTH EAST LONDON ICB - 72Q	AT MEDICS STREATHAM PCN EA HUB
LONDON	NHS SOUTH EAST LONDON	NHS SOUTH EAST LONDON ICB - 72Q	LARC CLINIC (LA)
LONDON	NHS SOUTH EAST LONDON	NHS SOUTH EAST LONDON ICB - 72Q	STOCKWELLBEING AH
LONDON	NHS SOUTH WEST LONDON	NHS SOUTH WEST LONDON ICB - 36L	NIGHTINGALE PRACTICE
LONDON	NHS SOUTH WEST LONDON	Croydon	RAINBOW HEALTH CENTRE
LONDON	NHS SOUTH WEST LONDON	Wandsworth	RHND

*** includes many practices awaiting processing of exemption/deletion requests**

Latest uptake data:
https://digital.nhs.uk/services/register-with-a-gp-surgery-service/service-uptake-information

Uptake Data

16* London Branch Practices not currently live with ‘Register with a GP Surgery’ (15/10/2025):

ICB	Sub-ICB Name/London Borough	Parent Practice Code	Parent Practice Name	Parent Practice Enrolment Status	Branch Code	Branch Name
NHS NORTH CENTRAL LONDON	Barnet	E83039	RAVENSCROFT MEDICAL CENTRE	Enrolled	E83039001	MIDDLESEX UNIVERSITY MEDICAL CENTRE
NHS NORTH EAST LONDON	Newham	F84858	SANGAM PRACTICE	Enrolled	F84858002	SANGAM SURGERY @ KATHERINE ROAD (BRANCH SURGERY)
NHS NORTH EAST LONDON	Newham	F84858	SANGAM PRACTICE	Enrolled	F84858003	SANGAM SURGERY @ GLADSTONE AVENUE (BRANCH SURGERY)
NHS NORTH WEST LONDON	Brent	Y00206	BURNLEY PRACTICE	Enrolled	Y00206001	BURNLEY PRACTICE BRANCH
NHS NORTH WEST LONDON	Brent	E84006	THE LAW MEDICAL GROUP PRACTICE	Enrolled	E84006002	BUCKINGHAM ROAD SURGERY
NHS NORTH WEST LONDON	Ealing	E85715	BROADMEAD SURGERY	Enrolled	E85715001	LEIGHTON ROAD SURGERY
NHS NORTH WEST LONDON	Ealing	E85096	MEDICAL CENTRE	Enrolled	E85096001	DR B S MANGAT
NHS NORTH WEST LONDON	Ealing	E85122	THE FLORENCE ROAD SURGERY	Enrolled	E85122002	BRAMLEY ROAD SURGERY
NHS NORTH WEST LONDON	Hammersmith And Fulham	E85124	GP AT HAND	Enrolled	E85124001	UNIT 23 (4)
NHS NORTH WEST LONDON	Harrow	E84057	THE STANMORE MEDICAL CENTRE	Enrolled	E84057003	STANMORE MEDICAL SCHOOL (HSMC BRANCH SITE)
NHS SOUTH EAST LONDON	Greenwich	G83067	VALENTINE HEALTH PARTNERSHIP	Enrolled	G83067001	FRANCES STREET SURGERY
NHS SOUTH EAST LONDON	Greenwich	G83651	WOODLANDS SURGERY	Enrolled	G83651001	DR RATNARAJAN & PARTNER
NHS SOUTH EAST LONDON	Lewisham	G85104	ICO HEALTH GROUP	Enrolled	G85104001	ICO HEALTH GROUP - CHINBROOK PRACTICE
NHS SOUTH EAST LONDON	Lewisham	G85104	ICO HEALTH GROUP	Enrolled	G85104003	ICO HEALTH GROUP - MARVELS LANE CLINIC
NHS SOUTH EAST LONDON	Southwark	G85119	STERNHALL LANE SURGERY	Enrolled	G85119002	CAMBERWELL GREEN CARE CENTRE
NHS SOUTH EAST LONDON	Southwark	G85632	THE VILLA STREET MEDICAL CENTRE	Enrolled	G85632001	VILLA STREET BRANCH SITE

*** includes many practices awaiting processing of exemption/deletion requests**

Latest uptake data:
https://digital.nhs.uk/services/register-with-a-gp-surgery-service/service-uptake-information

Uptake Data

Digital Uptake (March 2025 data): London Practices with <20% registrations over past month via online ‘Register with a GP Surgery’ form

NHS NORTH EAST LONDON	Barking And Dagenham	MARKS GATE HEALTH CENTRE
NHS NORTH EAST LONDON	Barking And Dagenham	PRIME PRACTICE PARTNERSHIP
NHS NORTH EAST LONDON	City And Hackney	THE DALSTON PRACTICE
NHS NORTH EAST LONDON	City And Hackney	THE SURGERY (CRANWICH ROAD)
NHS NORTH EAST LONDON	City And Hackney	RICHMOND ROAD MEDICAL CENTRE
NHS NORTH EAST LONDON	Havering	UPMINSTER MEDICAL CENTRE
NHS NORTH EAST LONDON	Havering	PETERSFIELD SURGERY
NHS NORTH EAST LONDON	Newham	E12 HEALTH
NHS NORTH EAST LONDON	Redbridge	SEVEN KINGS PRACTICE
NHS NORTH EAST LONDON	Tower Hamlets	SPECIAL ALLOCATION SCHEME (NEL)
NHS NORTH EAST LONDON	Waltham Forest	HIGHAM HILL MEDICAL CENTRE
NHS NORTH EAST LONDON	Waltham Forest	DR SHANTIR PRACTICE

NHS NORTH WEST LONDON	Brent	WILLESDEN GREEN SURGERY
NHS NORTH WEST LONDON	Central London (Westminster)	THE DOCTOR HICKEY SURGERY
NHS NORTH WEST LONDON	Ealing	SOMERSET FHP O
NHS NORTH WEST LONDON	Ealing	HANWELL HEALTH CENTRE (NAISH)
NHS NORTH WEST LONDON	Ealing	QUEENS WALK PRACTICE
NHS NORTH WEST LONDON	Harrow	THE STREATFIELD MEDICAL CENTRE
NHS NORTH WEST LONDON	Harrow	ELLIOTT HALL MEDICAL CTR.
NHS NORTH WEST LONDON	Hounslow	BLUE WING FAMILY DOCTOR UNIT
NHS NORTH WEST LONDON	Hounslow	CRANFORD MEDICAL CENTRE
NHS NORTH WEST LONDON	West London	MEANWHILE GARDEN MEDICAL CENTRE
NHS NORTH WEST LONDON	West London	HALF PENNY STEPS HEALTH CENTRE

NHS SOUTH WEST LONDON	Wandsworth	BALHAM HEALTH CENTRE
NHS SOUTH WEST LONDON	Croydon	DENMARK ROAD SURGERY
NHS SOUTH WEST LONDON	Croydon	SHIRLEY MEDICAL CENTRE
NHS SOUTH WEST LONDON	Croydon	VIOLET LANE MEDICAL PRACTICE
NHS SOUTH WEST LONDON	Sutton	CHEAM FAMILY PRACTICE
NHS SOUTH WEST LONDON	Croydon	PORTLAND MEDICAL CENTRE
NHS SOUTH WEST LONDON	Croydon	UPPER NORWOOD GROUP PRACTICE

NHS NORTH CENTRAL LONDON	Barnet	FRIERN BARNET MEDICAL CENTRE
NHS NORTH CENTRAL LONDON	Barnet	LANE END MEDICAL GROUP
NHS NORTH CENTRAL LONDON	Camden	ABBEY MEDICAL CENTRE
NHS NORTH CENTRAL LONDON	Enfield	KEATS SURGERY
NHS NORTH CENTRAL LONDON	Enfield	HIGHLANDS PRACTICE
NHS NORTH CENTRAL LONDON	Enfield	THE ORDNANCE UNITY CENTRE FOR HEALTH
NHS NORTH CENTRAL LONDON	Enfield	EVERGREEN PRIMARY CARE CENTRE
NHS NORTH CENTRAL LONDON	Islington	ARCHWAY MEDICAL CENTRE

NHS SOUTH EAST LONDON	Bexley	PLAS MEDDYG SURGERY
NHS SOUTH EAST LONDON	Bexley	STATION ROAD SURGERY
NHS SOUTH EAST LONDON	Bexley	BARNARD MEDICAL GROUP
NHS SOUTH EAST LONDON	Bexley	THE ALBION SURGERY
NHS SOUTH EAST LONDON	Bromley	SEL SPECIAL ALLOCATION PRACTICE
NHS SOUTH EAST LONDON	Bromley	BROMLEY COMMON PRACTICE
NHS SOUTH EAST LONDON	Lambeth	LAMBETH WALK GROUP PRACTICE
NHS SOUTH EAST LONDON	Lewisham	DEPTFORD MEDICAL CENTRE
NHS SOUTH EAST LONDON	Lewisham	BURNT ASH SURGERY
NHS SOUTH EAST LONDON	Lewisham	DOWNHAM FAMILY MEDICAL PRACTICE
NHS SOUTH EAST LONDON	Lewisham	NEW CROSS CENTRE (HURLEY GROUP)
NHS SOUTH EAST LONDON	Lewisham	AMERSHAM VALE TRAINING PRACTICE
NHS SOUTH EAST LONDON	Southwark	QHS GP CARE HOME SERVICE
NHS SOUTH EAST LONDON	Southwark	THE NUNHEAD SURGERY

Are practices correctly set up to maximise Digital Uptake? Setup guide is covered in final slides

An audit was carried out to see online registration capabilities through practice websites:

- A total of 842 practices were audited in total across all ICBs, from 17 December 24 to 9 January 25.
- It was found that the majority of practices across London are using the online NHSE form.
- Almost half of all practices are using the correct paper form (PRF1).

	NCL	NEL	NWL	SEL	SWL	Total
No. of practices audited	179	78	257	200	128	842
Online form						
NHSE form	49%	46%	69%	53%	59%	481
HT1	23%	6%	5%	40%	18%	164
Other online form	20%	18%	17%	5%	15%	122
No online form	8%	29%	9%	3%	9%	75
Paper form						
PRF1	50%	21%	58%	32%	58%	393
GMS1	11%	14%	18%	4%	7%	93
Other form	0%	5%	4%	5%	3%	27
None	39%	60%	21%	59%	32%	329

Latest uptake data:
https://digital.nhs.uk/services/register-with-a-gp-surgery-service/service-uptake-information

Uptake Data

Within the audit, there are 204 practices that have 0-19% 'digital take-up'.

- For online registrations, the results show that a large proportion of these practices are using alternative forms to the NHSE or HT1 forms/
- The majority of these practices do not supply paper forms on their websites.
- Where there are paper forms, the PRF1 and GMS1 (now outdated) forms are equally in use.

	NCL	NEL	NWL	SEL	SWL	Total
No. of "0-19%" practices	37	75	40	32	20	204
Online form						
NHSE form	5%	45%	20%	16%	15%	52
HT1	38%	7%	10%	56%	35%	48
Other online form	43%	19%	40%	19%	20%	56
No online form	14%	29%	30%	9%	30%	48
Paper form						
PRF1	11%	19%	10%	34%	10%	35
GMS1	17%	15%	20%	3%	20%	33
Other form	0%	5%	0%	0%	5%	5
None	72%	61%	70%	63%	65%	133

Benefits for Practices

Reduces practice burden from registrations

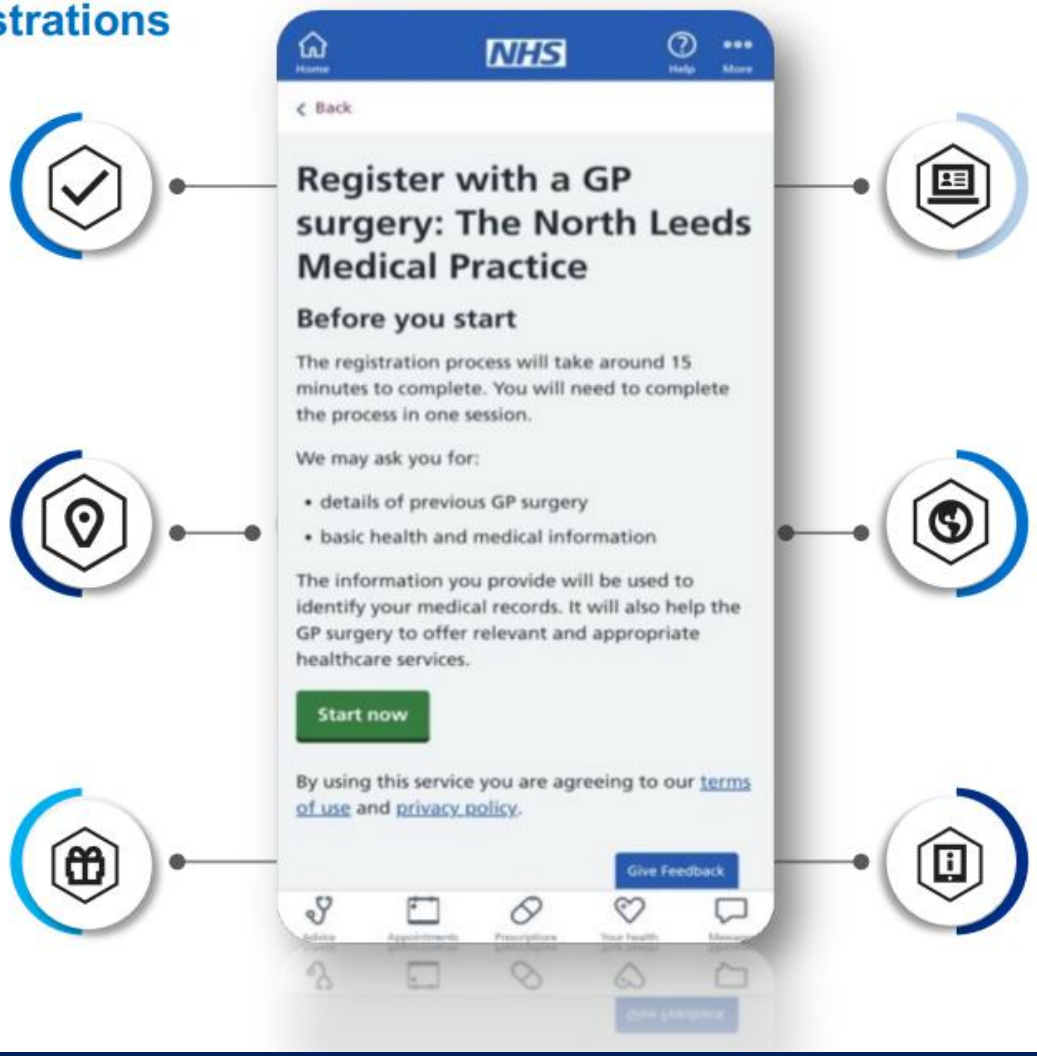
- ✓ **90%** applications include an **NHS Number -** reducing practice time to identify patients and creating less duplicates or confused patients.
- ✓ Patient's identity can be validated through **NHS login**
- ✓ Our service has **3x fewer exceptions with PCSE vs other services**
- ✓ Handles visitor and migrant paperwork
- ✓ **Speeds** up registration time(even with manual data entry)

Catchment Area Checks

- ✓ Reduces inappropriate registrations by use of catchment area checks **(eDEC)**
- ✓ Practices easily notified if applicant is out of area so they can quickly accept or reject registrations

Supports Automation

- ✓ Compatible with 3rd party **Robotic Process Automation (RPA)** services to reduce patient registration time
- ✓ **80% of registrations can be automated** and processed in **less than a minute** (optional add-on)



Accessible to All

- ✓ Piloting the **new paper form** equivalent, combining GMS1 and New Patient Health Questionnaire
- ✓ Meets accessibility standards
- ✓ Compatible with browser translator services
- ✓ Patients can register using **practice website**, **NHS App** and find enrolled practices using '**Find a GP**'

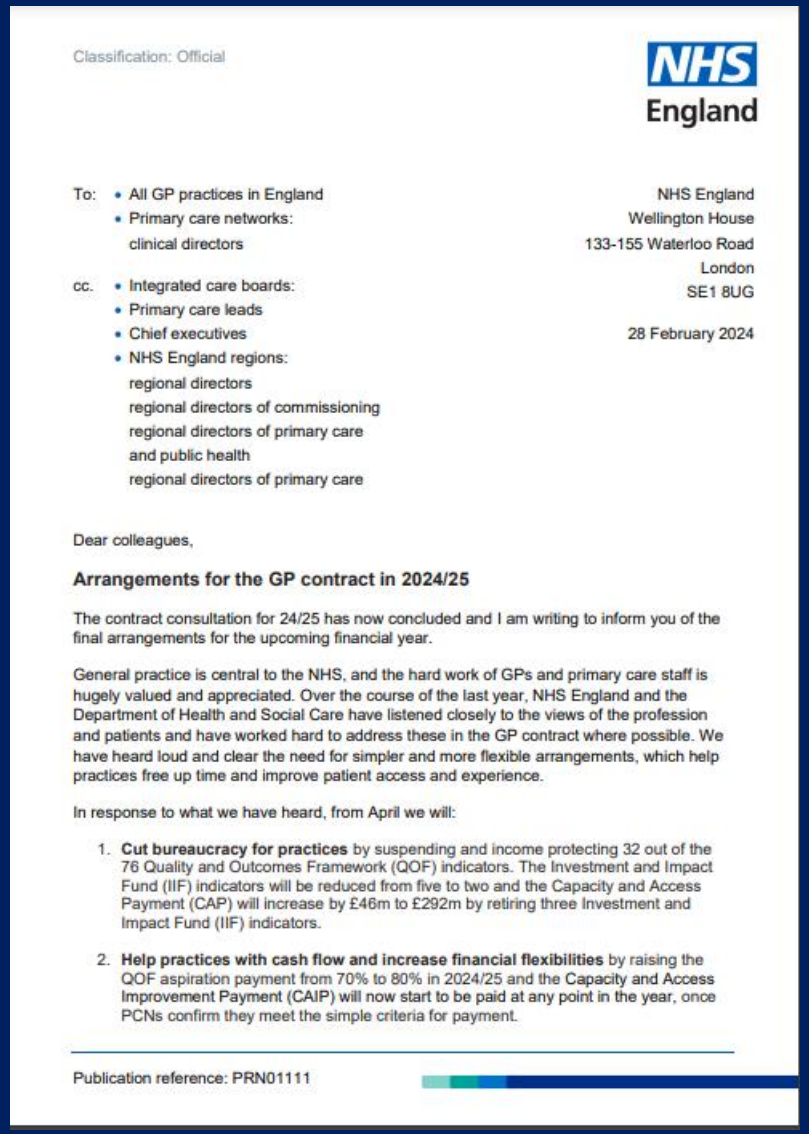
GP Feedback driven roadmap

- ✓ Question set developed in collaboration with GPs
- ✓ Continuously looking for opportunities to improve the service

Free to use and easy to join

- ✓ Centrally provided by NHS England at **no cost** to practices
- ✓ Just **5 minutes** to get started!

