NHS
North West London

Viewing London Care Record data in EMIS Web

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This user guide has been produced to help practice staff view information on the London Care Record for patients under their care.

About the London Care Record

What is the London Care Record?

The London Care Record (LCR) formerly Health Information Exchange (HIE) gives professionals read-only access to patient information from health and care organisations across London. It is a Cerner product and can take data from any electronic patient record system. LCR is part of the OneLondon programme and is also known as the London Care Record.

What information will I see?

Data will be available to you from all GP practices in North West London and from ten acute trusts including Chelsea and Westminster, Imperial College Healthcare and the Royal Free. Hospital information is available in real time and may include correspondence, problems and diagnoses, procedures, medications and allergies. What is available will vary for different trusts and should not be regarded as a complete record.

Which acute trusts have data in LCR?

These ten trusts: Barts Health, Chelsea and Westminster, Croydon Health Services, Homerton University Hospital, Imperial College Healthcare, Kingston Hospital, Lewisham and Greenwich, Milton Keynes, Royal Free London, and St George's University Hospitals.

What data is in LCR from GP practices?

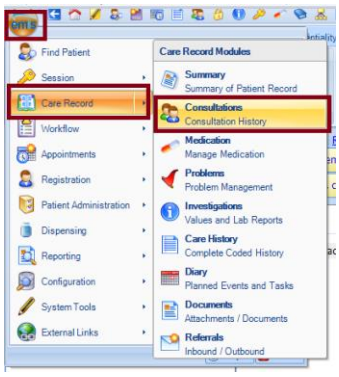
Data from GP practices will be refreshed every 24 hours and may include: patient demographics, visits, allergies, problems, referrals, medications, immunisation, vital signs, and family history.

How can I access LCR?

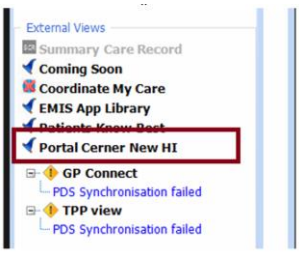
LCR can be accessed directly from a patient record within EMIS.

Viewing LCR data

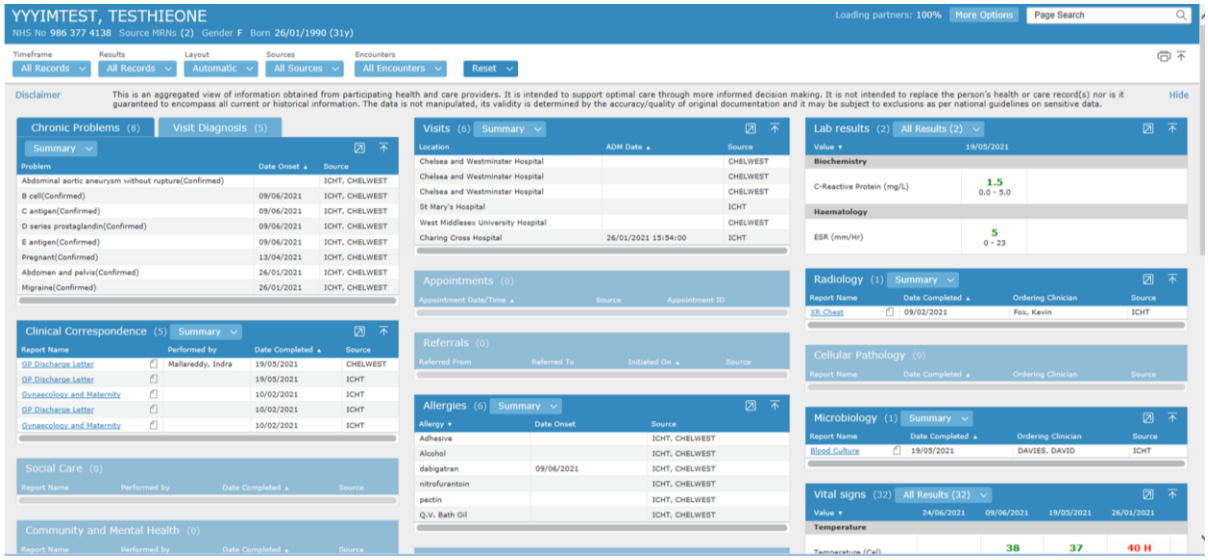
1. Find your patient and navigate to the "**Consultation**" screen. Ensure the patient has a NHS number.