GP Contract 2024/2025



Classification: Official

NHS England

To:
- All GP practices in England
- Primary care networks: clinical directors

cc.
- Integrated care boards:
- Primary care leads
- Chief executives
- NHS England regions: regional directors, regional directors of commissioning, regional directors of primary care and public health, regional directors of primary care

NHS England
Wellington House
133-155 Waterloo Road
London
SE1 8UG

28 February 2024

Dear colleagues,

Arrangements for the GP contract in 2024/25

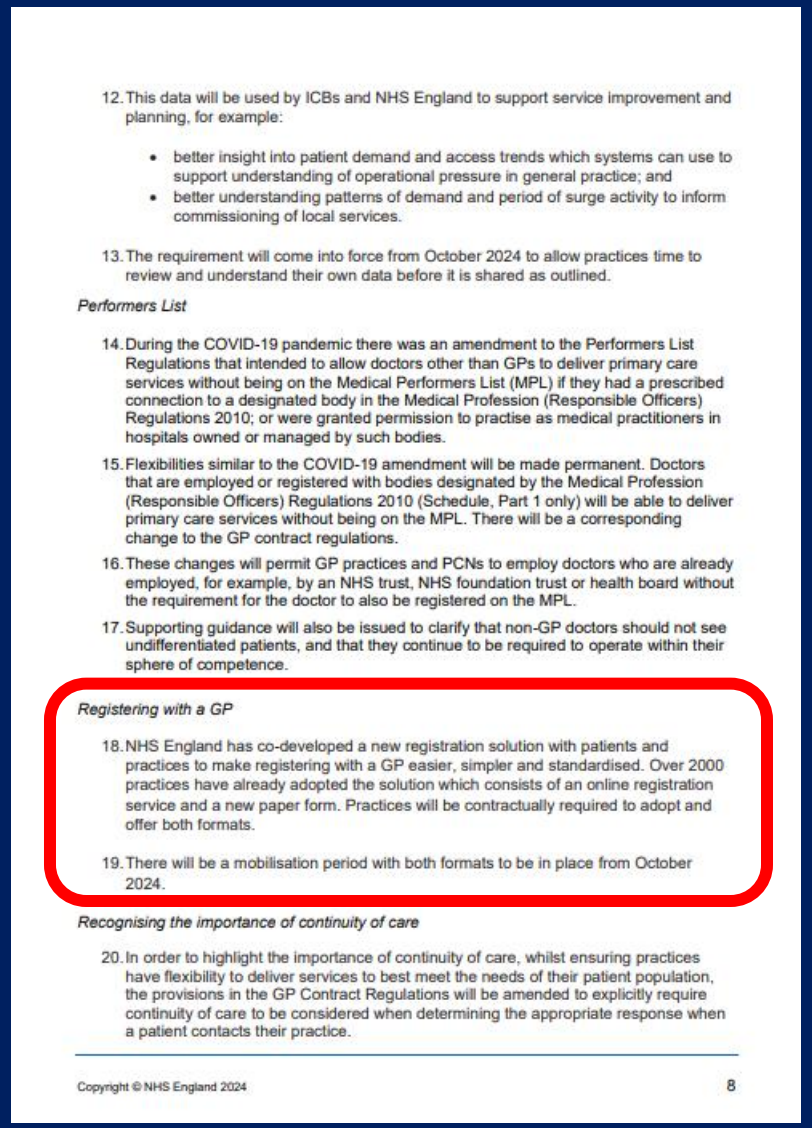
The contract consultation for 24/25 has now concluded and I am writing to inform you of the final arrangements for the upcoming financial year.

General practice is central to the NHS, and the hard work of GPs and primary care staff is hugely valued and appreciated. Over the course of the last year, NHS England and the Department of Health and Social Care have listened closely to the views of the profession and patients and have worked hard to address these in the GP contract where possible. We have heard loud and clear the need for simpler and more flexible arrangements, which help practices free up time and improve patient access and experience.

In response to what we have heard, from April we will:

1. **Cut bureaucracy for practices** by suspending and income protecting 32 out of the 76 Quality and Outcomes Framework (QOF) indicators. The Investment and Impact Fund (IIF) indicators will be reduced from five to two and the Capacity and Access Payment (CAP) will increase by £46m to £292m by retiring three Investment and Impact Fund (IIF) indicators.
2. **Help practices with cash flow and increase financial flexibilities** by raising the QOF aspiration payment from 70% to 80% in 2024/25 and the Capacity and Access Improvement Payment (CAIP) will now start to be paid at any point in the year, once PCNs confirm they meet the simple criteria for payment.

Publication reference: PRN01111



12. This data will be used by ICBs and NHS England to support service improvement and planning, for example:
    - better insight into patient demand and access trends which systems can use to support understanding of operational pressure in general practice; and
    - better understanding patterns of demand and period of surge activity to inform commissioning of local services.
13. The requirement will come into force from October 2024 to allow practices time to review and understand their own data before it is shared as outlined.

Performers List

14. During the COVID-19 pandemic there was an amendment to the Performers List Regulations that intended to allow doctors other than GPs to deliver primary care services without being on the Medical Performers List (MPL) if they had a prescribed connection to a designated body in the Medical Profession (Responsible Officers) Regulations 2010; or were granted permission to practise as medical practitioners in hospitals owned or managed by such bodies.
15. Flexibilities similar to the COVID-19 amendment will be made permanent. Doctors that are employed or registered with bodies designated by the Medical Profession (Responsible Officers) Regulations 2010 (Schedule, Part 1 only) will be able to deliver primary care services without being on the MPL. There will be a corresponding change to the GP contract regulations.
16. These changes will permit GP practices and PCNs to employ doctors who are already employed, for example, by an NHS trust, NHS foundation trust or health board without the requirement for the doctor to also be registered on the MPL.
17. Supporting guidance will also be issued to clarify that non-GP doctors should not see undifferentiated patients, and that they continue to be required to operate within their sphere of competence.

Registering with a GP

18. NHS England has co-developed a new registration solution with patients and practices to make registering with a GP easier, simpler and standardised. Over 2000 practices have already adopted the solution which consists of an online registration service and a new paper form. Practices will be contractually required to adopt and offer both formats.
19. There will be a mobilisation period with both formats to be in place from October 2024.

Recognising the importance of continuity of care

20. In order to highlight the importance of continuity of care, whilst ensuring practices have flexibility to deliver services to best meet the needs of their patient population, the provisions in the GP Contract Regulations will be amended to explicitly require continuity of care to be considered when determining the appropriate response when a patient contacts their practice.

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- **Requirement to solely use both online and 'paper' form version of 'Register with a GP Surgery' service by 31st October 2024**

- **Put aside the contract → Aim is that you 'want' to use it, rather than feel you 'have' to use it.**

PRN01111-letter-gp-contract-arrangements-24-25.pdf (england.nhs.uk)

Legislation: www.legislation.gov.uk/uksi/2024/575/schedule/1/paragraph/10/made

Only acceptable patient registration forms in England are digital Register with a GP Surgery service or PRF1 form.

GP Contract Letter

Impact of ‘Register Online’ option on ‘Find a GP’

NHS

Search

Health A-Z | Live Well | Mental health | Care and support

Home › NHS services › GPs › Find a GP

GP surgeries near SE1 8EE

Closest listed first

Filter results

0 filters applied

GPs covering your postcode

0 miles away

Blackfriars Medical Practice

Blackfriars Medical Pract, 45 Colombo Street, London, Greater London, SE1 8EE

02079286216

Get directions (opens in Google Maps)

Accepting new patients

0.5 miles away

Waterloo Health Centre

114-118 Lower Marsh, Waterloo, London, SE1 7AE

02079284049

Get directions (opens in Google Maps)

Accepting new patients | Accepts out of area registrations

Register online with this GP

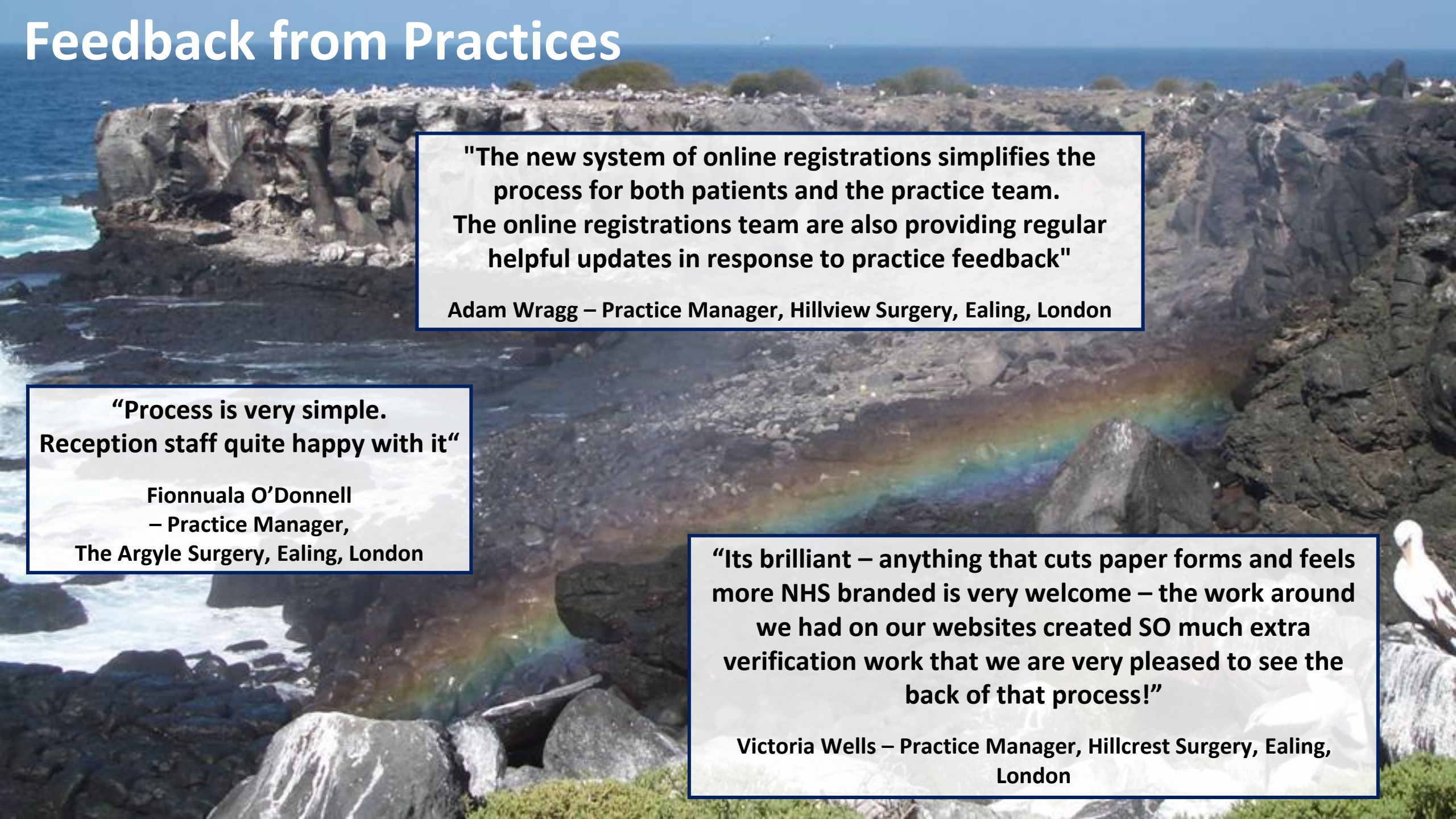
Are patients more likely to chose practices with ‘Register online’ option?

No other online registration solution will show up as ‘Register online’ option on ‘Find a GP’

Can your practice afford NOT to use the service if your neighbouring practices are?

Find a GP

Feedback from Practices



"The new system of online registrations simplifies the process for both patients and the practice team. The online registrations team are also providing regular helpful updates in response to practice feedback"

Adam Wragg – Practice Manager, Hillview Surgery, Ealing, London

"Process is very simple. Reception staff quite happy with it"

Fionnuala O'Donnell – Practice Manager, The Argyle Surgery, Ealing, London

"Its brilliant – anything that cuts paper forms and feels more NHS branded is very welcome – the work around we had on our websites created SO much extra verification work that we are very pleased to see the back of that process!"

Victoria Wells – Practice Manager, Hillcrest Surgery, Ealing, London

Feedback from Patients

> if you had a new born, you could do it online and not have to [bring] the baby out

> To go physically, you need to think about transportation, fare, how to get there, location,.....it takes out that pressure

> This is much easier than going into practices to fill a form...you don't even need a printer.

12 minutes 31 seconds
average patient completion time

5.3m
patients have submitted a registration (all time)

94.4%
positive patient satisfaction score

42%
of patients use NHS login

71.2%
completion rate

Limitations

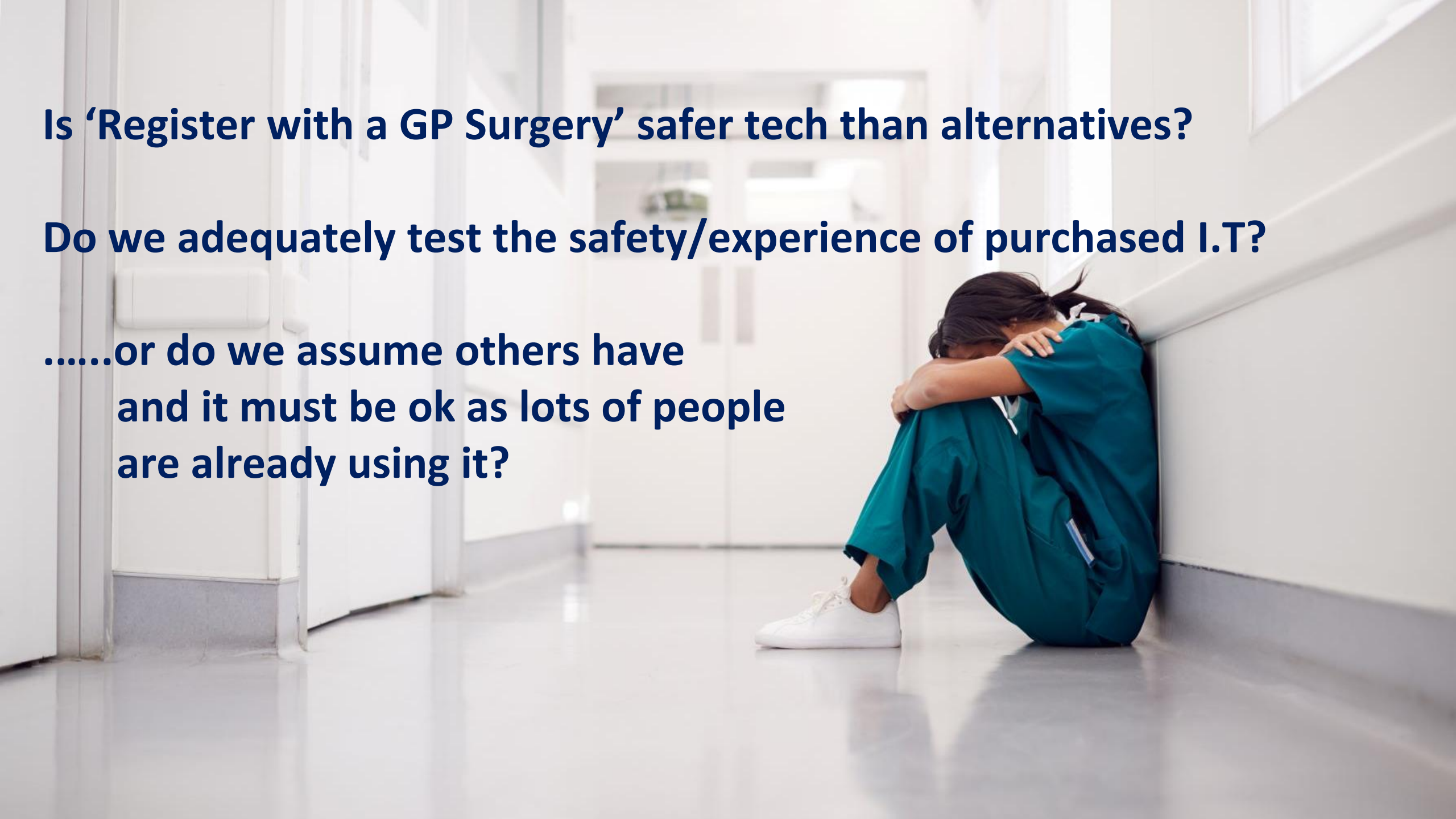
Primary Medical Care Policy & Guidance Manual

Standardised Questions:
Unable to change questions locally

- Pending: Add-on local form/questions
- Avoids too many onerous questions for patient as barrier to register
- Able to suggest changes to national team
- Variable quality of patient responses
- Practice capacity to use data received
- GP2GP Transfer of records
- Can still digitally send/receive patient supplementary questions/forms

NHS Login authentication only:
Patients unable to upload Photo ID / Proof of Address / Other documents (e.g. Immunisation History/Records etc)

- ID/Proof of Address not required to register
- Able to have supplementary local process (e.g. via NHSmail) for patient to send documents to practice



Is ‘Register with a GP Surgery’ safer tech than alternatives?

Do we adequately test the safety/experience of purchased I.T?

…….or do we assume others have
and it must be ok as lots of people
are already using it?

Future Roadmap: Interoperability & Localisation

https://digital.nhs.uk/services/register-with-a-gp-surgery-service/benefits-and-features/roadmap

Roadmap

- Primary Care Registration Management (PCRM) is replacing National Health Application and Infrastructure Services (NHAIS)
- Similar to how Cervical Screening Management System (CSMS) replaced NHAIS / Open Exeter

- Core GP IT systems start to directly receive registrations and add info to record

→ SystmOne now live

→ EMIS rollout due by end 2025

→ Interim: Automation providers can (at cost) reduce manual Data Entry

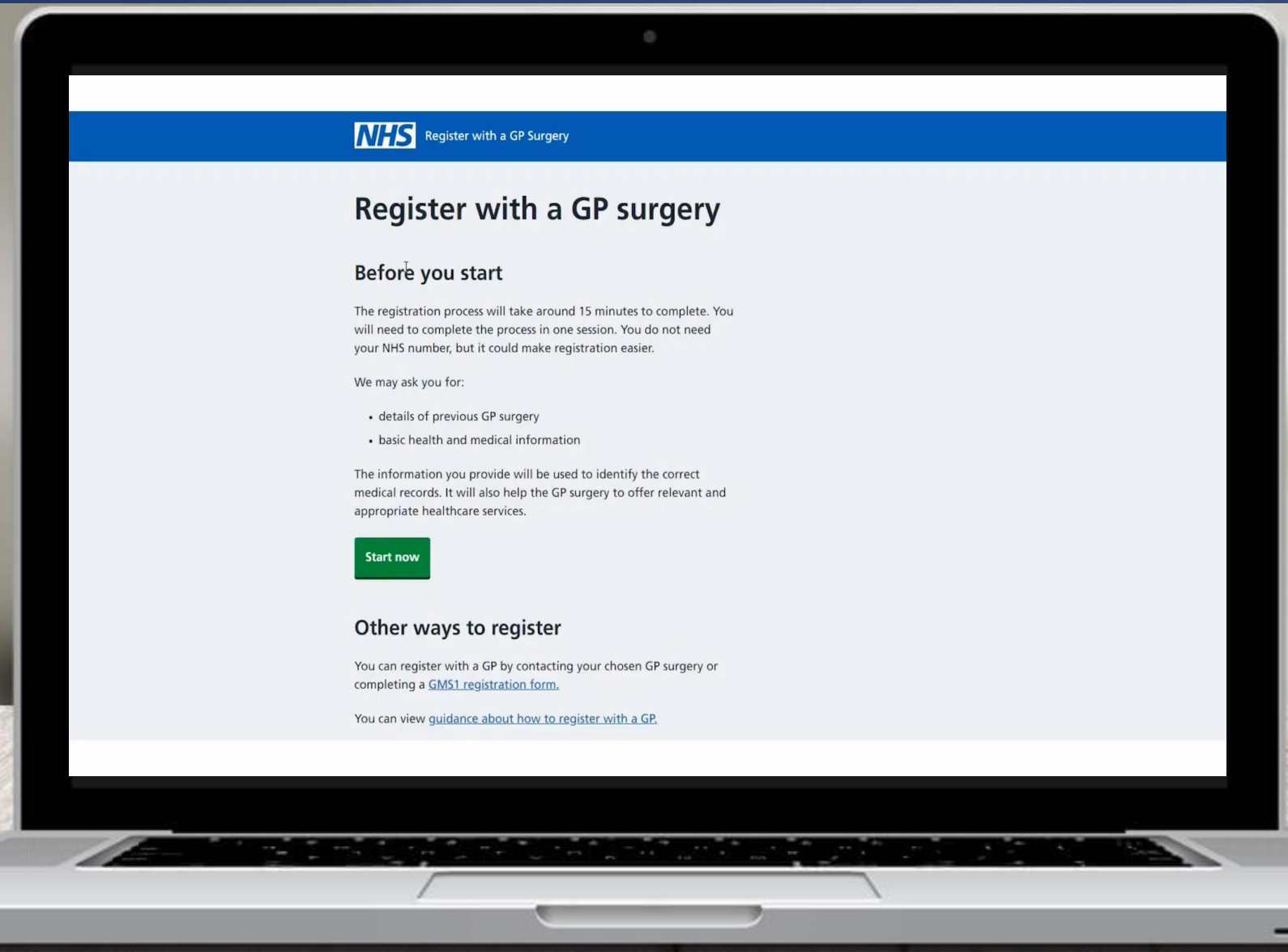
- Updated patient contact data like email address and phone number to be applied directly to the Personal Demographics Service (PDS) rather than this data being updated via local staff and systems.