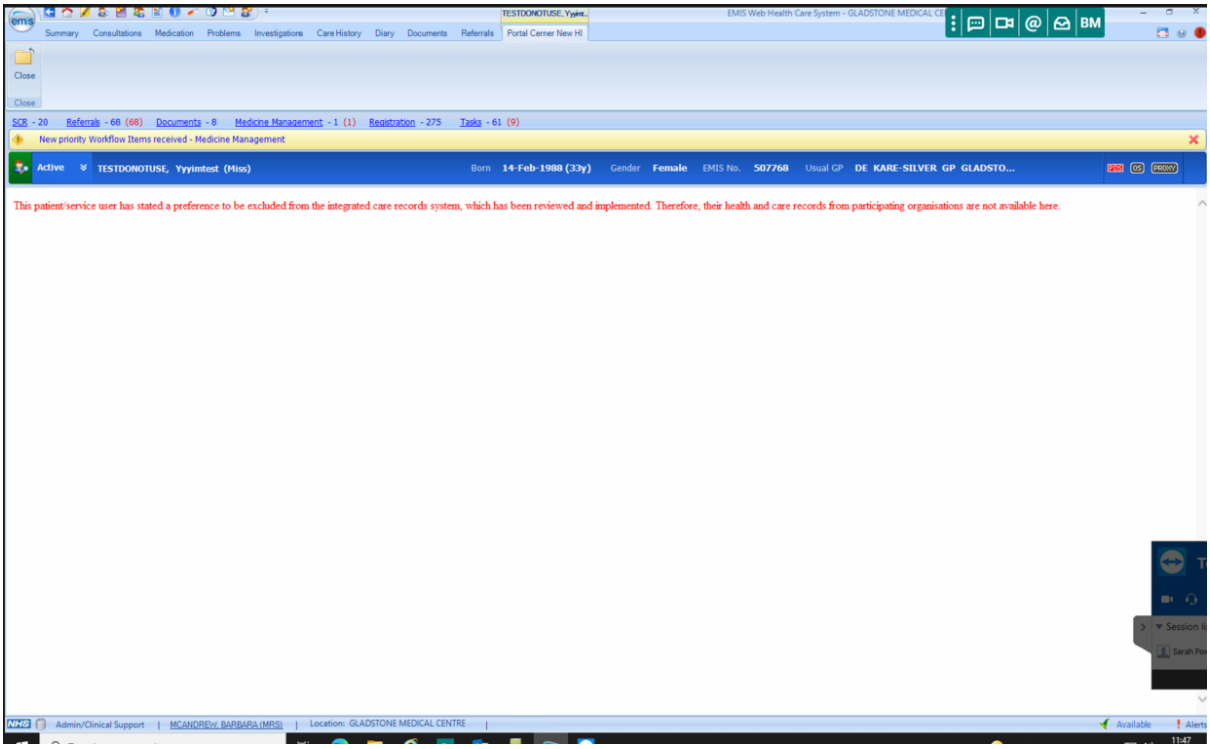
2. On the Consultation screen expand the left hand column (if is not already expanded) and click on "**Portal Cerner New HI**"



3. LCR data will be displayed



4. If the patient has opted out of sharing, you will see the below message



5. To close the screen, click the "**Close**" option located in the top left-hand corner, this will bring you back to your EMIS consultation screen.

London Care Record quick user guide

YYYIMTEST, TESTHIENHSNHSCHANGETWO
NHS No 875 148 2452 Gender Male Born 10/10/1990 (32y)

Phone 02000 000000

User Guide | 2 | Source MRNs (4) | Partners finished loading: 15/15 | Filters | Menu

Urgent Care Plan (UCP) exists

All Records | All Records | Automatic | All Sources | All Encounters | Page Search | Reset

Disclaimer This is an aggregated view of information obtained from participating health and care providers. It is intended to support optimal care through more informed decision making. It is not intended to replace record(s) nor is it guaranteed to encompass all current or historical information. The data is not manipulated, its validity is determined by the accuracy/quality of original documentation and it may be subject to exclusions as per national guidelines on sensitive data.