Automating patient registrations using Robotic Process Automation (RPA)

80%

Registrations Automated

< 1minutes per reg



Automated Registrations

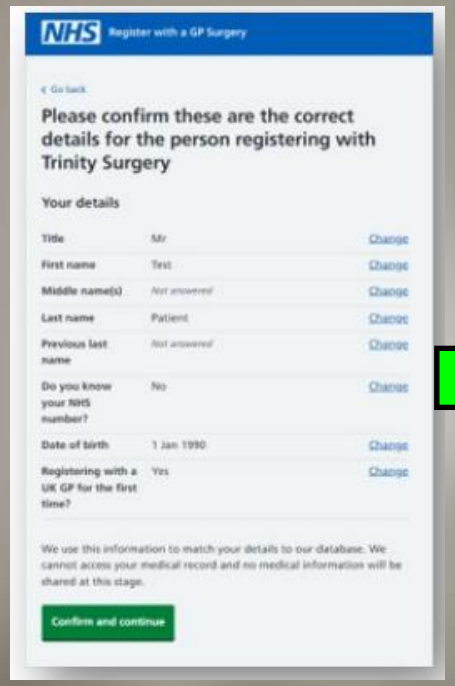
emisWeb

systmone

RPA Demo

Demo of Automation: https://youtu.be/rDIr5xDkaDc

Automating patient registrations using Robotic Process Automation (RPA)



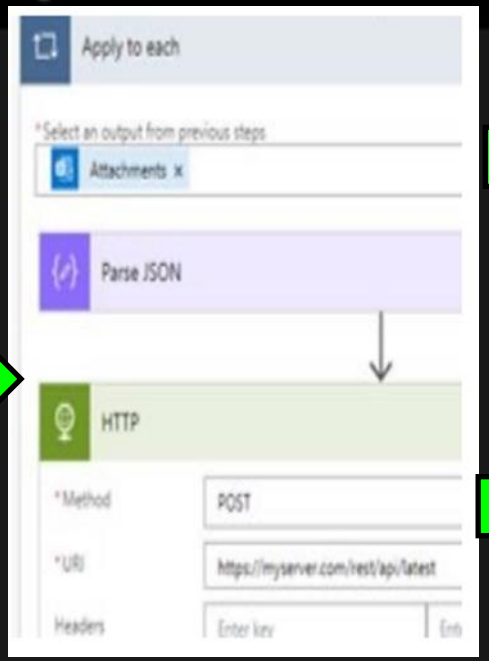
NHSE digital registration form completed by patient

GP Automate

Healthtech 1

JifJaff

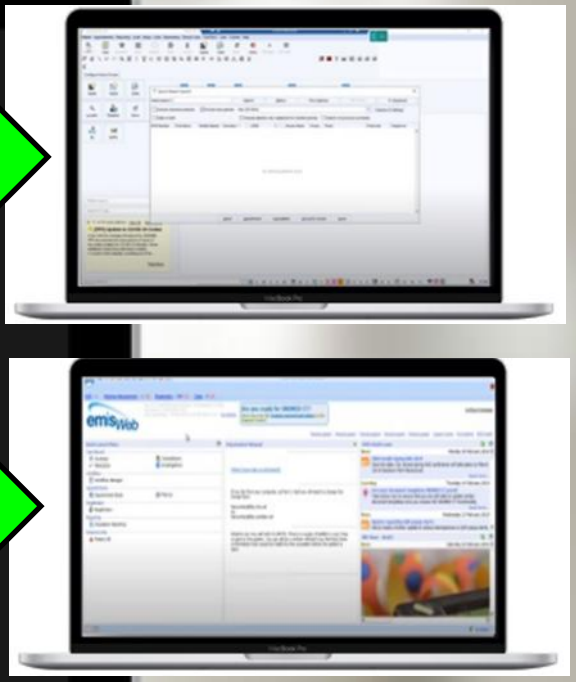
The registration form is sent to the practices chosen RPA provider via the NHS MESH service.



RPA provider picks up the registration data and prepares the file to be to be automated.

SystmOne

EMIS



RPA provider's bot runs and automates data transfer into the practice's EMIS / SystmOne.

- RPA (Robotic Process Automation) is a technology that uses digital robots to emulate human actions interacting with digital systems

- 'Register with a GP Surgery' team have worked with RPA providers to develop interim RPA solutions for the NHSE registration form to further reduce practice admin workload

Automated Registrations

Register with a GP Surgery Service

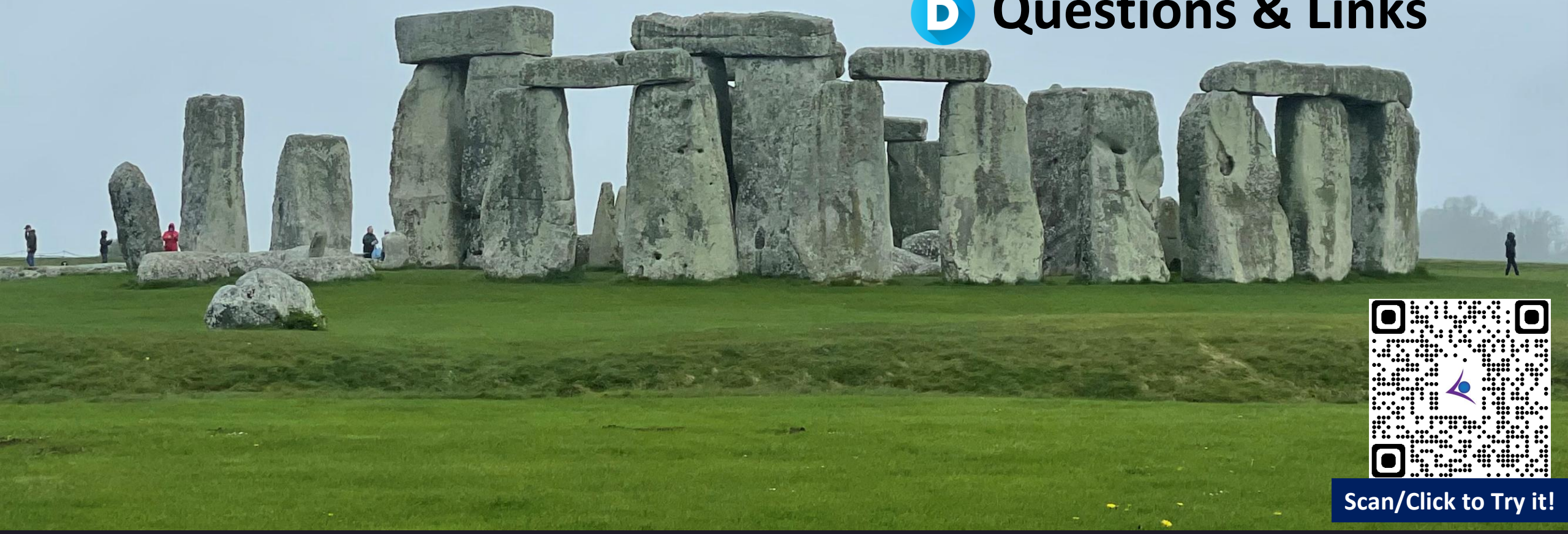
Structure of Webinar:

A ~~How does it work?~~

B ~~Why should we use it?~~

C How do we set it up?

D Questions & Links



Scan/Click to Try it!

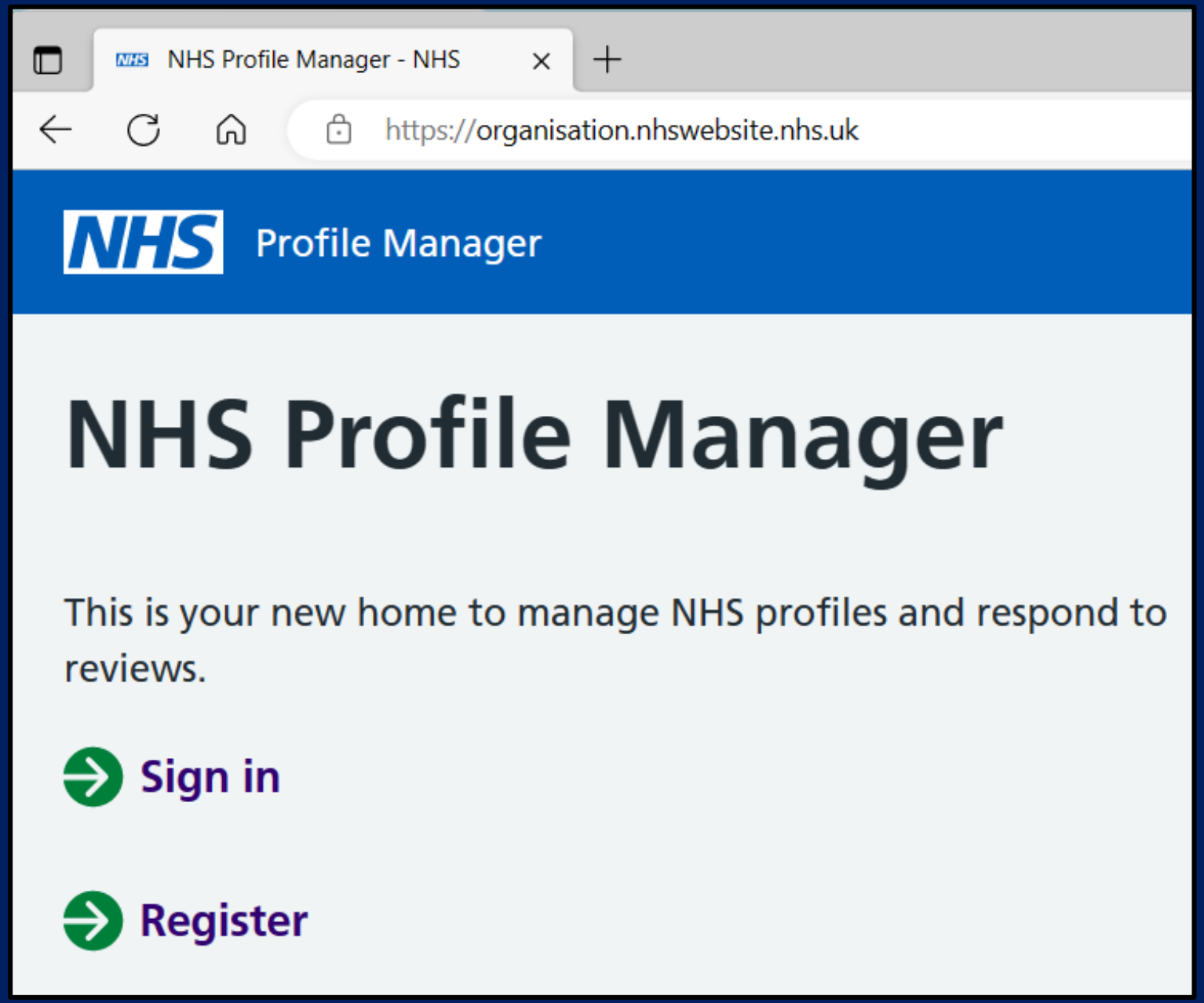
How do we set it up?

15 suggested steps to get the most out of ‘Register with a GP Surgery’ service

Relax…you don’t have to do all of them.
And you don’t have to do them in this order.

Don’t worry about remembering them, as we will share these slides and a webinar recording.

1 NHS Profile Manager – Enrol & Adjust settings

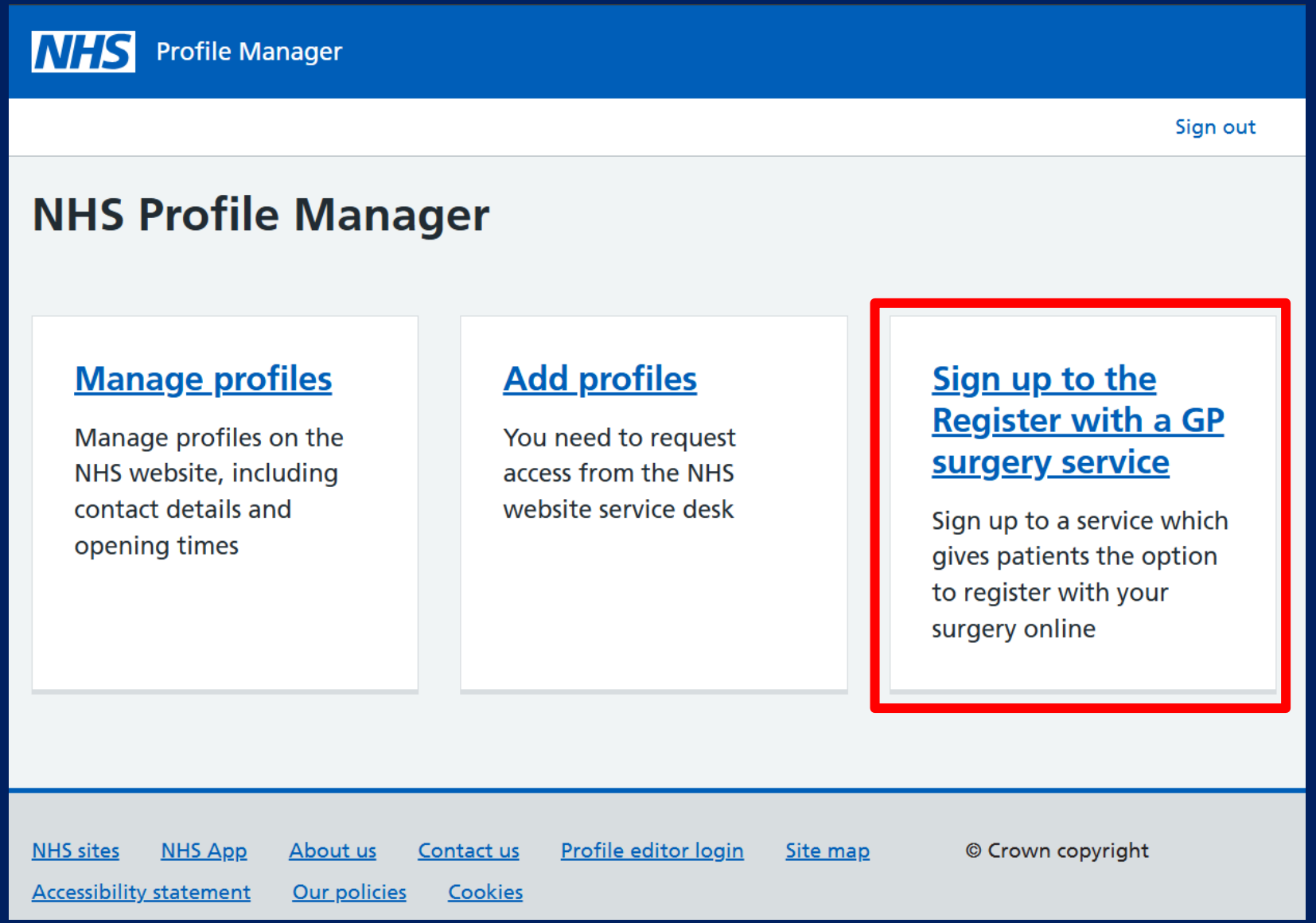


For service support, email: ssd.nationalservicedesk@nhs.net or **call 0300 303 5035.** Support is available 24 hours a day, 7 days a week.

https://organisation.nhswebsite.nhs.uk/

Profile Manager

Enrol for service via NHS Profile Manager



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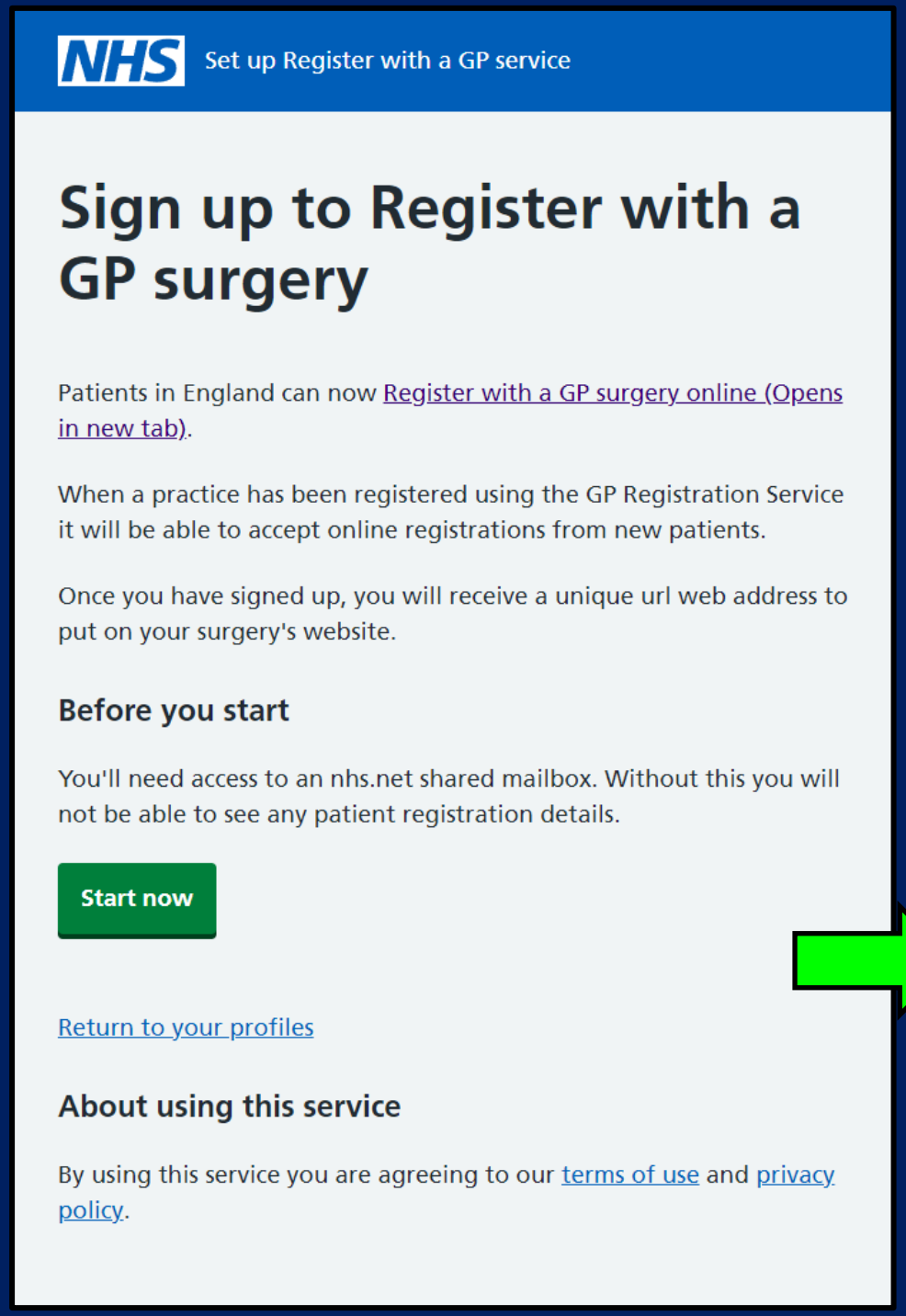

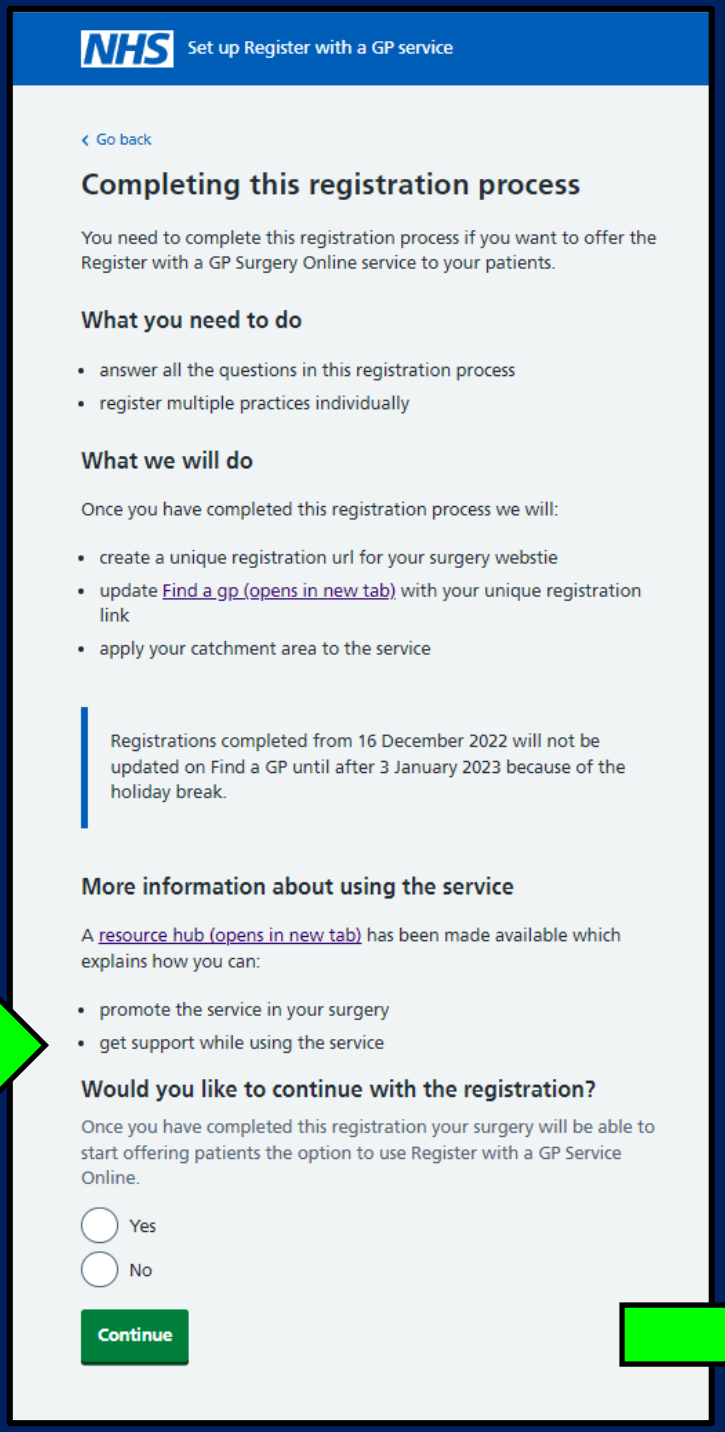

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https://organisation.nhswebsite.nhs.uk/

Profile Manager

< Go back

Select a practice for registration

Select the details of the surgery you want to register.