News feed

*Red banner with message displayed if urgent care plan exists

Quick search

Expand the section

Collapse the section

You can filter the information and adjust the layout here

Hover over any row to see further details

Switch between views

View urgent care plan

Information from WLNT (RiO) can be found in this widget

Indicates number of data items in widget

*Create new/Edit urgent care plan

Problem List (12) Summary

Problem	Status	Date Onset	Source
Alphanumeric(Confirmed)			ICHT
ampere(Confirmed)			ICHT
Antigen(Confirmed)			ICHT
PA - Periapical(Confirmed			ICHT
Pain			ICHT
A - ampere(Confirmed)	Active	08/06/2021	ICHT, CHELWEST
B alphanumeric strain(Confirmed)	Resolved	08/06/2021	ICHT, CHELWEST
c antigen(Confirmed)	Active	08/06/2021	ICHT, CHELWEST
D antigen(Confirmed)	Active	08/06/2021	ICHT, CHELWEST
Target Pulse Rate (observable Entity)	active	15/07/2020	BTP

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Clinical Correspondence (2) Summary

Report Name	Performed by	Date Completed	Source
Discharge Summary Letter		08/08/2022 16:39:23	ICHT
Clinic Letter		08/06/2	

Social Care (0)

Mental Health (1) Summary

Report Name	Performed by	Date Completed	Source
WLNT Mental & Physical Health		24/11/2022 12:05:35	WLNT

Procedures (1) Summary

Name	Source
Immunization/vaccination ma	ICHT

Family History (1)

Report Name	Performed by	Date Completed	Source
FH: Ear disorder	SMITH, Miss Susan	11/08/2020 00:00:00	NRMC

Social Context (0)

Report Name	Performed by	Date Completed	Source

Future Appointments (0)

Appointment Date/Time	Status	Appointment Type	Source

Referrals (1) Summary

Referred From	Referred To	Initiated On	Source
New Road Medical Centre	Oldfield NHS Health Care Trust	27/09/2020 00:00:00	NRMC

Allergies & Adverse Reactions (11)

Medications (1)

Past Meds (0) | Meds Issues (0)

Medication	Status	Last Issued	Source

Vaccinations (1)

Diagnostics & Miscellaneous Reports

Care Plans (2) Summary

Report Name	Performed by	Date Completed	Source
Trauma Rehabilitation Prescription		17/06/2021 14:00:00	ICHT
Urgent Care Plan (Read only)		24/11/2022 11:38:38	UCP

Shared Records Systems (1) Summary

Report Name	Source
Urgent Care Plan (Create/Edit)	UCP

Lab results (83) Details

				03/ 15	
Gamma GT	Gamma GT	123 U/L [H]	<55	20/ 14:1	
Urea	Urea	2.3 mmol/L [L]	2.5 - 7.8	20/06/2022 14:19:00	
INR	INR	>12.0 Ratio		19/05/2022 14:35:00	Use therapeutic reference ranges
C-Reactive Protein				ded on 06: ported	
FBC					
FBC					
FBC					
FBC					
FBC					

Order Name INR
Results INR
Value >12.0 Ratio [H]
Reference Range
Specimen Date 19/05/2022 14:35:00
Result Comments Use therapeutic reference ranges
Order Comments
Resulted By TURNER,
Ordering Clinician DERBY WARD ST BERNARDS, WLMHT
Source Imperial College Healthcare NHS Trust

1 2 3 4 5 6 7 ... Next

Radiology (1) Summary

Report Name	Date Completed	Ordering Clinician	Source
US Abdomen and pelvis	15/06/2021 17:01:00	RAJ, INDERJEET	ICHT

Cellular Pathology (0)

Microbiology (10)

Alerts (0)

Alert	Date Onset	Source

Vital signs (21) Details

Name/Measurement	Value	Reference Range	Date Resulted	Source
Diastolic Blood Pressure Cuff	80 mm[Hg]	60 - 90	04/08/2022 13:19:00	ICHT
Heart Rate	49 bpm	60 - 100	04/08/2022 13:19:00	ICHT
Respiratory Rate	15 br/min	14 - 20	04/08/2022 13:19:00	ICHT
SpO2	95 %	92 - 100	04/08/2022 13:19:00	ICHT
Systolic Blood Pressure Cuff	120 mm[Hg]	91 - 140	04/08/2022 13:19:00	ICHT