- Highstreet surgery
  1 Town Street, London, SW1A 1AA
- Pucklechuch surgery
  2 Town Street, London, SW1A 1AA
- Three shires medical practice
  3 Town Street, London, SW1A 1AA

▶ I cannot see the practice I want to register

Continue

Enrol for service via NHS Profile Manager

For service support, email: ssd.nationalservicedesk@nhs.net or **call 0300 303 5035.** Support is available 24 hours a day, 7 days a week.

IMPORTANT – Branch Surgeries:

If you have branch surgeries, ensure they are all enrolled too.

If branch surgery has actually closed, then complete the 'Site request form' and send it to the Exeter Helpdesk: https://digital.nhs.uk/services/organisation-data-service/new-code-requests#site-request which should also remove it from 'Find a GP'

https://organisation.nhswebsite.nhs.uk/

Profile Manager

NHS Set up Register with a GP service

‹ Go back

NHS shared mailbox

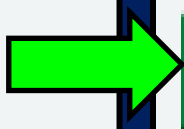
A verification code will be sent to your shared mailbox.

▶ I do not have access to a NHS shared mailbox

Enter the email address of your shared mailbox

This will end in "nhs.net

Continue



NHS Set up Register with a GP service

‹ Go back

We have sent a verification code

Enter the 6 digit security code we've sent to to confirm this is your email address.

You need to use this code within **5 minutes** or it will expire.

▶ I have not received a code

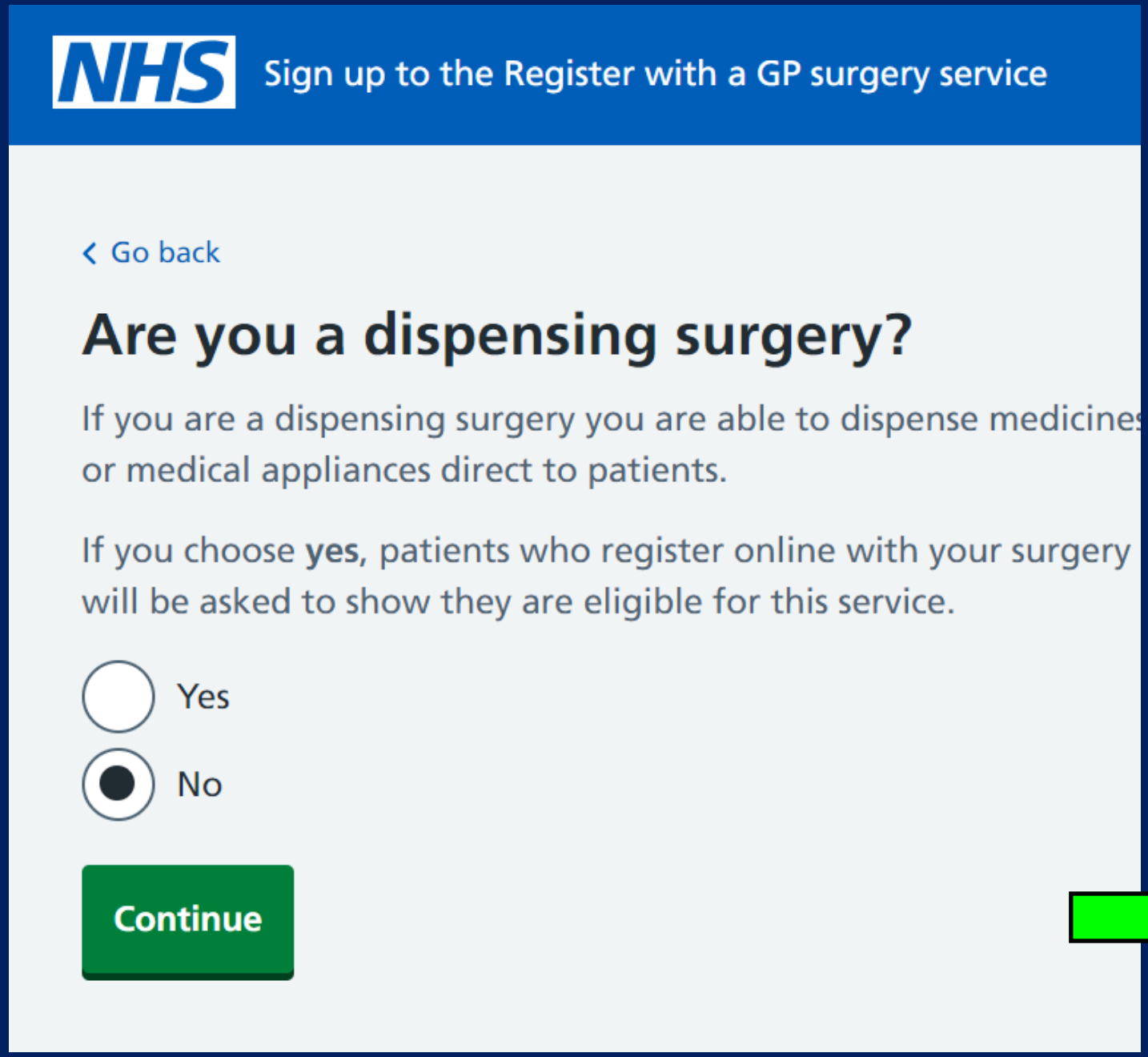
Enter verification code

Continue

Language interpretation service

https://organisation.nhswebsite.nhs.uk/

Profile Manager



Dispensing Surgery

https://organisation.nhswebsite.nhs.uk/

Profile Manager

NHS Sign up to the Register with a GP surgery service

< Go back

Registering university students

Only select **'Yes'** if you register mostly university students at your surgery. The service will ask for extra information such as student ID number and address while studying.

Do you want to ask university students for extra information?

- ( ) Yes
- (•) No

Continue

Registering university students

https://organisation.nhswebsite.nhs.uk/

Profile Manager

Pharmacy Nomination

https://organisation.nhswebsite.nhs.uk/

Profile Manager

NHS Sign up to the Register with a GP surgery service

< Go back

Do you want to check if patients are eligible for tuberculosis (TB) screening?

We will identify patients that:

- are aged between 16-35
- have recently moved to the UK, or
- recently returned from overseas

They will be asked if have they spent more than 6 months in a country where there was an increased risk of catching TB.

Patients who answer yes to this question will be flagged to you as 'Likely to be eligible for tuberculosis screening'.

(●) Yes

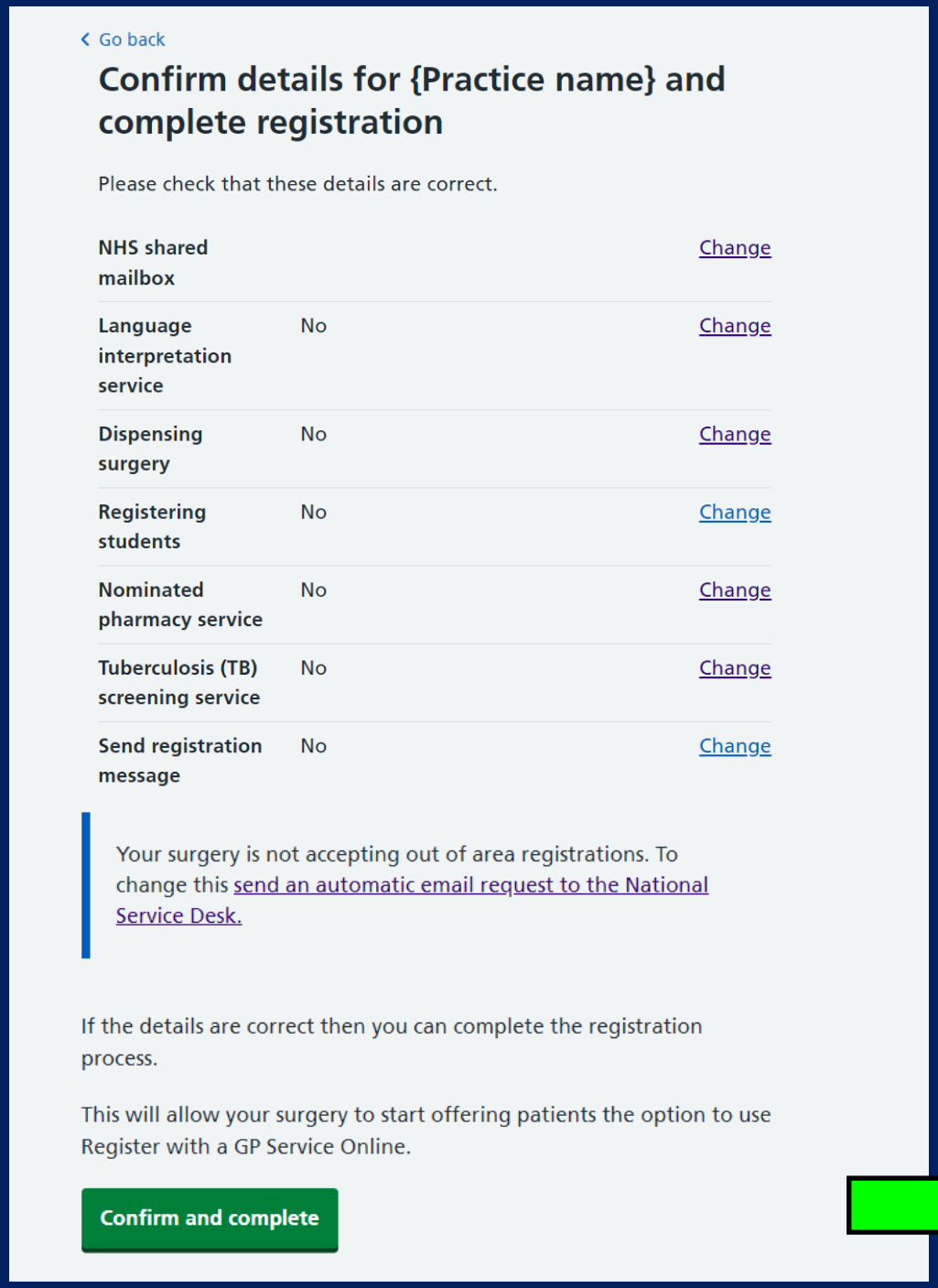
( ) No

Continue

TB screening

https://organisation.nhswebsite.nhs.uk/

Profile Manager



Enrol for service via NHS Profile Manager

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https://organisation.nhswebsite.nhs.uk/

Profile Manager

NHS Set up Register with a GP service

Registration complete for (Practice name)

Your surgery can now offer online registration for patients.

You need to use your practice's unique URL to link the GP Registration Service to your website.

Your practices service link: https://gp-registration.nhs.uk/[your practice ODS Code]

Once the link is on your website patients will be able to apply to register with your surgery using the online GP Registration Service.

More information about using the service

Use your practice's unique URL to link to the Register with a GP surgery service.

A resource hub has been made available which explains how you can:

- promote the service in your surgery
- get support while using the service

Find out more about Register with a GP surgery service (Opens in new tab).

Continue

Link to confirmation email

Confirmation of Setup, including: **Practice's unique URL**

- Instantly shown on NHS Profile Manager webpage
- Email sent to practice
- 'Find my GP' webpage usually updated within 48hrs

https://gp-registration.nhs.uk/[your practice ODS Code]

(e.g. https://gp-registration.nhs.uk/H1234)

Register with a GP enrolment confirmation:

GN GP-REGISTRATION, Noreply (NHS DIGITAL)
To: (EALING PARK HEALTH CENTRE)

SelfEnrolmentConfirmationE... 22 KB

NHS

Registration completed for Ealing Park Health Centre

Your surgery can now offer online registration for patients.

You need to use your practice's unique URL to link the GP Registration Service to your website.

Your unique URL: https://gp-registration.nhs.uk/

Once the link is on your website patients will be able to apply to register with your surgery using the online GP Registration Service.

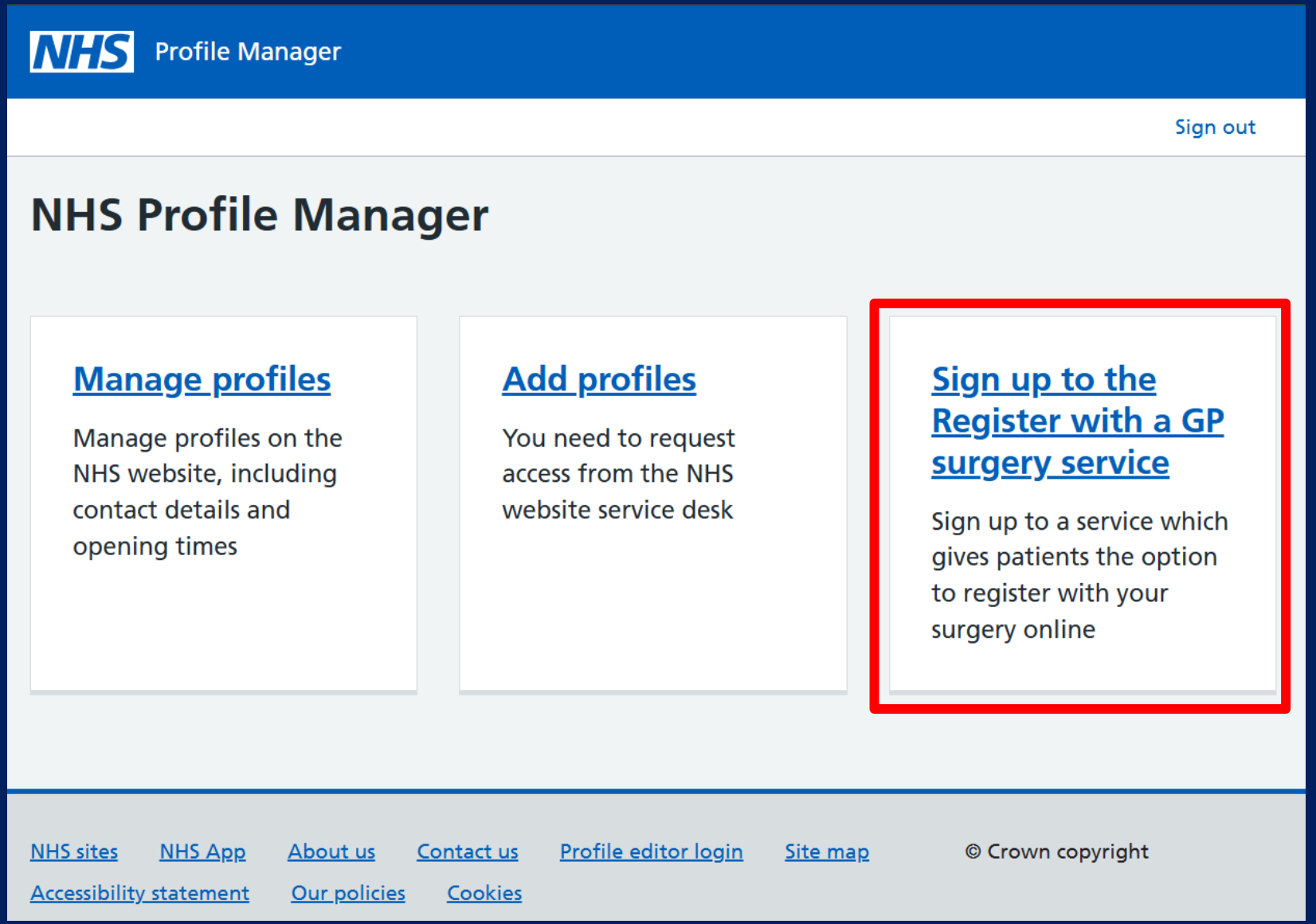
More information about using the service

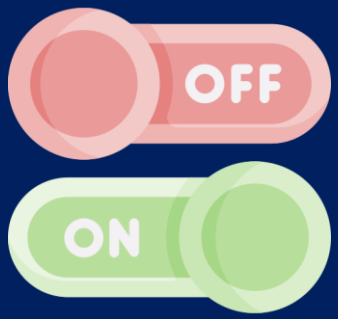
A resource hub has been made available which explains how you can:

- promote the service in your surgery
- get support while using the service

Find out more about Register with a GP surgery

NHS
Register with a GP Surgery





To turn service off

https://organisation.nhswebsite.nhs.uk/

Profile Manager

NHS Sign up to the Register with a GP surgery service

< Return to Manage your profile

Your registered surgeries

Add practice

Registered surgery	Shared mailbox	Additional services	Unique URL	Patient Access	Details Link
[redacted]	[redacted]k@nhs.net	Language interpretation Nominated pharmacy Tuberculosis screening	https://gp-registration.nhs.uk/[redacted]	On	View Details

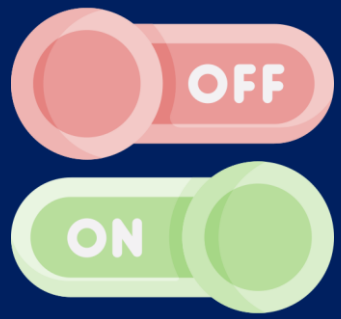
Download the paper form

Download a paper version of the digital service.
Patient registration form PDF, (249 KB), 8 pages

Help us improve the paper form by filling in our survey on the Qualtrics website.

Support

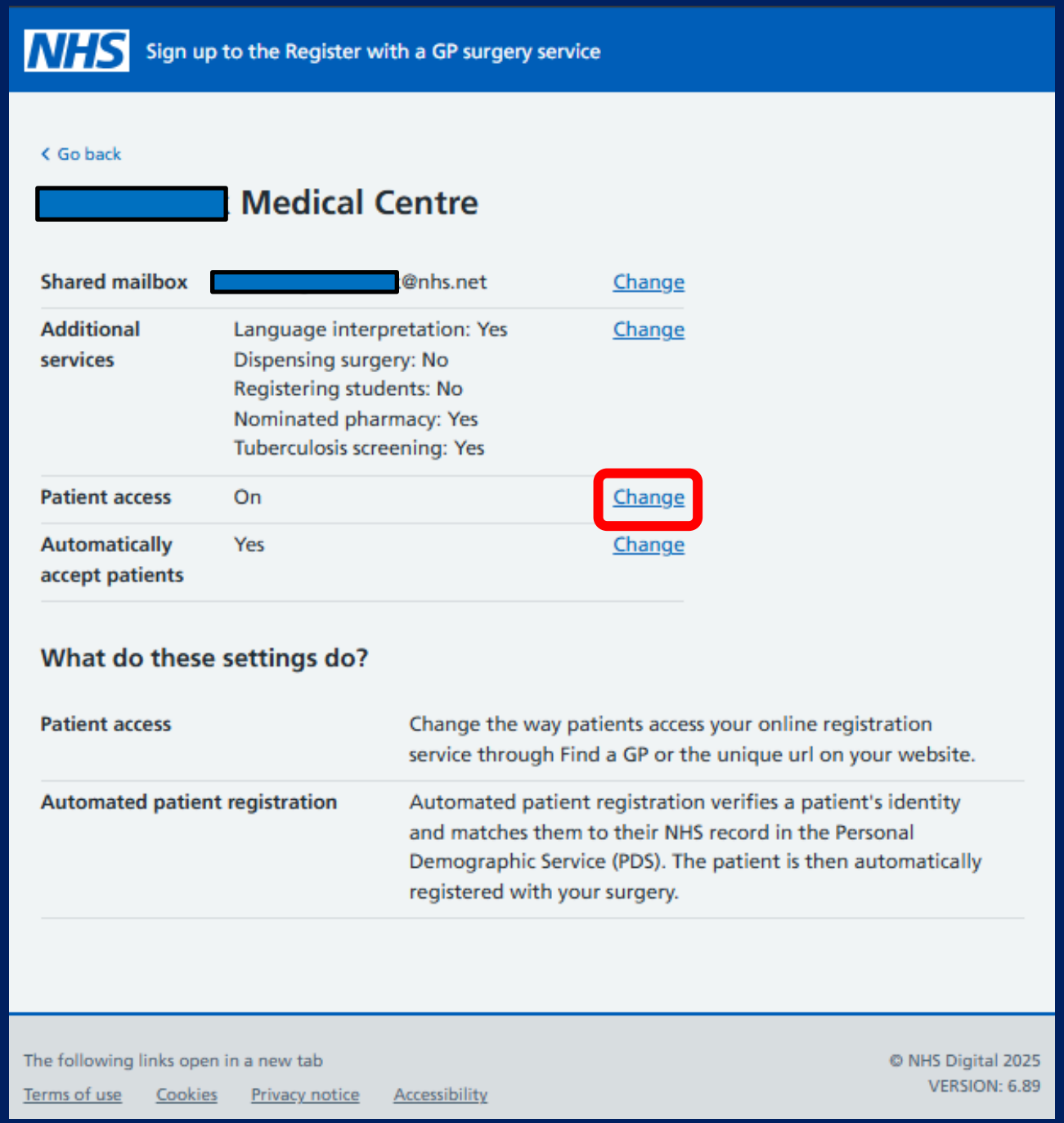
For service support, **email** ssd.nationalservicedesk@nhs.net or **call** 0300 303 5035. Support is available 24 hours a day, 7 days a week.

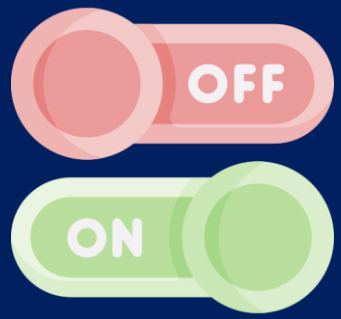


To turn service off

https://organisation.nhswebsite.nhs.uk/

Profile Manager

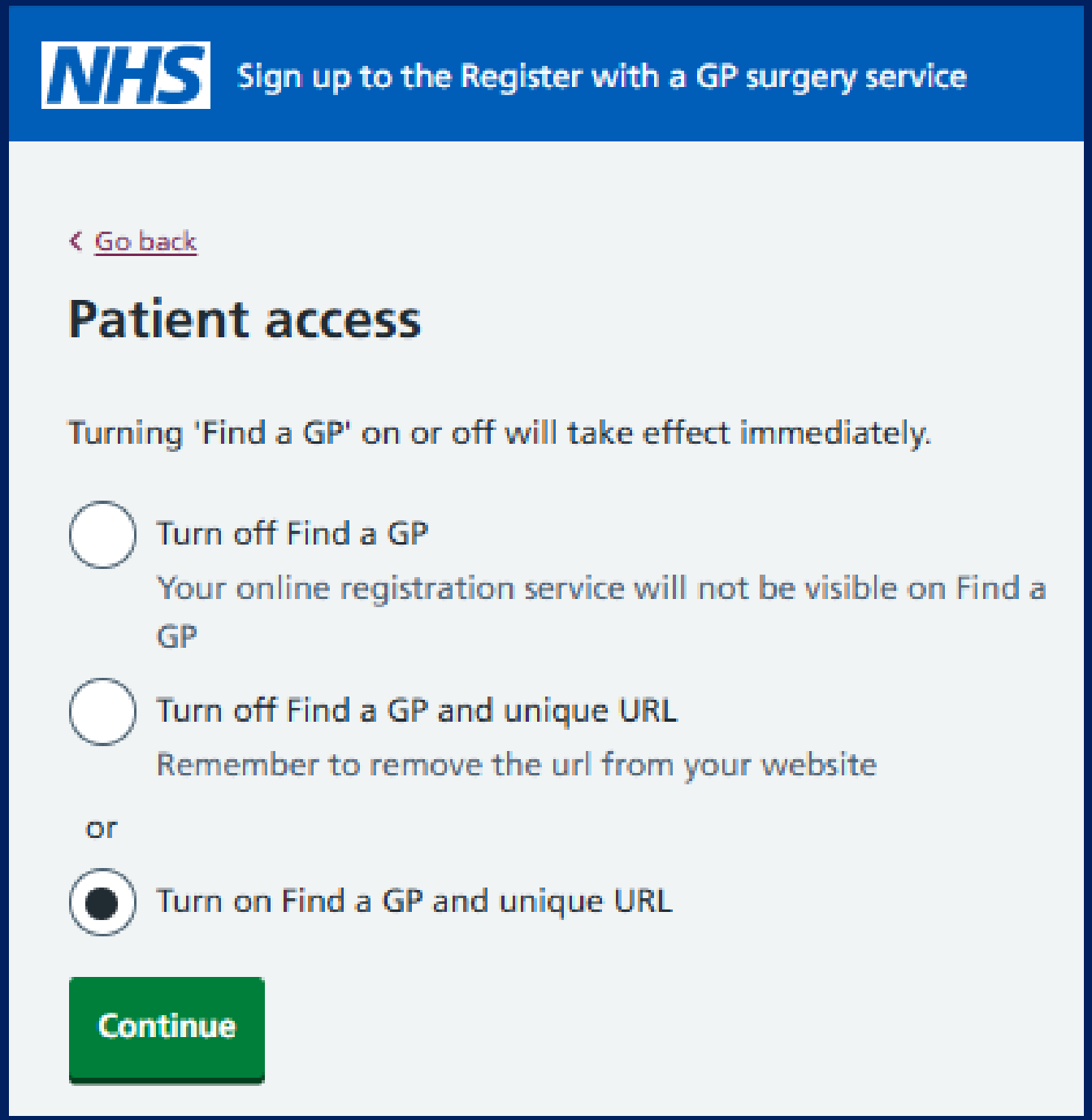


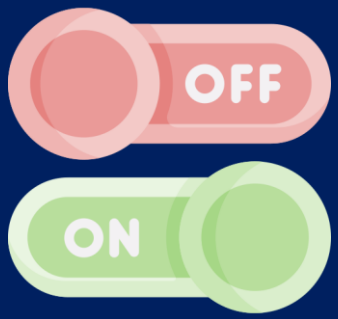


To turn service off

https://organisation.nhswebsite.nhs.uk/

Profile Manager





To turn service off .....and back on!

https://organisation.nhswebsite.nhs.uk/

Profile Manager

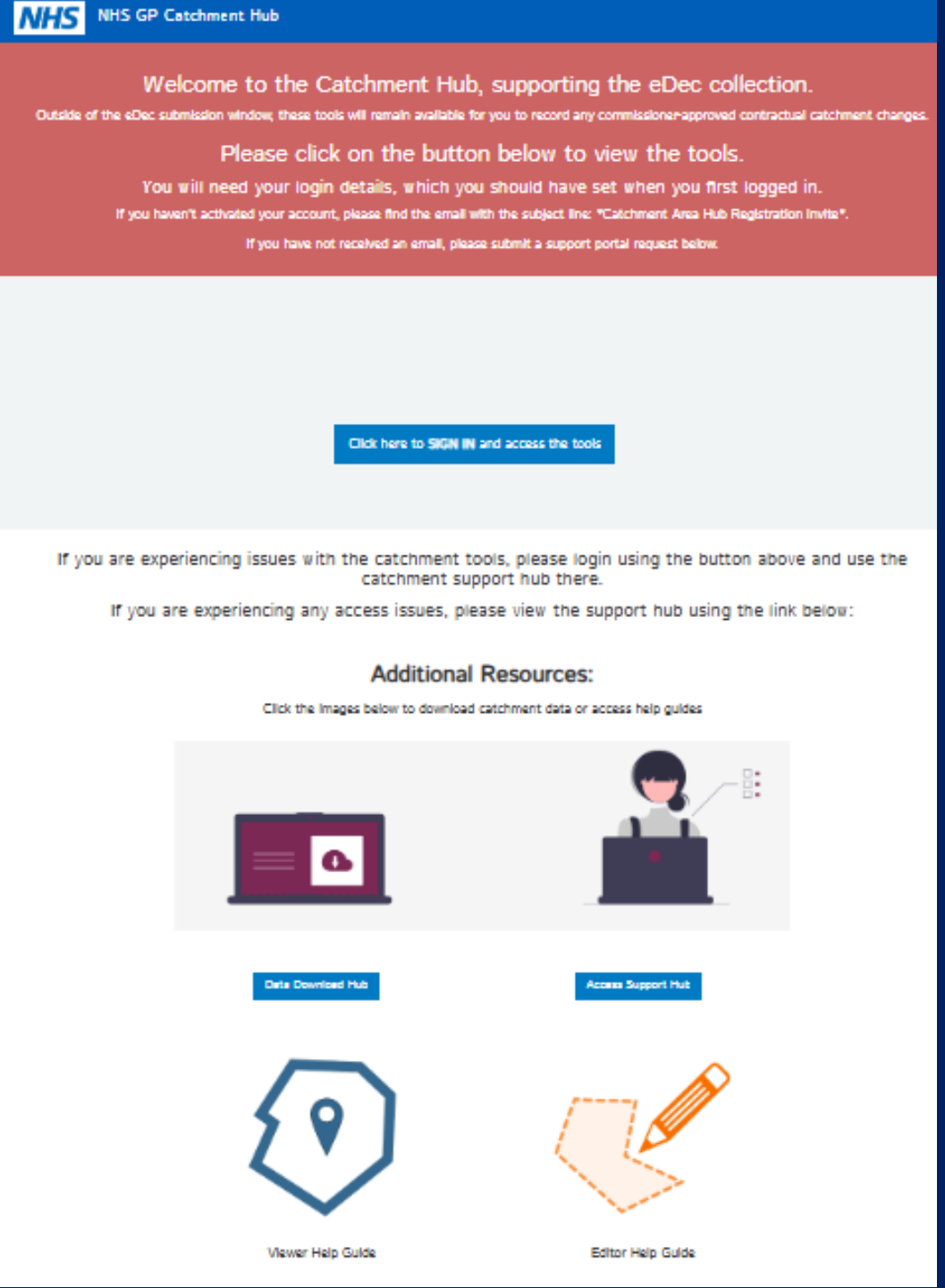
2 Check Catchment area

- 20% practices believed to have incorrectly drawn catchment areas

- Quickest initial test is to use NHS 'Find a GP' webpage using your **GP Practice postcode**
  - If your GP practice is not shown at the top of list of possible practices, then there could be an issue.

https://digital.nhs.uk/services/register-with-a-gp-surgery-service/get-help-using-the-service/catchment-area-questions

Catchment Area Questions



Amending Catchment area

GP Catchment Area Hub:

- https://gp-catchment-welcome-nhsgisscw.hub.arcgis.com/
- Email: scwcsu.catchment.support@nhs.net
- Multiple staff can have access to 'view' catchment area, but only one staff member can have 'edit' rights
- User help guides accessible from hub
- To access Catchment area hub, you must already be registered with Strategic Data Collection Service (SDCS):

https://digital.nhs.uk/services/strategic-data-collection-service-sdcs

Email: ssd.nationalservicedesk@nhs.net
(might change)

- Further guide on how to update and manage your catchment area: https://digital.nhs.uk/binaries/content/assets/website-assets/services/register-with-a-gp-surgery-service/resources-hub/update-catchment-for-your-surgery.pdf

Catchment Area Hub

SDCS

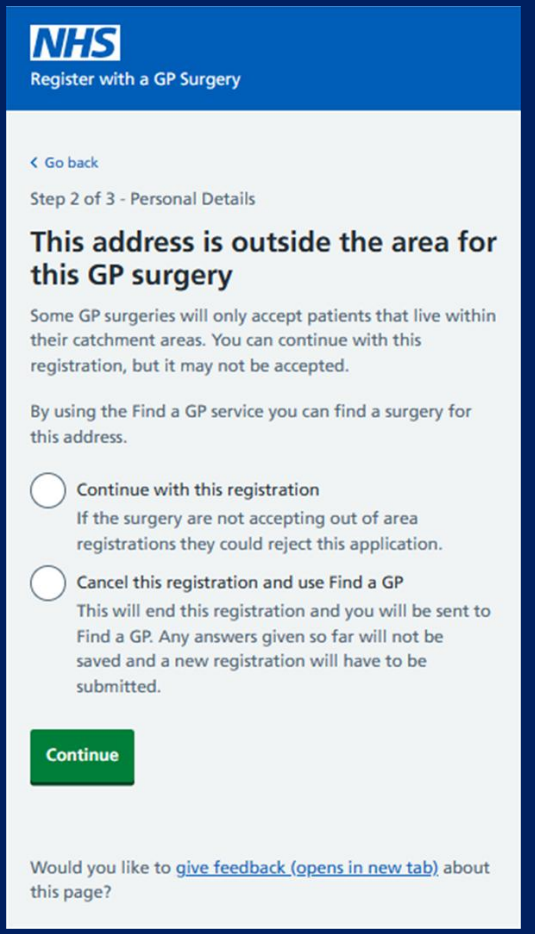
Catchment area preference - eDec

- For surgeries that are '**Not accepting out of area registrations**',
  - Do not receive any patient applications outside their catchment area
  - Patients are re-directed to NHS 'Find a GP' to see a list of appropriate and accepting surgeries.

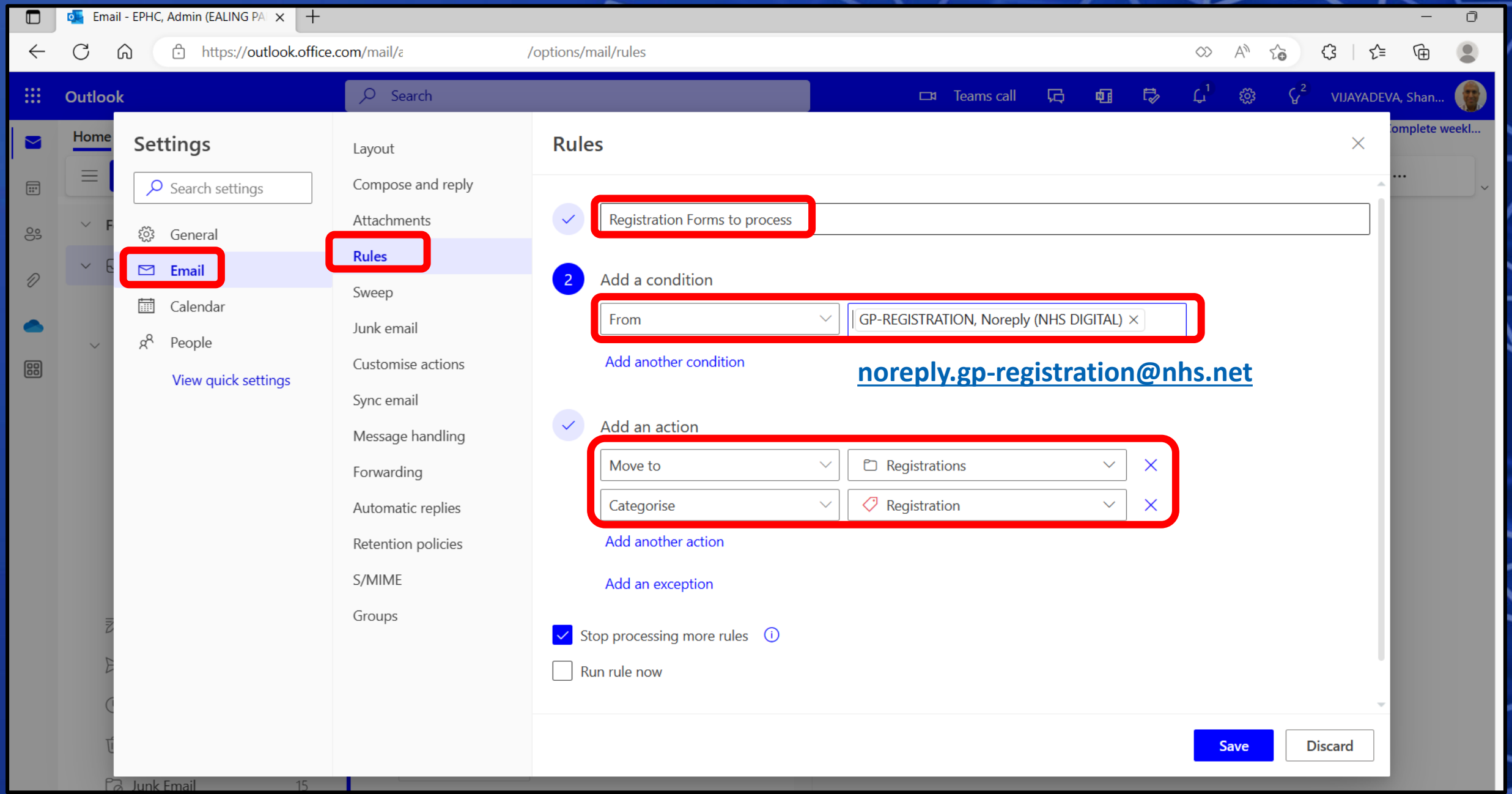
- For surgeries that '**Accept out of area registrations**',
  - Patients see a warning that you might not accept the registration, but they can continue with submitting the registration form.

- If unsure of current catchment preference, find your surgery on 'Find a GP' by searching your surgery postcode. The status will either be
  - Accepts out of area registrations or
  - 'Blank' which indicates out of area registrations are not accepted.

- If you have updated your catchment area preference during the latest round of eDEC, it should be applied in time. However if you wish to change your catchment preference faster, please contact NHS UK Service Desk (nhswebsite.servicedesk@nhs.net).



3 Create ‘Registrations’ inbox subfolder & NHSmail rule

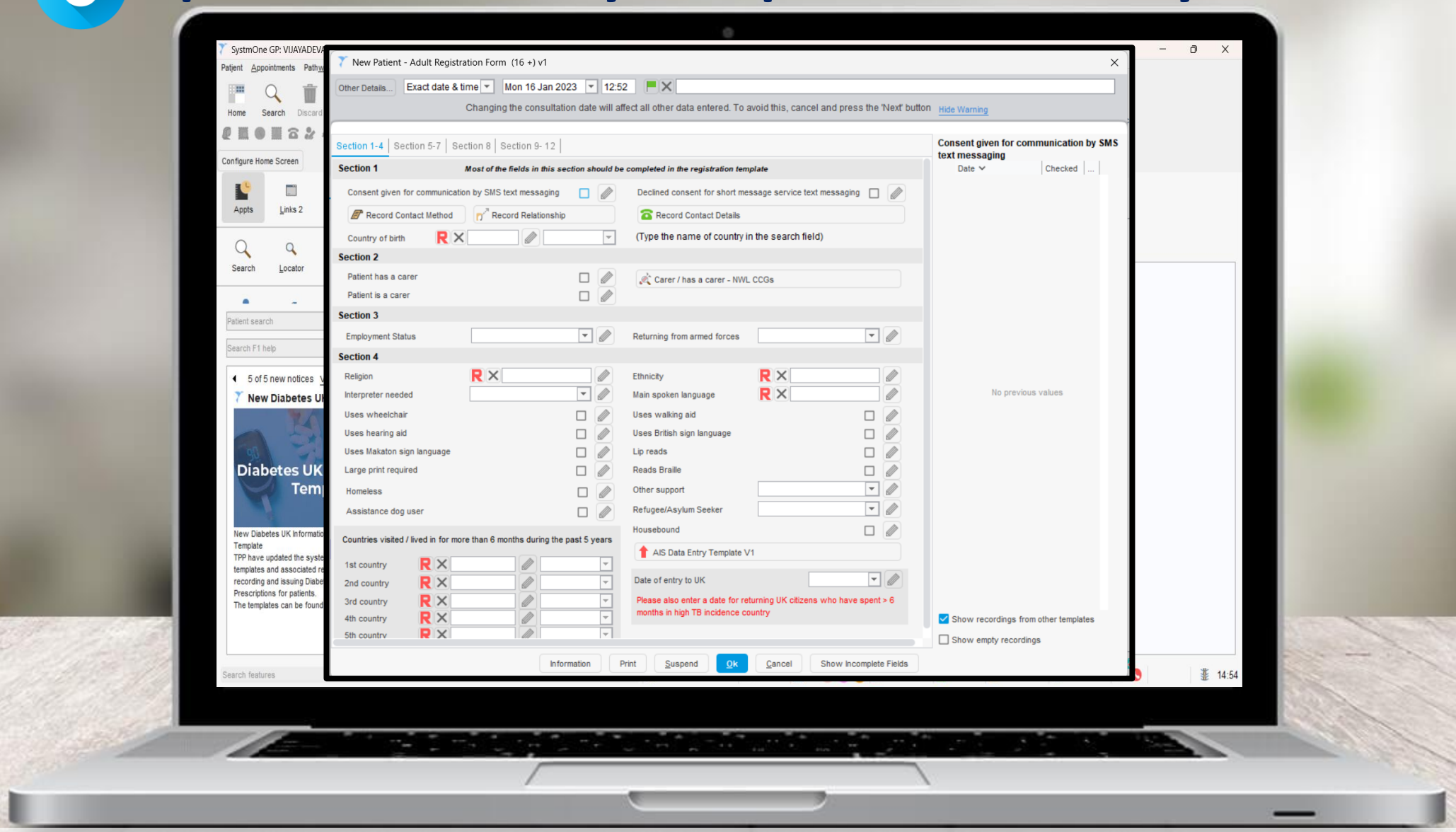


4

Submit a Test patient registration to check email safely received!