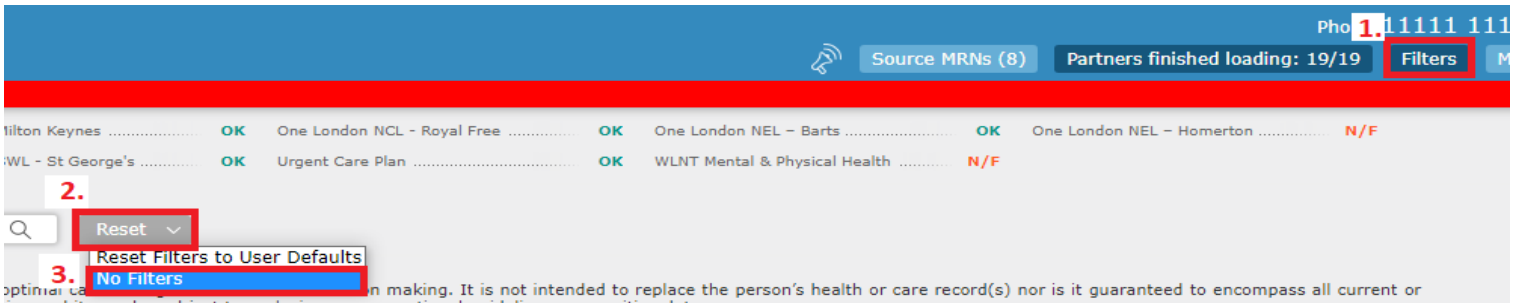
***Please note:** for GP practices it is recommended that you create or edit the urgent care plan (UCP) from the Valida client within EMIS or SystmOne rather than from the LCR

Frequently asked questions

Q) Why am I not able to see information in a widget even though the number in the brackets indicates that there should be information available e.g. number displayed is (0/17)?

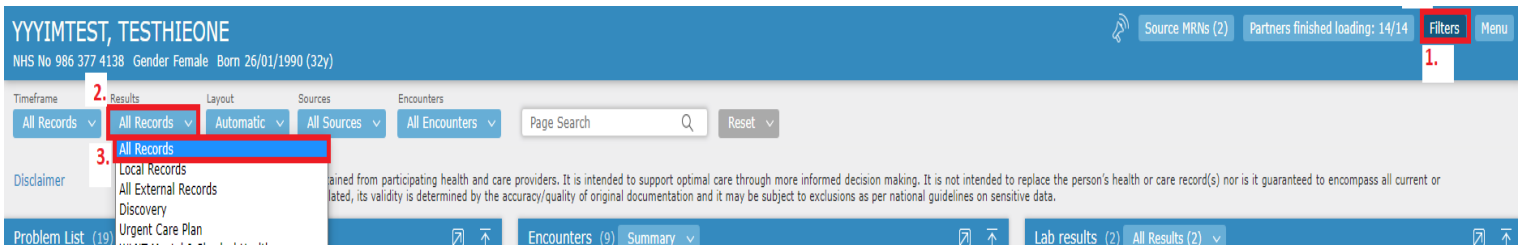
A) This suggests that there is a filter in place limiting the number of results that are being rendered in the LCR.

On the LCR record select **Filters** on the menu bar. The filter menu is displayed. Select the down arrow next to the **Reset** button then select **No Filters**.

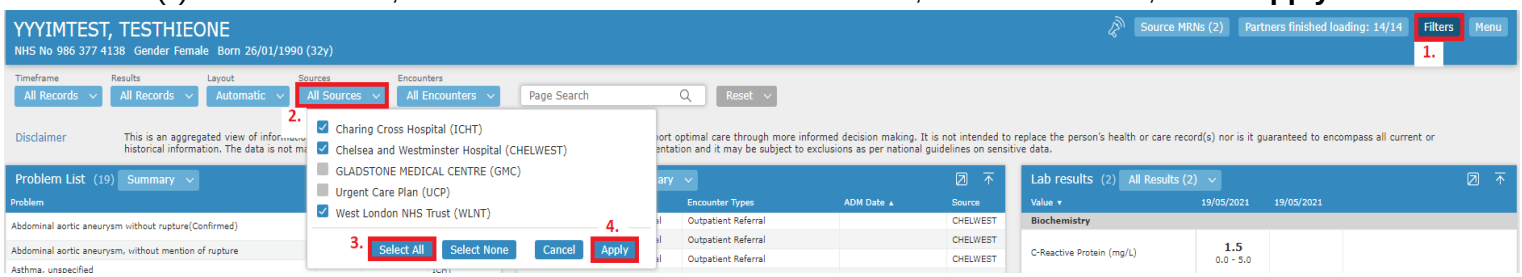


If the filter is still in place try one of the following options:

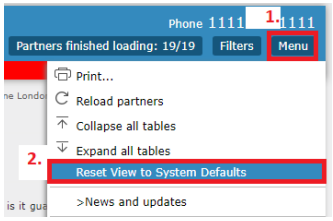
(i) Select **Filters**, select **All Records** in the filter menu, select **All Records**



(ii) Select **Filters**, select **All Sources** from the filter menu, select **Select All**, select **Apply**



(iii) Select **Menu**, select **Reset View to System Defaults**.
<u>Please note</u>: that when you use this option, any filters or widget customization previously set will be returned to system default settings.



Q) Is it possible to print information visible on LCR?