Practice Testimonials (source of Photo)

5 Update Data Entry Template on GP IT system



- Update any registration data entry template used to mirror order of data from ‘Register with a GP Surgery’ service
- Feedback given to ICBs / National team to explore if such templates can be created/maintained centrally

6 Switch ‘Paper’ Registration Form

Use ‘Paper’ version of ‘Register with a GP Surgery’ form (PRF1) for patients who require a non-digital solution. The ‘paper’ form includes a message on 1st page to promote registering online (see below). You could always add additional local pages to the end of the paper PRF1 form if required.

Register online

It is quick and secure to register with a new GP surgery online. Check the website of the surgery you want to register with for a link for the ‘Register to a GP surgery’ service.

NHS England/Digital ‘Paper’ version (PRF1) of the online form helps practices with consistency when managing online or offline registration form completion. It replaces the GMS1 form.

NHS Register with a GP surgery

Register with a GP surgery using a paper form

Version 1.0, 1 October 2024

Complete the paper form to register with a GP.

Print and fill in the form and return it to the practice you want to register with.

You can also get a copy of this form from the practice.

If you would like to register with a GP online, visit How to register with a GP surgery.

Download the paper form

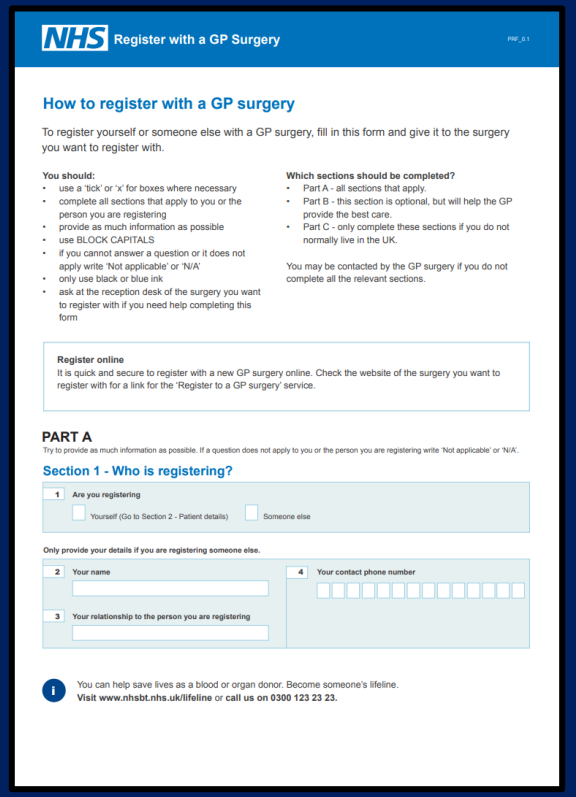
Download the Register with a GP surgery paper form (PDF, 199 KB, 8 pages) and take it to the surgery you want to register with.

Previous versions

Version 1.0, 1 October 2024 – First version.

Download PRF1 Paper form (PDF) with this link

https://gp-registration.nhs.uk/register-with-a-gp-surgery-paper-form



NHS Register with a GP Surgery

PRF_0.1

How to register with a GP surgery

To register yourself or someone else with a GP surgery, fill in this form and give it to the surgery you want to register with.

You should:

- use a 'tick' or 'x' for boxes where necessary
- complete all sections that apply to you or the person you are registering
- provide as much information as possible
- use BLOCK CAPITALS
- if you cannot answer a question or it does not apply write 'Not applicable' or 'N/A'
- only use black or blue ink
- ask at the reception desk of the surgery you want to register with if you need help completing this form

Which sections should be completed?

- Part A - all sections that apply.
- Part B - this section is optional, but will help the GP provide the best care.
- Part C - only complete these sections if you do not normally live in the UK.

You may be contacted by the GP surgery if you do not complete all the relevant sections.

Register online
It is quick and secure to register with a new GP surgery online. Check the website of the surgery you want to register with for a link for the 'Register to a GP surgery' service.

PART A
Try to provide as much information as possible. If a question does not apply to you or the person you are registering write 'Not applicable' or 'N/A'.

Section 1 - Who is registering?

1 Are you registering
Yourself (Go to Section 2 - Patient details) Someone else

Only provide your details if you are registering someone else.

2 Your name
3 Your relationship to the person you are registering
4 Your contact phone number

You can help save lives as a blood or organ donor. Become someone's lifeline.
Visit www.nhsbt.nhs.uk/lifeline or call us on 0300 123 23 23.

Replace any GMS1 form on practice website with this link

PRF1 Paper Form

PRF1 Paper form (PDF) can also be downloaded from ‘Profile Manager’

NHS Profile Manager

Sign out

NHS Profile Manager

Manage profiles

Manage profiles on the NHS website, including contact details and opening times

Add profiles

You need to request access from the NHS website service desk

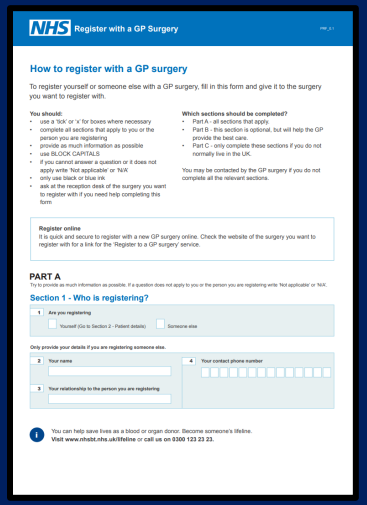
Sign up to the Register with a GP surgery service

Sign up to a service which gives patients the option to register with your surgery online

NHS sites | NHS App | About us | Contact us | Profile editor login | Site map | © Crown copyright

Accessibility statement | Our policies | Cookies

https://organisation.nhswebsite.nhs.uk/


NHS Register with a GP Surgery

How to register with a GP surgery

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Which sections should be completed?
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Visit www.nhsbt.nhs.uk/lifeline or call us on 0300 123 23 23.

Download from Profile Manager

NHS Sign up to the Register with a GP surgery service

< Return to Manage your profile

Your registered surgeries

Add practice

Registered surgery	Shared mailbox	Additional services	Unique URL	Patient Access	Details Link
[redacted]	[redacted]k@nhs.net	Language interpretation Nominated pharmacy Tuberculosis screening	https://gp-registration.nhs.uk/[redacted]	On	View Details

Download the paper form

Download a paper version of the digital service.
Patient registration form PDF, (249 KB), 8 pages

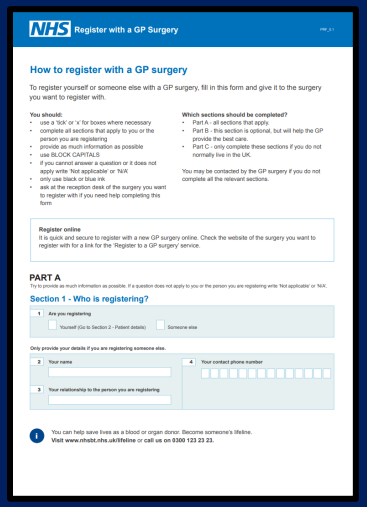
Help us improve the paper form by filling in our survey on the Qualtrics website.

Support

For service support, **email** ssd.nationalservicedesk@nhs.net or **call** 0300 303 5035. Support is available 24 hours a day, 7 days a week.

PRF1 Paper form (PDF) can also be downloaded from 'Profile Manager'

https://organisation.nhswebsite.nhs.uk/


NHS Register with a GP Surgery

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- use BLOCK CAPITALS
- if you cannot answer a question or it does not apply write 'Not applicable' or 'N/A'
- only use black or blue ink
- ask at the reception desk of the surgery you want to register with if you need help completing this form

Which sections should be completed?
- Part A - all sections that apply.
- Part B - this section is optional, but will help the GP provide the best care.
- Part C - only complete these sections if you do not normally live in the UK.

You may be contacted by the GP surgery if you do not complete all the relevant sections.

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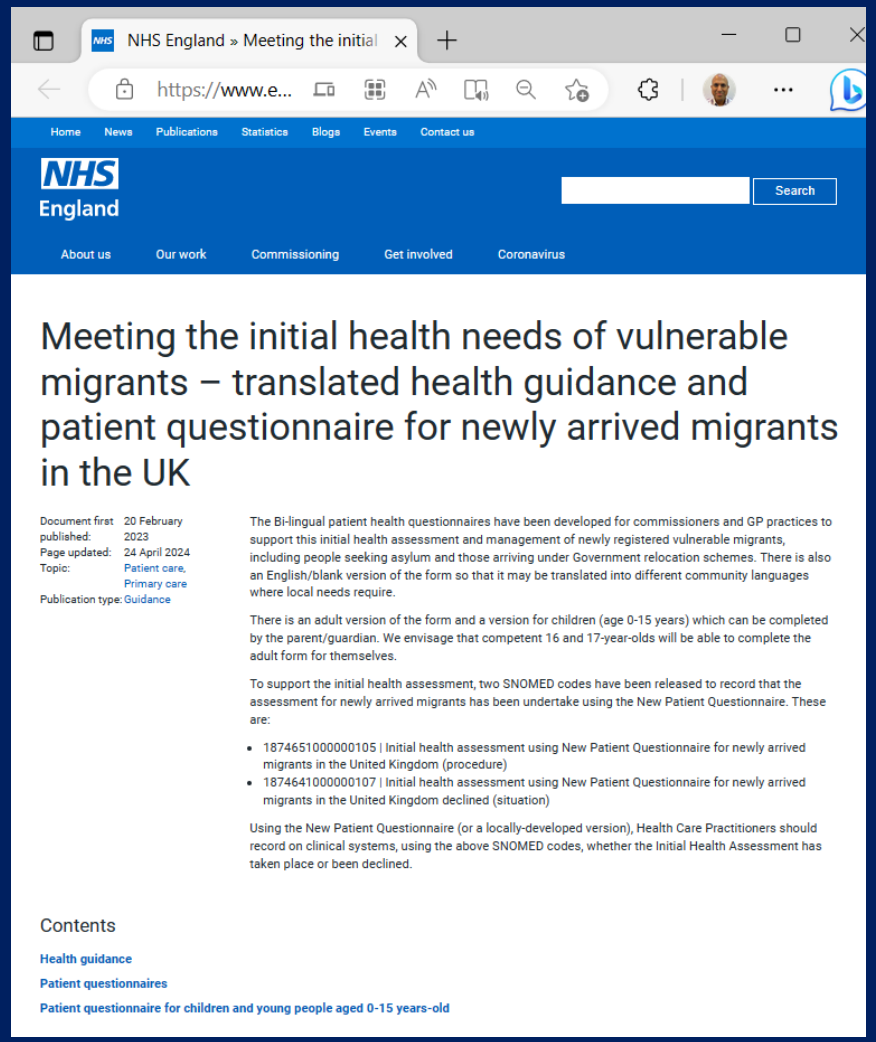
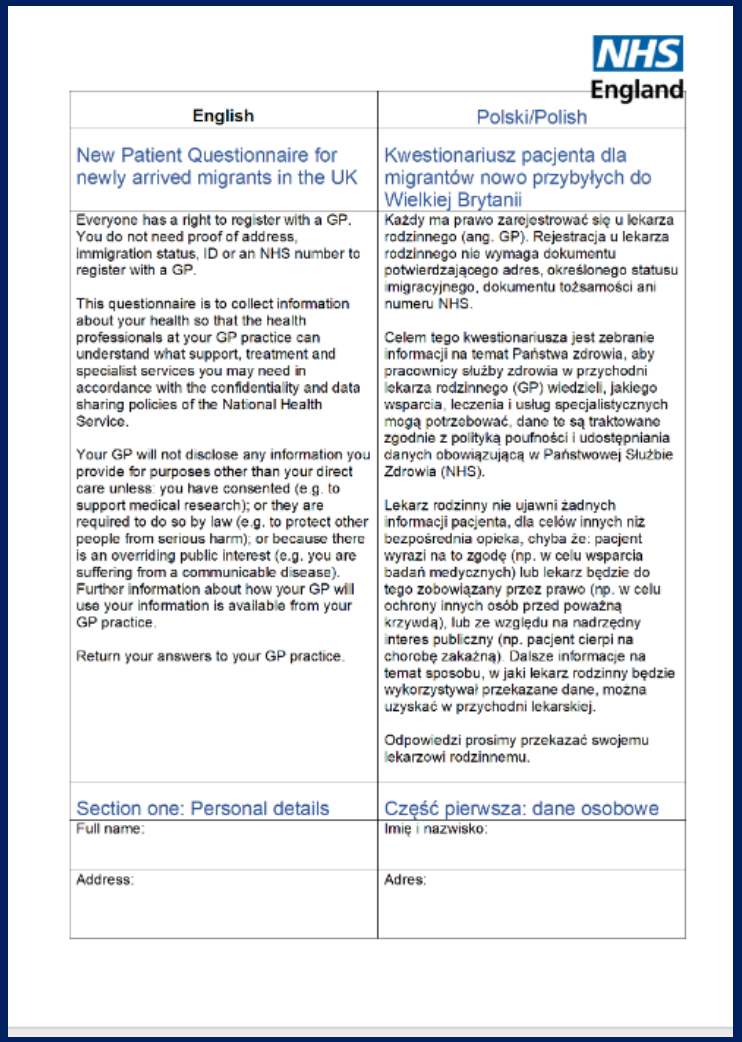
Visit www.nhsbt.nhs.uk/lifeline or call us on 0300 123 23 23.

Download from Profile Manager

Other Languages - ‘Paper’ Patient Questionnaires

- Digital Exclusion/Health Inequalities: Healthcare Guidance and Patient Questionnaires in different languages.
- Useful for patients who would struggle with English ‘Register with a GP Surgery’ paper form?





NHS England

English	Polski/Polish
New Patient Questionnaire for newly arrived migrants in the UK	Kwestionariusz pacjenta dla migrantów nowo przybyłych do Wielkiej Brytanii
Everyone has a right to register with a GP. You do not need proof of address, immigration status, ID or an NHS number to register with a GP. This questionnaire is to collect information about your health so that the health professionals at your GP practice can understand what support, treatment and specialist services you may need in accordance with the confidentiality and data sharing policies of the National Health Service. Your GP will not disclose any information you provide for purposes other than your direct care unless: you have consented (e.g. to support medical research); or they are required to do so by law (e.g. to protect other people from serious harm); or because there is an overriding public interest (e.g. you are suffering from a communicable disease). Further information about how your GP will use your information is available from your GP practice. Return your answers to your GP practice.	Każdy ma prawo zarejestrować się u lekarza rodzinnego (ang. GP). Rejestracja u lekarza rodzinnego nie wymaga dokumentu potwierdzającego adres, określonego statusu imigracyjnego, dokumentu tożsamości ani numeru NHS. Celem tego kwestionariusza jest zebranie informacji na temat Państwa zdrowia, aby pracownicy służby zdrowia w przychodni lekarza rodzinnego (GP) wiedzieli, jakiego wsparcia, leczenia i usług specjalistycznych mogą potrzebować, dane te są traktowane zgodnie z polityką poufności i udostępniania danych obowiązującą w Państwowej Służbie Zdrowia (NHS). Lekarz rodzinny nie ujawni żadnych informacji pacjenta, dla celów innych niż bezpośrednia opieka, chyba że: pacjent wyrazi na to zgodę (np. w celu wsparcia badań medycznych) lub lekarz będzie do tego zobowiązany przez prawo (np. w celu ochrony innych osób przed poważną krzywdą), lub ze względu na nadrzędny interes publiczny (np. pacjent cierpi na chorobę zakaźną). Dalsze informacje na temat sposobu, w jaki lekarz rodzinny będzie wykorzystywał przekazane dane, można uzyskać w przychodni lekarskiej. Odpowiedzi prosimy przekazać swojemu lekarzowi rodzinnemu.
Section one: Personal details	Część pierwsza: dane osobowe
Full name:	Imię i nazwisko:
Address:	Adres:

https://www.england.nhs.uk/publication/meeting-the-initial-health-needs-of-vulnerable-migrants-translated-health-guidance-and-patient-questionnaire-for-newly-arrived-migrants-in-the-uk

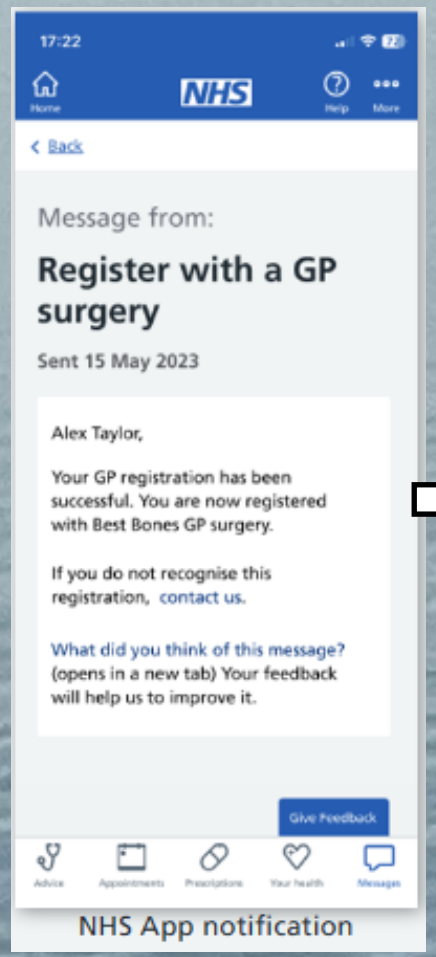
Consider setting up preset message links (to send to patients) for forms/guidance in different languages

Translated Questionnaires

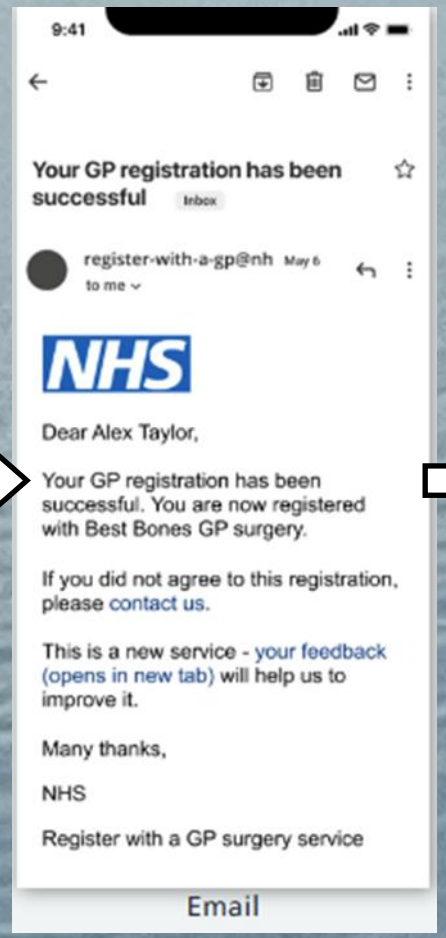
7 NHS Notify: Registration Message

- Automatic message sent to new patient when practice processes registration
- Attempts 1st NHS App message ⇨ then Email ⇨ SMS ⇨ Post

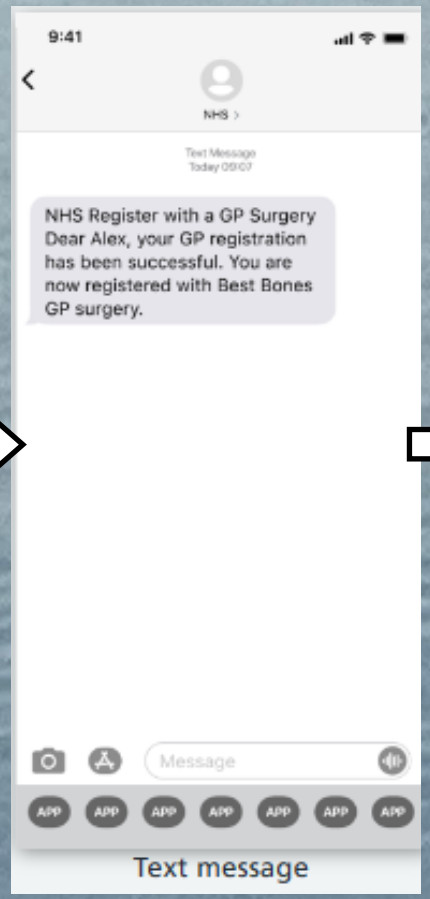
https://digital.nhs.uk/services/register-with-a-gp-surgery-service/get-help-using-the-service/telling-patients-when-you-accept-their-registration



NHS App notification

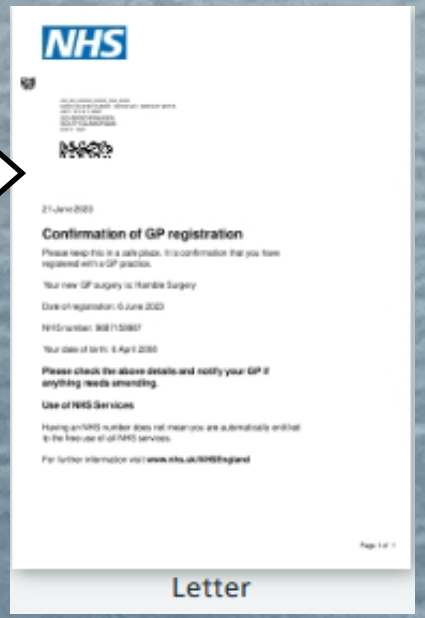


Email



Text message

Automatically activated for you when you enrol for the service



Letter

NHS Notify: Registration Message

8 Create SMS/Email/ NHS App preset message templates

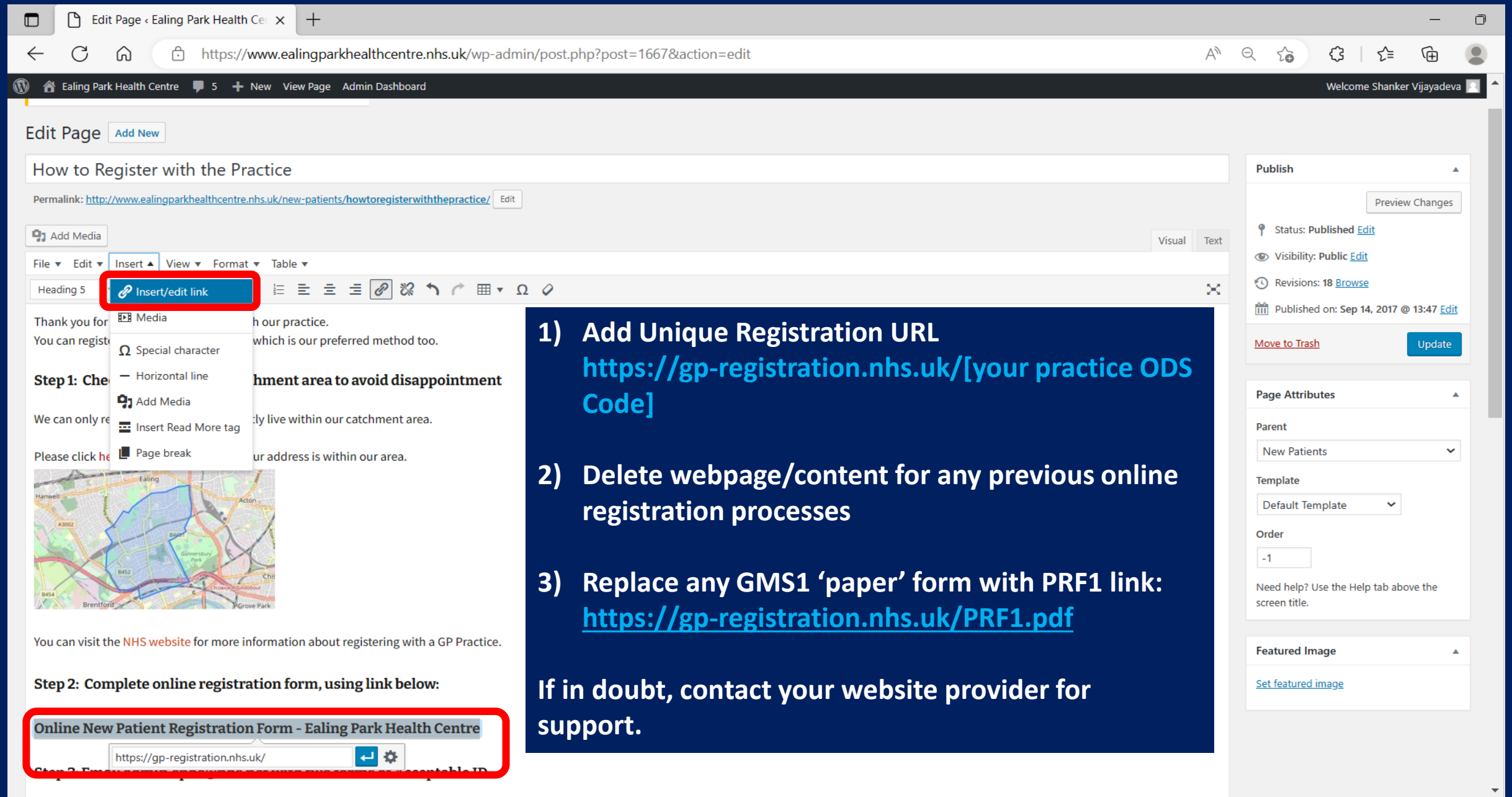
- Useful for communicating with potential new patients
- SMS platform might not easily be able to send to unregistered patients' phone numbers, but still useful for existing patients (e.g. texting parents to inform them how to register their new baby)
- Short URL: Consider creating a Short URL version of your registration link to make it shorter and easier to share. There are many websites (e.g. bitly.com) that can help do this for you. You 'paste' the normal registration link into their webpage, which creates a 'proxy' Short URL that redirects to the original URL.

Dear <forename> <surname>,
Please register with our practice using this link: https://gp-registration.nhs.uk/**** If you experience any difficulties completing the online form, please contact our reception. Thanks for your interest,**
Regards <Practice Name>

NOT REQUIRED DUE TO 'NHS Notify' Service?
Dear <forename> <surname>, Your registration form has been processed and you are now registered with our practice. We encourage you to download the NHS App to enhance your patient experience at our practice. Regards <Practice Name>

Dear <forename> <surname>, Thank you for submitting your online registration form. Unfortunately we are unable to register you as you live outside our practice's catchment area. Please visit www.nhs.uk/service-search/find-a-gp to find an alternative practice. Thanks for your interest. Regards <Practice Name>

9 Add Practice's Unique Registration URL to Practice Website



1) **Add Unique Registration URL https://gp-registration.nhs.uk/[your practice ODS Code]**

2) **Delete webpage/content for any previous online registration processes**

3) **Replace any GMS1 'paper' form with PRF1 link: https://gp-registration.nhs.uk/PRF1.pdf**

If in doubt, contact your website provider for support.

You can register with a GP surgery online

You don't need proof of address or immigration status, ID or an NHS number to start registering with a GP. It's easy and will save everyone time.

Scan here to register

Visit nhs.uk/find-a-gp-online, find us in your NHS App or scan above to register

10 Practice Posters, Media Screens & Social Media

https://youtu.be/2Ztu97TUYmM

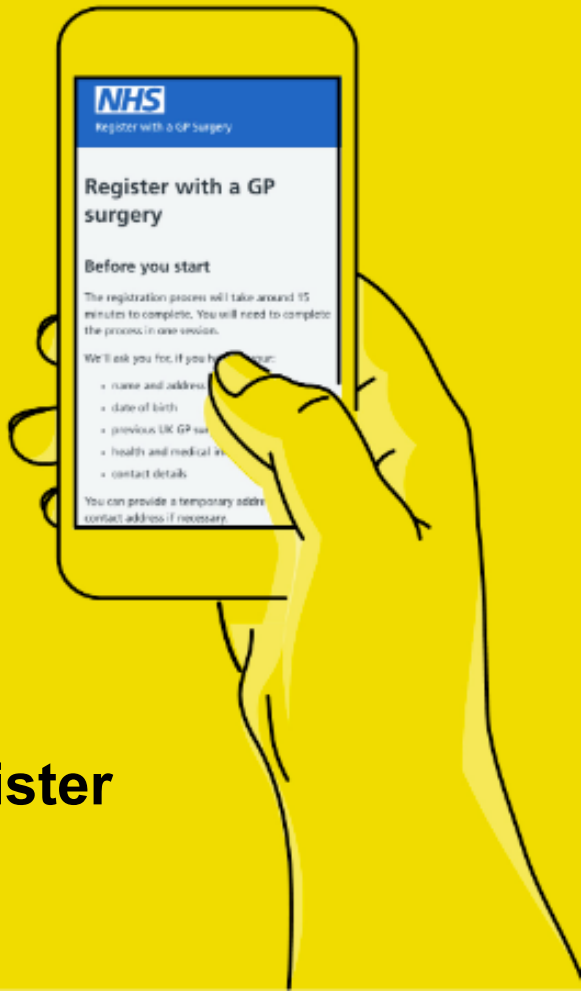
Scan/Click for Editable Poster

Scan / Click to Preview Video

Scan/Click to access Comms Materials

You can register with us online

You don’t need proof of address or immigration status, ID or an NHS number to start registering with a GP surgery. It's easy and will save everyone time.



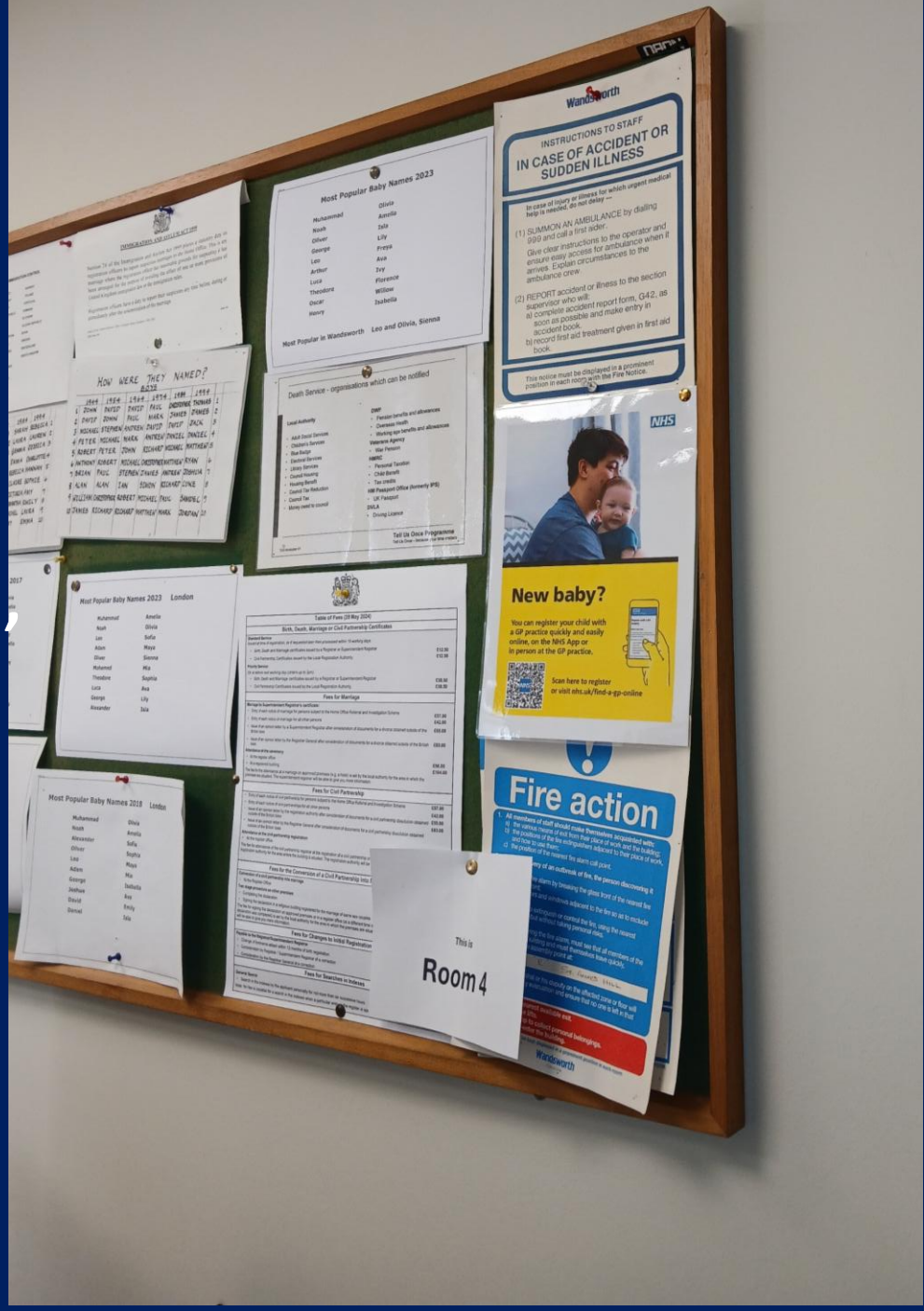
Scan here, visit our website or speak to reception to register