A) Yes, it is possible to print information on LCR.

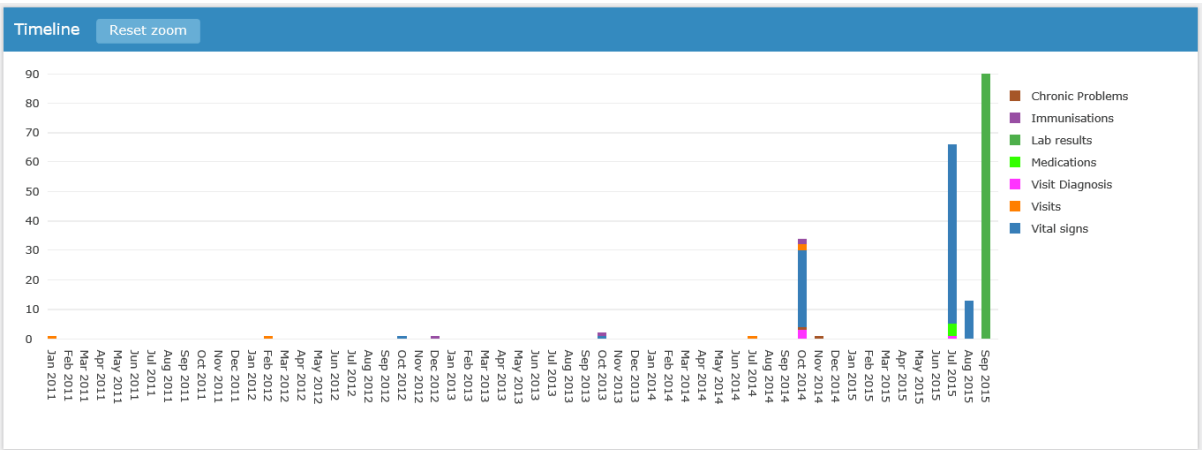
You can print individual documents or radiology reports by selecting when the document is opened.

Q) How do I print pathology results?

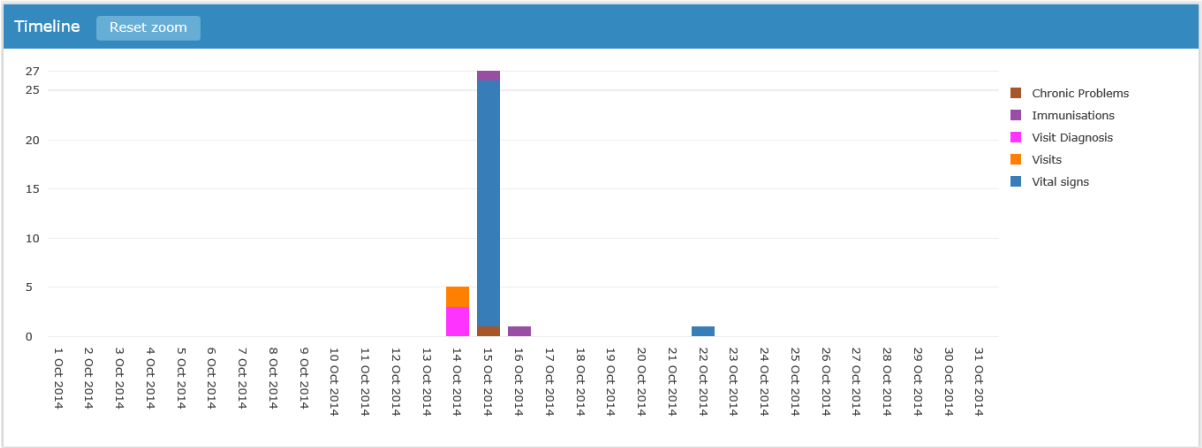
A) In the **Lab results** widget change the view to **Results Sets/Orders**, select the the hyperlink for the relevanr date you would like to print. This will expand the result set. Select Print

Q) What is the Timeline section?

A) The timeline section is a dashboard that provides quantitative information based on data from the Registries and the Findings sections against a timeline. The example below shows the number of Chronic Problems, Immunisations, Lab Results and others that were registered per month throughout the past 4 years.



It is possible to drill down and see the same information by day of the month by selecting one bar column of interest. In the example overleaf the bar corresponding to October 2014 has been selected and results were narrowed down consequently to that month of the year.



Disclaimer

To the best of our knowledge and using the available information, this guidance is correct at the time of publishing.

Advice and Support

Should you require any advice and support with this, please contact the Primary Care Systems Facilitation Service:

☏ 020 3350 4050.

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