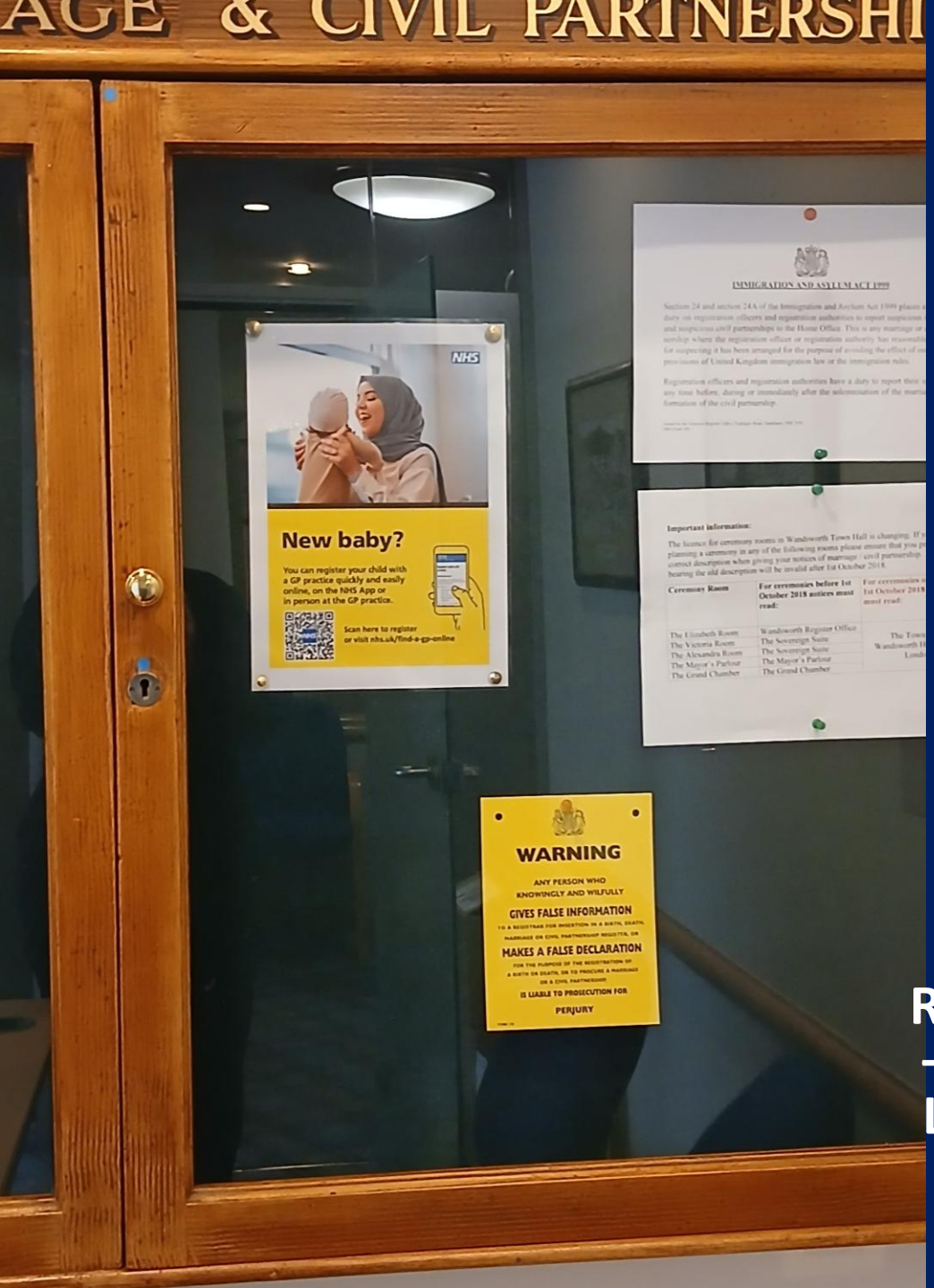
Register Office – Tower Hamlets, London

Register Office
– Lewisham, London

Register Office
– Havering, London

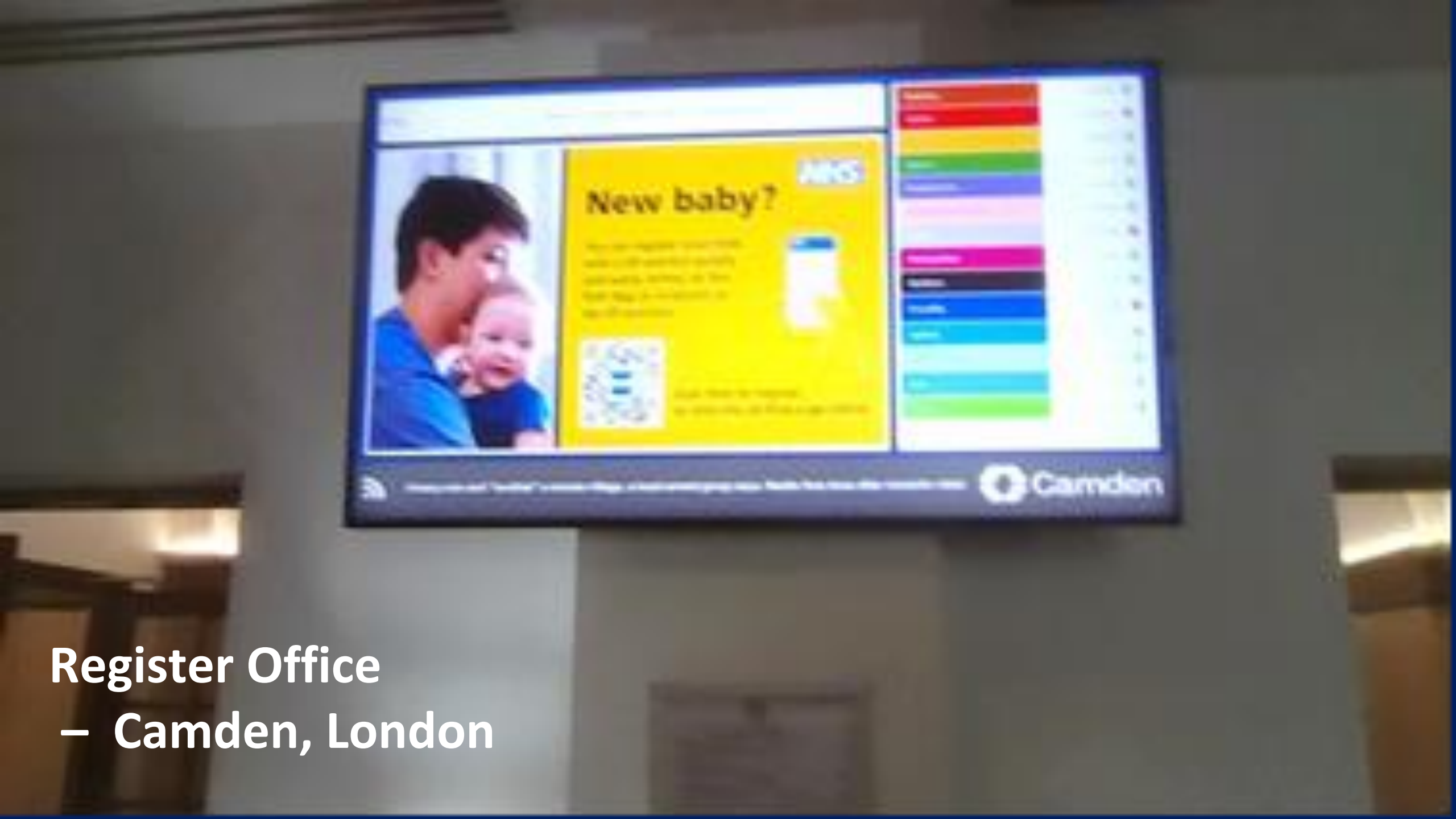
Register Office – Wandsworth, London





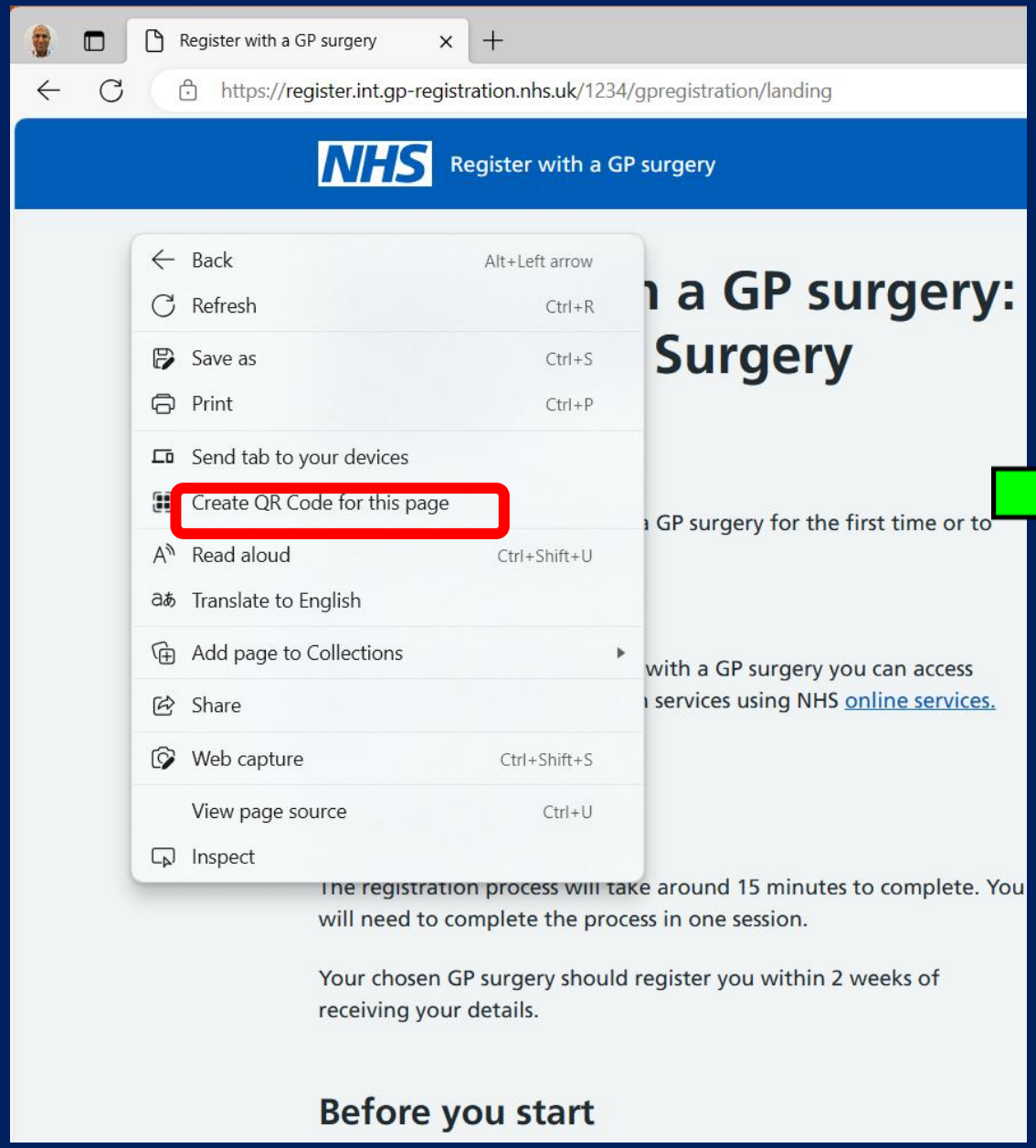
Register Office – Wandsworth, London

Register Office – Hackney, London



Register Office
– Camden, London

Create QR code from Edge Browser



- Paste URL into Web browser
- Right Click on any white space on webpage
- Select ‘Create QR Code for this page’
- Copy (& Paste)

‘Register with GP Surgery’ team can also provide practices with their QR code

Create QR code from Chrome Browser

'Register with GP Surgery' team can also provide practices with their QR code

- **Paste URL into Web browser**
- **Right Click on any white space on webpage**
- **Select 'Create QR Code for this page'**
- **Copy (& Paste)**
- **'Dinosaur' logo in centre NOT required for QR code to work → can replace with Practice logo etc.**

11
Update Telephony System Message

1 2 Update Practice Email Autoreply Message

Thank you for contacting **Wellington Health Centre**.

This is an automated response from a mailbox, which is checked at least once a day Monday – Friday (excluding bank holidays) between 08:00 and 18:30. It is not monitored outside of these times.

For any urgent queries, please contact our reception on **020 7111 2222** who will give advice.
If we are closed, please use **NHS 111** for an urgent problem that you think cannot wait.
For problems that you think might be life-threatening, please call 999.

IMPORTANT: For safety reasons, we **do not** accept emails to seek medical advice, send photos (unless with prior agreement), discuss problems or to request face-to-face or telephone/video consultations. Please use our online consultation service instead which you can access via the NHS App, the practice website or using this direct link: https://yourpractice.consult.com/. Alternatively please call reception if you unable to use it.

Repeat prescription request? Please allow at 2 working days for it to be processed. We can process requests even quicker if received via the NHS App rather than by email. Visit https://www.yourpractice.nhs.uk/online-services/ to understand how to set this up. If sending requests via email, then please send your request to: prescription@nhs.net

Want your NHS number? Visit: **www.nhs.uk/nhs-services/online-services/find-nhs-number/**

Want access to your records? Follow the steps at: www.yourpractice.nhs.uk/online-services/

Want to register with the practice? Visit www.yourpractice.nhs.uk/url

Kind Regards

Wellington Health Centre
Open Mon-Fri 8am to 6.30pm
t: 020 7111 2222
e: yourpractice@nhs.net
w: yourpractice.nhs.uk

13 Update Email Signatures (for relevant staff)

Kind Regards

Wellington Health Centre
Open Mon-Fri 8am to 6.30pm
t: 020 7111 2222
e: yourpractice@nhs.net
w: yourpractice.nhs.uk

Repeat prescription request? Please allow at 2 working days for it to be processed.
We can process requests even quicker if received via the NHS App rather than by email.
Visit https://www.yourpractice.nhs.uk/online-services/ to understand how to set this up.
If sending requests via email, then please send your request to: prescription@nhs.net

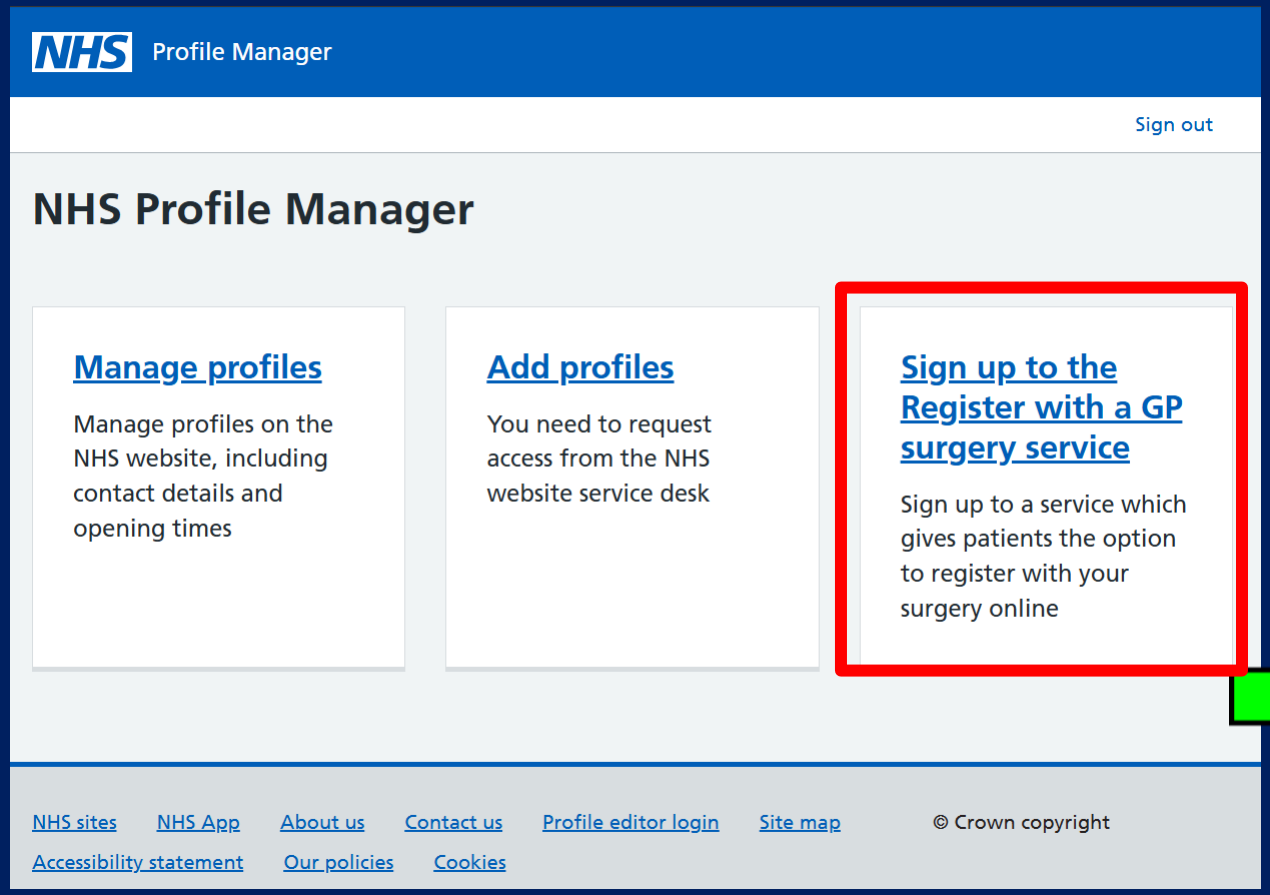
Want an online consultation? Visit our practice website, NHS App or this direct link: https://yourpractice.consult.com/

Want your NHS number? Visit: www.nhs.uk/nhs-services/online-services/find-nhs-number/

Want access to your records? Follow the steps at: www.yourpractice.nhs.uk/online-services/

Want to register with the practice? Visit **www.yourpractice.nhs.uk/url**

14 Enable Auto-registration



Enable auto registration for certain patients (see criteria on screenshot) via Profile Manager

Currently only available for TPP SystmOne. Optum EMIS can use Profile Manager to register interest in auto registration in readiness for when becomes available for EMIS

Profile Manager

NHS Sign up to the Register with a GP surgery service

< Return to Manage your profile

Your registered surgeries

Add practice

Registered surgery	Shared mailbox	Additional services	Unique URL	Patient Access	Details Link
[redacted]	[redacted]k@nhs.net	Language interpretation Nominated pharmacy Tuberculosis screening	https://gp-registration.nhs.uk/[redacted]	On	View Details

Download the paper form

Download a paper version of the digital service.
Patient registration form PDF, (249 KB), 8 pages

Help us improve the paper form by filling in our survey on the Qualtrics website.

Support

For service support, **email** ssd.nationalservicedesk@nhs.net or **call** 0300 303 5035. Support is available 24 hours a day, 7 days a week.

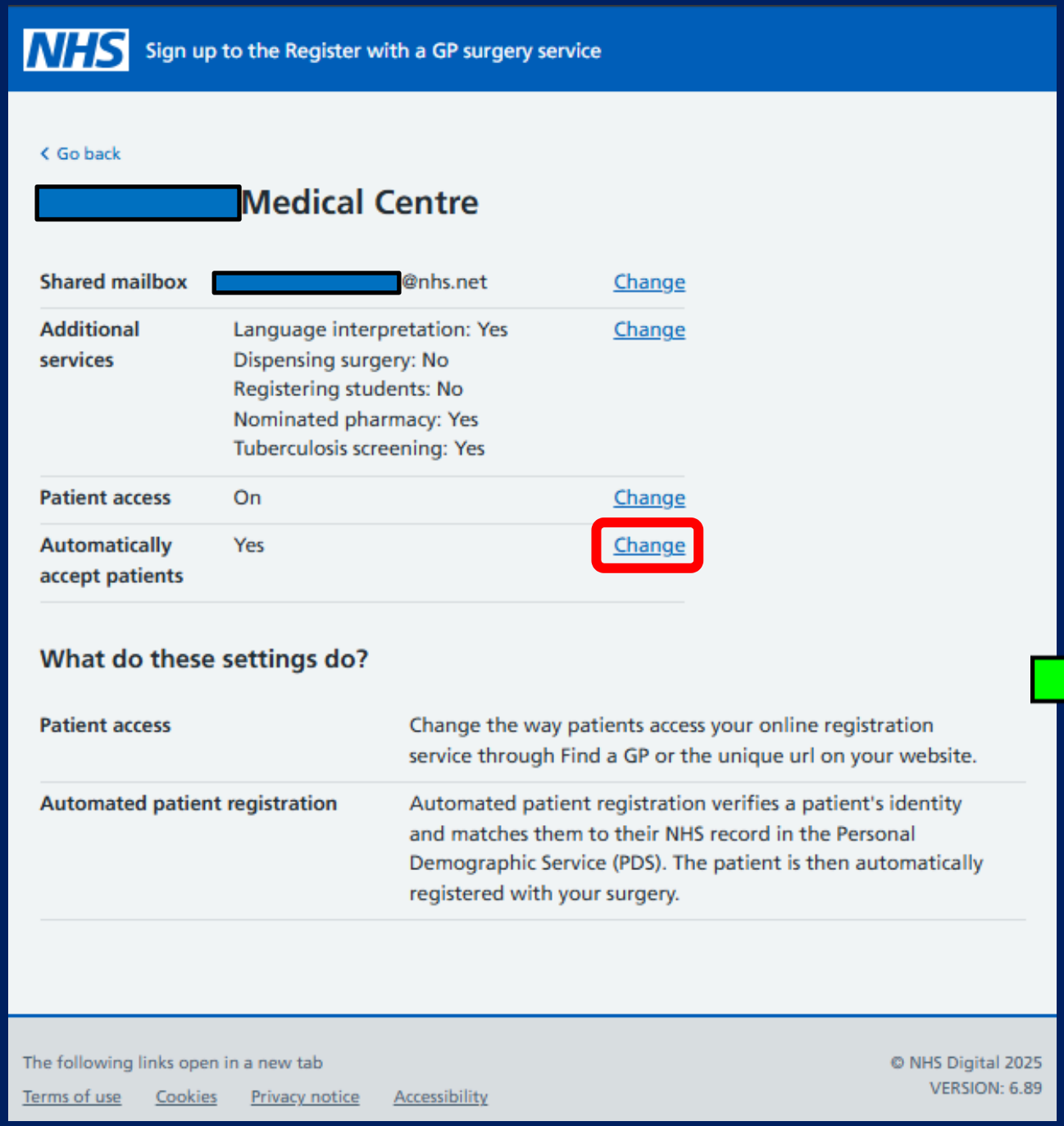
Enable Auto-registration

Select ‘View Details’

https://organisation.nhswebsite.nhs.uk/

Profile Manager

Enable Auto-registration

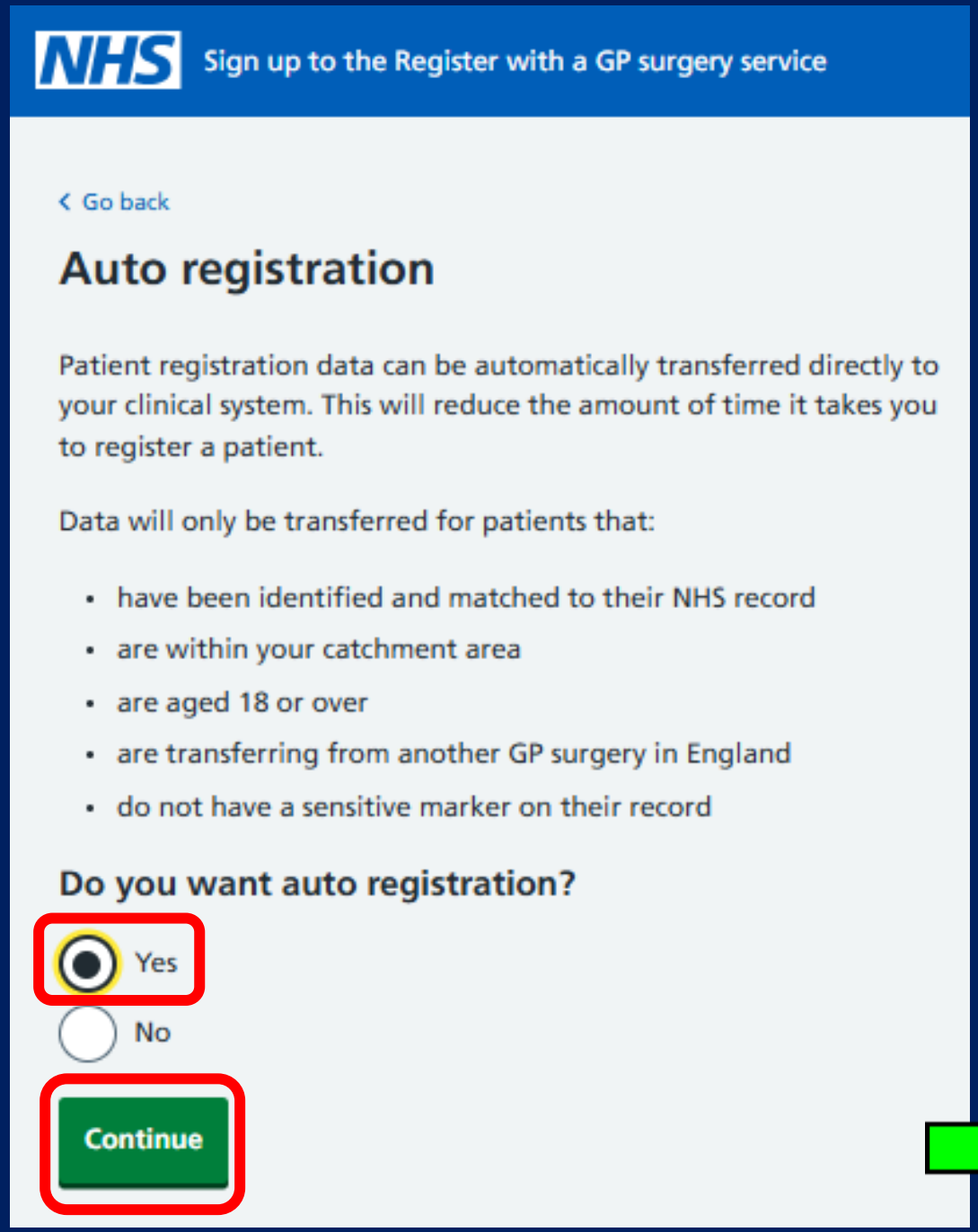


Select ‘Change’ for Automatically accept patients

https://organisation.nhswebsite.nhs.uk/

Profile Manager

Enable Auto-registration



Select ‘Yes’ → then ’Continue’

https://organisation.nhswebsite.nhs.uk/

Profile Manager

15 Lastly perhaps the most important step in your journey….

Encourage your practice team to understand
the service by testing it themselves,
so they can promote it to patients!

We believe you will grow to love RGS

Practice Testimonials

Register with a GP Surgery Service

Structure of Webinar:

A ~~How does it work?~~

B ~~Why should we use it?~~

C ~~How do we set it up?~~

D Questions & Links

Scan/Click to Try it!

Questions & Useful Links

Demo Registration:		https://register.int.gp-registration.nhs.uk/1234
Register with a GP Surgery Service - Info		https://digital.nhs.uk/services/register-with-a-gp-surgery-service
PRF1 Paper Form		https://gp-registration.nhs.uk/register-with-a-gp-surgery-paper-form
Webinar Recording:		https://youtu.be/NTFs82xE2QI (21st Jan 2025)
NHS App Demo:		https://youtu.be/TiiEAYldmlg
Find a GP:		https://www.nhs.uk/service-search/find-a-gp
Profile Manager:		https://organisation.nhswebsite.nhs.uk/
GP Catchment Hub:		https://gp-catchment-welcome-nhsgisscw.hub.arcgis.com/
Roadmap:		https://digital.nhs.uk/services/register-with-a-gp-surgery-service/benefits-and-features/roadmap
Performance Data:		https://digital.nhs.uk/services/register-with-a-gp-surgery-service/performance-data

Further support needed? Email england.register-gp-surgery.support@nhs.net